

VU Einführung in die Künstliche Intelligenz

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Human Judgment and Irrationality

- ▶ Decision theory is a *normative theory*, i.e., it describes how a rational agent *should* act.
- ▶ A *descriptive theory*, on the other hand, describes how agents (e.g., humans) *really do* act.
- ▶ Evidence suggests that these two kinds of theories do not coincide
⇒ humans appear to be “predictably irrational”.

Allais Paradox

- ▶ Assume that there is a choice between lotteries A and B and then between C and D , which have the following prizes:
 - A: 80% chance of winning \$4000
 - B: 100% chance of winning \$3000
 - C: 20% chance of winning \$4000
 - D: 25% chance of winning \$3000
 - ▶ Most people prefer B over A (taking the sure thing), and C over D (taking the higher EMV).
 - ▶ However, the normative analysis yields a different result:
 - Assume, without loss of generality, a utility function with $U(\$0) = 0$.
 - Then, $B \succ A$ implies $U(\$3000) > 0.8 \cdot U(\$4000)$, and $C \succ D$ implies $0.2 \cdot U(\$4000) > 0.25 \cdot U(\$3000)$.
 - From the latter we obtain
$$U(\$3000) < \frac{0.2}{0.25} U(\$4000) = 0.8 \cdot U(\$4000).$$
- ➡ There is no utility function consistent with these choices!

Allais Paradox (ctd.)

- ▶ One possible explanation for the apparent irrational preferences is the *certainty effect*, i.e., people are strongly attracted to gains that are certain.
- ▶ Why is that?

Allais Paradox (ctd.)

► Possible answers:

1. People may choose to reduce their computational burden: by choosing the certain outcomes, there is no need to estimate probabilities.
2. People may mistrust the legitimacy of the stated probabilities (in particular, if stated by people with a vested interest in the outcomes).
3. People may account their emotional state as well as their financial state.
 - People know they would experience *regret* if they gave up a certain reward (B) for an 80% chance of a higher reward and then lost.
 - I.e., in choosing A , there is a 20% chance of getting no money and *feeling like a complete idiot*, which is worse than just getting no money.

► Choosing B over A and C over D may not be irrational: just willing to give up \$200 EMV to avoid a 20% chance of feeling like an idiot.

Ellsberg Paradox

- ▶ Prizes have an equal value, but probabilities are underconstrained.
- ▶ Payoff depends on the color of a ball chosen from an urn.
- ▶ You are told that the urn contains $1/3$ red balls, and $2/3$ either black or yellow balls, but you do not know how many black and how many yellow.
- ▶ Then, you are asked to choose between A and B , and then between C and D :
 - A: \$100 for a red ball
 - B: \$100 for a black ball
 - C: \$100 for a red or a yellow ball
 - D: \$100 for a black or yellow ball
- ▶ If you think there are more red than black balls, you should prefer A over B and C over D , and the opposite otherwise.
- ▶ *But* most people prefer A over B and D over C !
- ➡ People have *ambiguity aversion*.

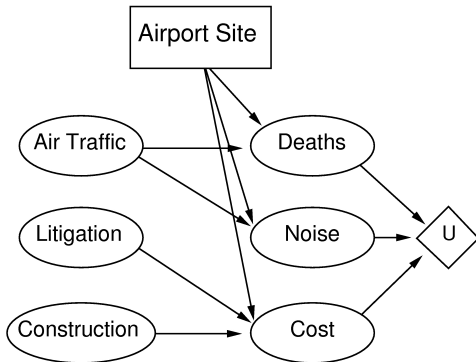
Ellsberg Paradox (ctd.)

Ambiguity aversion (ctd.):

- A: \$100 for a red ball
 - B: \$100 for a black ball
 - C: \$100 for a red or a yellow ball
 - D: \$100 for a black or yellow ball
- A gives you a $1/3$ chance of winning, while B could be anywhere between 0 and $2/3$.
- Likewise, D gives you a $2/3$ chance, while C could be anywhere between $1/3$ and $3/3$.
- Most people *elect the known probability* rather than the unknown one.

Decision Networks

- ▶ *Decision networks* (or *influence diagrams*) are a general framework for supporting rational decisions.
- ▶ They contain information about an agent's current state, its possible actions, the state that will result from the agent's action, and the utility of that state.
- ▶ Example of a decision network for the *airport siting problem*:



Decision Networks (ctd.)

Decision network uses three types of nodes:

- *Chance nodes (ovals)*: represent random variables.
 - E.g., the agent is uncertain about construction costs, the level of air traffic, the potential for litigation.
 - There are also the *Deaths*, *Noise*, and *Cost* variables, depending on the site chosen.
 - Chance nodes are associated with a conditional probability distribution that is indexed by the state of the parent nodes.
- *Decision nodes (rectangles)*: represent points where a decision maker has a choice of actions; e.g., the choice of an airport site influences the cost, noise, etc.
- *Utility nodes (diamonds)*: represent the agent's utility function.
 - It has as parents all variables describing the outcome that directly affect utility.

Evaluating Decision Networks

- ▶ Algorithm for evaluating decision networks:
 1. Set the evidence variables for the current state.
 2. For each possible value of the decision node:
 - a) Set the decision node to that value.
 - b) Calculate the posterior probabilities for the parent nodes of the utility node, using a standard probabilistic inference algorithm.
 - c) Calculate the resulting utility for the action.
 3. Return the action with the highest utility.

- ☞ Decision networks are an extension of *Bayesian networks*, in which only chance nodes occur.

The Value of Information

- In the decision network analysis it is assumed that *all relevant information* is available before making a decision.
- In practice this is hardly ever the case:
 - ☞ *One of the most important parts of decision making is knowing what questions to ask.*
- *Information value theory* enables an agent to choose what information to acquire.
- Basic assumption:
 - the agent can acquire the value of any observable chance variables.
- These observation actions affect only the *belief state*, not the external physical state.
- The value of an observation derives from the *potential* to affect the agent's eventual physical action \implies this potential can be estimated directly from the decision model itself.

The Value of Information: Example

A simple example:

- ▶ An oil company plans to buy one of n indistinguishable blocks of ocean-drilling rights.
- ▶ One of the blocks contains oil worth C dollars, while all other are worthless.
- ▶ The price for each block is C/n Dollars.
- ▶ If the company is *risk neutral*, then it is indifferent between buying a block and not buying one.
- ▶ Now assume that the company can buy information (results of a survey) that says definitively whether block 3 contains oil or not.
- ▶ How much should the company be willing to pay for this information?

Example (ctd.)

To answer this question, we examine what the company would do if it had the information:

- ▶ With probability $1/n$, the survey will indicate oil in block 3.
 - In this case, the company will buy block 3 for C/n dollars and make a profit of $C - C/n = (n-1)C/n$ dollars.
- ▶ With probability $(n-1)/n$, the survey will show that block 3 contains no oil, hence the company will buy a different one.
 - Now, the probability of finding oil in one of the other blocks changes from $1/n$ to $1/(n-1)$, so the expected profit is $\frac{C}{(n-1)} - \frac{C}{n} = \frac{C}{n(n-1)}$ Dollars.
- ▶ Then, the resulting expected profit, given the survey information is

$$\frac{1}{n} \cdot \frac{(n-1)C}{n} + \frac{n-1}{n} \cdot \frac{C}{n(n-1)} = \frac{C}{n}.$$

- ▶ The company should be willing to pay up to C/n Dollars
⇒ the information is worth as much as the block itself!

Remarks

- ▶ The value of information derives from the fact that *with* the information, one's course of action can be changed to suit the *actual* situation.
- ▶ One can discriminate according to the situation:
 - without the information, one has to do what is *best on average* over the possible situations.
- ▶ In general, the value of a given piece of information is defined to be the *difference in expected value between the best actions before and after an information is obtained.*

The Value of Perfect Information

➤ Assumption:

- *Exact evidence* about the value of a random variable E_j can be obtained (i.e., we learn $E_j = e_j$).

➡ We use the phrase *value of perfect information* (VPI).

➤ Given initial evidence \mathbf{e} , the value of the current best action α is defined by

$$EU(\alpha|\mathbf{e}) = \max_a EU(a|\mathbf{e}) = \max_a \sum_{s'} P(\text{RESULT}(a) = s' | a, \mathbf{e}) U(s').$$

➤ The value of the new best action α_{e_j} after evidence $E_j = e_j$ is obtained is

$$EU(\alpha_{e_j} | \mathbf{e}, e_j) = \max_a \sum_{s'} P(\text{RESULT}(a) = s' | a, \mathbf{e}, e_j) U(s').$$

➤ But the value of E_j is currently unknown, so to determine the value of discovering E_j , given current information \mathbf{e} , we average over all possible values e_{j_k} that might be discovered for E_j :

$$VPI_{\mathbf{e}}(E_j) = \left(\sum_k P(E_j = e_{j_k} | \mathbf{e}) EU(\alpha_{e_{j_k}} | \mathbf{e}, E_j = e_{j_k}) \right) - EU(\alpha | \mathbf{e}).$$

Some Properties of the VPI

- ▶ The expected value of information is *nonnegative*:

$$VPI_e(E_j) \geq 0, \text{ for all } e \text{ and all } E_j.$$

- ▶ VPI is *nonadditive*:

in general, $VPI_e(E_j, E_k) \neq VPI_e(E_j) + VPI_e(E_k)$.

- ▶ VPI is *order independent*:

$$VPI_e(E_j, E_k) = VPI_e(E_k, E_j).$$

Decision-theoretic Expert Systems

- ▶ *Decision analysis* (evolved in the 1950s and 1960s) studies the application of decision theory to actual decision problems.
- ▶ Traditionally, there are two roles in decision analysis:
 - the *decision maker*, stating preferences between outcomes; and
 - the *decision analyst*, who enumerates possible actions and outcomes, and elicits preferences to determine the best course of action.
- ▶ Early expert system research concentrated on answering questions rather than on making decisions.
- ▶ The addition of *decision networks* allows expert systems to recommend optimal decisions, reflecting preferences as well as available evidence.

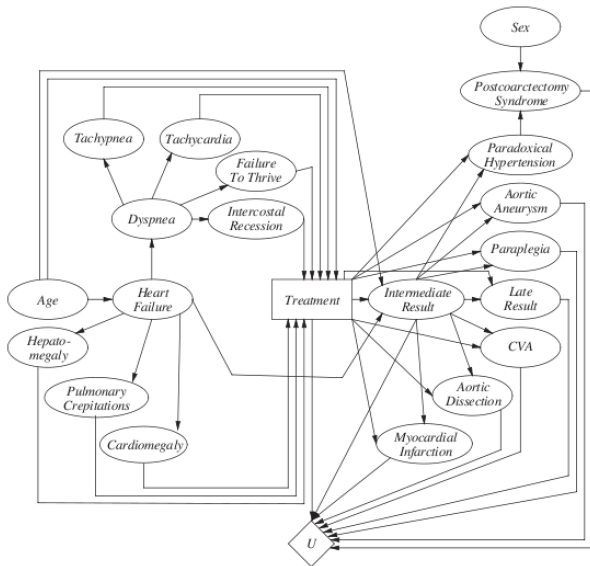
Decision-theoretic Expert Systems (ctd.)

The process of creating a decision-theoretic expert system, e.g., for selecting a medical treatment for congenital heart disease (aortic coarctation) in children:

1. create a causal model (e.g., determine symptoms, treatments, disorders, outcomes, etc.);
2. simplify to a qualitative decision model;
3. assign probabilities (e.g., from patient databases, literature studies, experts subjective assessments, etc.);
4. assign utilities (e.g., create a scale from best to worst outcome and give each a numeric value);
5. verify and refine the model, evaluate the system against correct input-output-pairs, a so called *gold standard*;
6. perform sensitivity analysis, i.e., check whether the best decision is sensitive to small changes in the assigned probabilities and utilities.

Influence Diagram Example

Influence diagram for aortic coarctation:



Summary

- ▶ *Decision theory* puts probability theory and utility theory together to describe what an agent *should do*.
- ▶ A *rational agent* makes decisions by considering all possible actions and choosing the one that leads to the best expected outcome.
- ▶ An agent whose preferences are consistent with a set of simple axioms possesses a *utility function*; furthermore, it selects actions as if maximising expected utility.
- ▶ The *value of information* is defined as expected improvement in utility compared with making a decision without the information.
- ▶ *Expert systems* that incorporate utility information are more powerful than pure inference systems:
 - they are able to make decisions and use the value of information to decide whether to acquire it, and
 - they can calculate their sensitivity to small changes in probability and utility assessments.