

Software-Qualitätssicherung (QS-VU)
LV 188.911

An Introduction to Automated Quality Assurance

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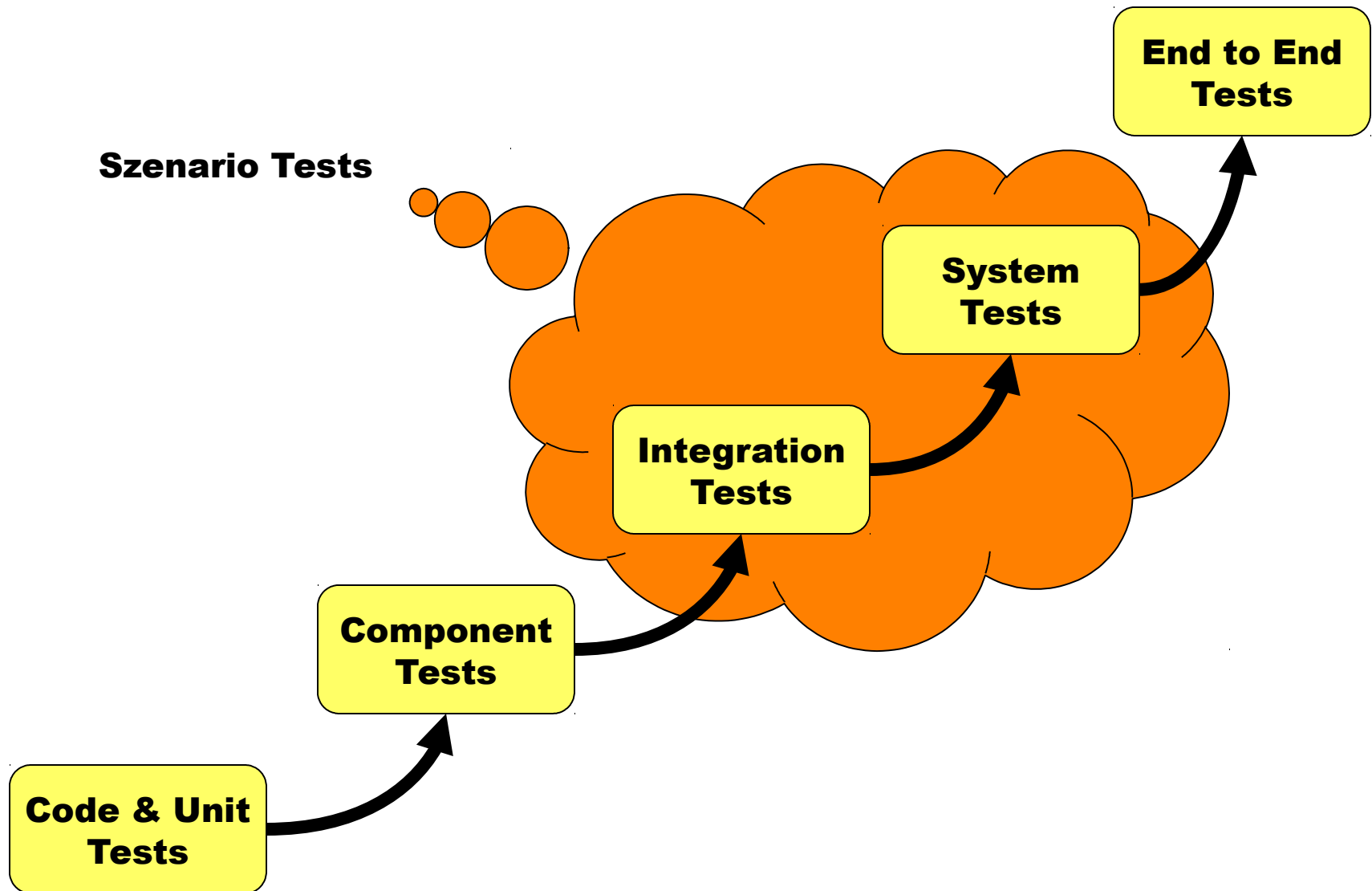
Agenda

- Introduction
- Tool support for testing levels
- Automation with Continuous Integration
- Issue Tracking
- Refactorings

- A main goal in Software Engineering (SE) is the construction of **high-quality** and **testable** software products.
- Important key approaches:
 - **Software processes** (e.g., Life-Cycle Model, V-Modell XT, Scrum) define the sequence of steps, *when* to build *which* products.
 - **Constructive methods**, e.g., Model-Driven Development, Test-Driven Development, and pair programming support creating new (pieces of) software products (*how to build*).
 - **Analytical methods**, e.g., inspection and testing help assessing product and process quality (*how to evaluate, verify, validate, etc*).
- Quality Assurance (QA) supports engineers in evaluating products in every stage of software development and must be **an integrated part of the development process**.
- **Manual QA activities vs. automated QA activities?!**
- How is it possible to **automate QA activities** within the SE development cycle?

- **Manual QA activities** (e.g. reviews) includes a high effort (e.g., regression testing after every change)
- Automation and other selective QA approaches help **reducing effort and increasing product quality**:
 - **Reviews** of mission-critical test cases:
Test case generation during review to focus on key requirements and to identify potential problems early (reuse of test cases)
 - **Test-Driven Development**: Test case generation in prior or parallel to software construction.
 - **Pair Development and systematic QA**.
 - **Requirements Tracking**
 - Automated **Code Quality Checks** (e.g., comments, code complexity)
 - Test Case Coverage
 - Etc.

Categorisation by Granularity



Examples of Tests of different “Granularity”

- Unit Tests with JUnit (see SE)
- Database-Support with DBUnit
- Mocking with JMock
- Load & Functional Tests with
 - JMeter
 - HTML/HTTP-Unit

Categorisation by Focus of Test

- Functional Requirements (e.g. backend)
- Integration of components into a specific environment
- User interface test
- Non-Functional requirements like performance, failover, time-to-restart, scalability
- User acceptance (i.e., UI design, UI testing)
- Others...?

- *... with increasing complexity to automate (functional requirements, e.g. classes can be tested with unit-test frameworks. User acceptance on the other hand can hardly be tested automatically)*

“automated Database Configuration”

- Unit-Testing applications that use a database is often tricky
 - One problem is, to get the database into a clear initial state
 - Several database instances might exist (from DBUnit documentation):
 - Production database (you would not want to test against this one!)
 - Local development database
 - Populated development database (with “realistic” data for developers)
 - Test database
- DBUnit is a “helper” project, that allows to set the database to a defined state before unit-tests are executed
- Plugins for e.g. Maven exist
- Verification of table content is as expected

“Test-Helper” Objects

- Stub
 - “Replay” predefined values, might also record and replay; no “real” functionality

- Mock
 - Also no “real” functionality, but are programmed to react according to expectations

Mock Objects

- Object that “mimics” the behaviour of a “real” object that is
 - Not available at the time of testing (e.g., some complex legacy application)
 - Should not be invoked (operational system)
 - Is expensive or difficult to create
 - Is difficult to bring into a specific status

- Several Frameworks support developers in creating Mock objects, e.g. Mockito, JMock

HttpUnit / HtmlUnit

- Works with JUnit
- httpunit models http protocol
- htmlunit models html documents returned from a web-application
- Emulates relevant browser behaviour including Javascript, authentication, cookies, automatic page redirection...
- Check if response from server is as expected

HtmlUnit Example

```
public void testHomePage() throws Exception {  
    final WebClient webClient = new WebClient();  
    final URL url = new URL("http://htmlunit.sourceforge.net");  
    final HtmlPage page = (HtmlPage)webClient.getPage(url);  
    assertEquals( "htmlunit - Welcome to HtmlUnit", page.getTitleText() );  
}
```

- These two examples from the htmlunit website show two simple applications for htmlunit.
- On this slide: read a webpage and check, if the page title is as expected.
- On the next slide: read a webpage and fill out a form and send the result back to the server.

Htmlunit Example: Form Handling

```
public void testHomePage() throws Exception {
    final WebClient webClient = new WebClient();
    final URL url = new URL("http://htmlunit.sourceforge.net");

    // Get the first page
    final HtmlPage page1 = (HtmlPage)webClient.getPage(url);

    // Get the form that we are dealing with and within that form,
    // find the submit button and the field that we want to change.
    final HtmlForm form = page1.getFormByName("myform");
    final HtmlSubmitInput button
        = (HtmlSubmitInput)form.getInputByName("submitbutton");
    final HtmlTextInput textField
        = (HtmlTextInput)form.getInputByName("userid");

    // Change the value of the text field
    textField.setValueAttribute("root");

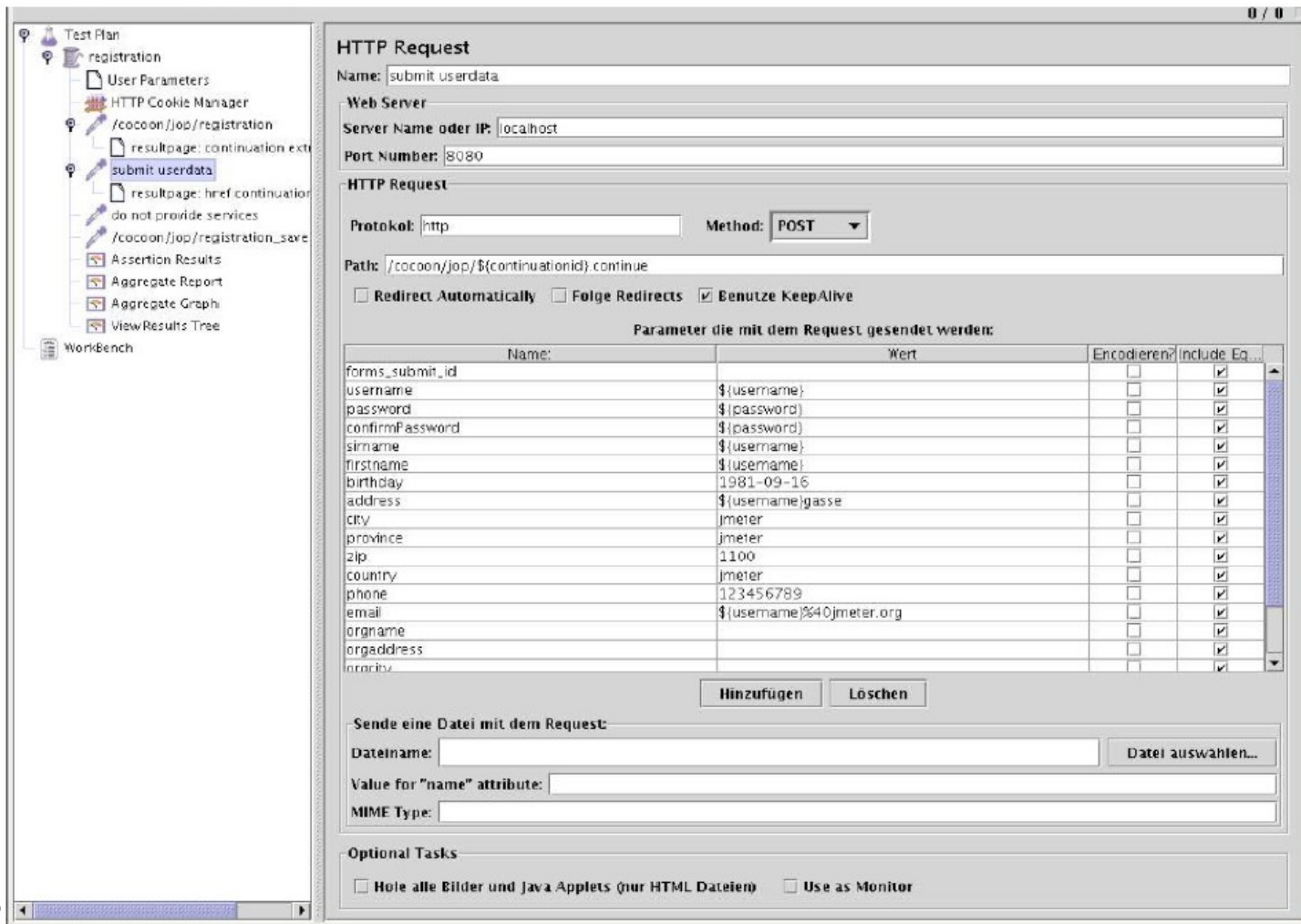
    // Now submit the form by clicking the button and get back the
    // second page.
    final HtmlPage page2 = (HtmlPage)button.click();
}
```

Load and Functional Testing of (Web/Network)-Applications: e.g. JMeter



- [Load and Functional testing](#) of web-applications (generally UIs) is not a trivial tasks
- Tools like [Apache JMeter](#) allow to
 - Make load and performance tests on servers
 - http
 - JDBC
 - ftp
 - Make functional tests according to defined scripts
 - Test Web-UI (Frontend Tests)
 - Record/Replay (working as proxy in record mode)

JMeter Test Plan



The screenshot shows the JMeter Test Plan interface. On the left, a tree view displays the test plan structure: Test Plan, registration, User Parameters, HTTP Cookie Manager, /cocoon/jsp/registration, resultpage: continuation ext..., submit_userdata, resultpage: href continuation, do not provide services, /cocoon/jsp/registration_save, Assertion Results, Aggregate Report, Aggregate Graph, View Results Tree, and WorldBench. The main panel is titled 'HTTP Request' and contains the following fields and options:

- Name:** submit_userdata
- Web Server:**
 - Server Name oder IP:** localhost
 - Port Number:** 8080
- HTTP Request:**
 - Protokoll:** http
 - Method:** POST
 - Path:** /cocoon/jsp/\${continuationid}.continue
 - ☐ Redirect Automatically
 - ☐ Folge Redirects
 - ☒ Benutze KeepAlive
- Parameter die mit dem Request gesendet werden:**

Name:	Wert	Encodieren?	Include Eq...
forms_submit_id		<input type="checkbox"/>	<input checked="" type="checkbox"/>
username	\${username}	<input type="checkbox"/>	<input checked="" type="checkbox"/>
password	\${password}	<input type="checkbox"/>	<input checked="" type="checkbox"/>
confirmPassword	\${password}	<input type="checkbox"/>	<input checked="" type="checkbox"/>
sirname	\${username}	<input type="checkbox"/>	<input checked="" type="checkbox"/>
firstname	\${username}	<input type="checkbox"/>	<input checked="" type="checkbox"/>
birthday	1981-09-16	<input type="checkbox"/>	<input checked="" type="checkbox"/>
address	\${username}gasse	<input type="checkbox"/>	<input checked="" type="checkbox"/>
city	jmeter	<input type="checkbox"/>	<input checked="" type="checkbox"/>
province	jmeter	<input type="checkbox"/>	<input checked="" type="checkbox"/>
zip	1100	<input type="checkbox"/>	<input checked="" type="checkbox"/>
country	jmeter	<input type="checkbox"/>	<input checked="" type="checkbox"/>
phone	123456789	<input type="checkbox"/>	<input checked="" type="checkbox"/>
email	\${username}%40jmeter.org	<input type="checkbox"/>	<input checked="" type="checkbox"/>
orgname		<input type="checkbox"/>	<input checked="" type="checkbox"/>
orgaddress		<input type="checkbox"/>	<input checked="" type="checkbox"/>
orgcity		<input type="checkbox"/>	<input checked="" type="checkbox"/>

Hinzufügen Löschen
- Sende eine Datei mit dem Request:**
 - Dateiname:**
 - Value for "name" attribute:**
 - MIME Type:**
- Optional Tasks:**
 - ☐ Hole alle Bilder und Java Applets (nur HTML Dateien)
 - ☐ Use as Monitor

Code Quality Checks

- Some types of code-quality checks can be performed automatically and can give hints about potential problems in the code
- Specialised tools can check unit test code coverage (e.g. Clover, JCover)
- Several tools exist to support such checks
 - IDEs
 - Specialised tools like Checkstyle
- Tools can be embedded in Build automation and can provide integrated reporting

Example: Checkstyle

- Config file specifies the coding standard (i.e. Sun Code Conventions)
- Standard Checks include:
 - Javadoc **Comments**
 - **Naming** Conventions
 - Headers
 - Imports (*)
 - Size Violations
 - **Parenthesis**
 - Modifier Order
 - Coding (30 Options)
 - Modified control variable (for...)
 - Simplify boolean expressions
 - **Duplicate Code**
 - **Cyclomatic Complexity** (minimal path through codepart)
 - NPath Complexity (number of possible execution paths through a function)
 - Search for TODO: Comments

Example: FindBugs

- Based on the concept of **bug patterns**
- Plugin architecture for adding new bug patterns
- Found bugs include:
 - *Bad Practice*: Method may fail to close stream
 - *Bad Practice*: Class defines equals() but not hashCode()
 - *Correctness*: Useless assignment in return statement
 - *Correctness*: hasNext method invokes next
 - *Malicious code vulnerability*: Public static method may expose internal representation by returning array
 - *Multithreaded correctness*: Constructor invokes Thread.start()
 - *Performance*: Method invokes toString() method on a String
 - *Performance*: Method calls static Math class method on a constant value
 - *Security*: Empty database password
 - *Security*: HTTP cookie formed from untrusted input

- Try to embed testing into a [automated build-environment](#), e.g. Ant, nAnt, Maven
- [Execute tests](#) as often as possible (after code changes) see *continuous integration*
- Create [automated reports and notifications](#) for development team
- [Integrate development tools](#) as good as possible (integration in the meaning of “tool-integration” but also “developer workflow integration” i.e.: educate the team and the customers) e.g.:
 - Build automation (Maven...)
 - Reporting
 - Code-Management (SVN)
 - **Bug Tracking**
- More complex tests like integration or end-to-end tests might require a more complex setup of the environment including mocking of legacy systems

Automation of Integration and Testing?

"The most fundamental part of the daily build is the 'daily' part. . . . Treat the daily build as the heartbeat of the project. If there's no heartbeat, the project is dead."

James McCarthy

- Modern software projects often use a set of **complex frameworks** and **configurations** and are **embedded in a variety of platforms**.
"It works on my machine" is not sufficient!
- Development Teams develop **distributed (on various modules)**, but sources have to be kept on a **central sourcecode repository**:
"What cannot be found in the SVN is not existing in the project"
- *"It compiles, let's ship it"* is not an appropriate strategy: Various modules are interacting: do **daily builds** and **test-cycles** to reduce risk of failure, or to detect problems early

- Martin Fowler indicates the following **best-practices**:
 - Single Sourcecode Repository
 - Build Automation
 - Make build “Self-testing”
 - Daily (or more regular) commits by each developer!
 - Keep the build fast
 - *Test in a **clone** of the production environment*
 - **Transparency**
 - Easy access to latest binary (see e.g. Apache Daily builds)
 - Everyone should see the status (web-reports, notifications)
 - Automate Deployment

Continuous Integration Tool Support

















- Build automation tools like [Maven](#) are great, but are still “[developer-centric](#)”
- Continuous Integration tools like [Apache Continuum](#) or [Hudson](#) allow [server based automated integration](#) and [execution of tests](#)
- Automation includes
 - Invocation based on events or scheduler (e.g. daily)
 - Build using build system
 - Execution of Tests
 - Creation of Reports
 - Sending of Notifications



- Maven Subproject
- Installation on Server
- Definition of series of projects
 - Maven 1
 - Maven 2
 - Ant
 - Shell
- Integration with several SCM (source code management) systems like SVN, CVS
- Web-Frontend for working with projects & reporting
- Schedule Definition for Build automation
- Reporting
- Notification
- *See Example Screenshots on next slides*

Result List

	Project Name	Version	Build	Group	
	Continuum Project	1.1-SNAPSHOT	1	Continuum Project	
	Continuum API	1.1-SNAPSHOT		Continuum Project	
	Continuum Security	1.1-SNAPSHOT	1	Continuum Project	
	Continuum Core	1.1-SNAPSHOT		Continuum Project	
	Continuum Model	1.1-SNAPSHOT		Continuum Project	
	Continuum Notifiers	1.1-SNAPSHOT	1	Continuum Project	
	Continuum Notifier API	1.1-SNAPSHOT		Continuum Project	
	Continuum IRC Notifier	1.1-SNAPSHOT		Continuum Project	
	Continuum Jabber Notifier	1.1-SNAPSHOT		Continuum Project	
	Continuum MSN Notifier	1.1-SNAPSHOT		Continuum Project	

Definition of Schedulers for Build Automation

Project Group Summary




Members

Build Definitions

Notifiers

➔

Project Group Build Definitions of Continuum Project group

Goals	Arguments	Build File	Schedule	From	Build Fresh	Default			
clean install	--batch-mode --non-recursive	pom.xml	DEFAULT_SCHEDULE	GROUP	false	true			

Add

Continuum - Edit Schedule

Name*:

DEFAULT_SCHEDULE

Enter the name of the schedule

Description*:

Run daily

Enter a description of the schedule

Cron Expression:

Second:

0

Minute:

0

Hour:

*

Day of Month:

*

Month:

*

Day of Week:

?

Year [optional]:

Enter the cron expression. Format is described there : Syntax

Maximum job execution time (seconds)*:

3600

Enter the maximum number of seconds a job may execute in this schedule before it's terminated.

Quiet Period (seconds):

0

Enter a quiet period period for this schedule

☒ Enabled

Enable/Disable the schedule

Save

Cancel

Automation, Reporting and Documentation

- Documentation and Reporting are integral aspects of automated testing
- Most tools produce test reports in generic formats, that can be reused
 - Text
 - XML
 - HTML
- Integration into Documentation Systems e.g., with Maven is recommended!

JUnit Test Report

http://tapestry.apache.org/tapestry4/tapestry-pc test report

Projekt Wiki Wildfire Admin Blogger: Dashboard SE Blog

Maven - Av... Checkstyle -... Maven - Wel... unit test rep... test report si... JUnit Test ...

Reports

- HiveDoc
- JavaDoc
- JUnit Tests**
 - Clover Code
 - Coverage
- Annotations
- Project
- Useful Information
- Related Projects

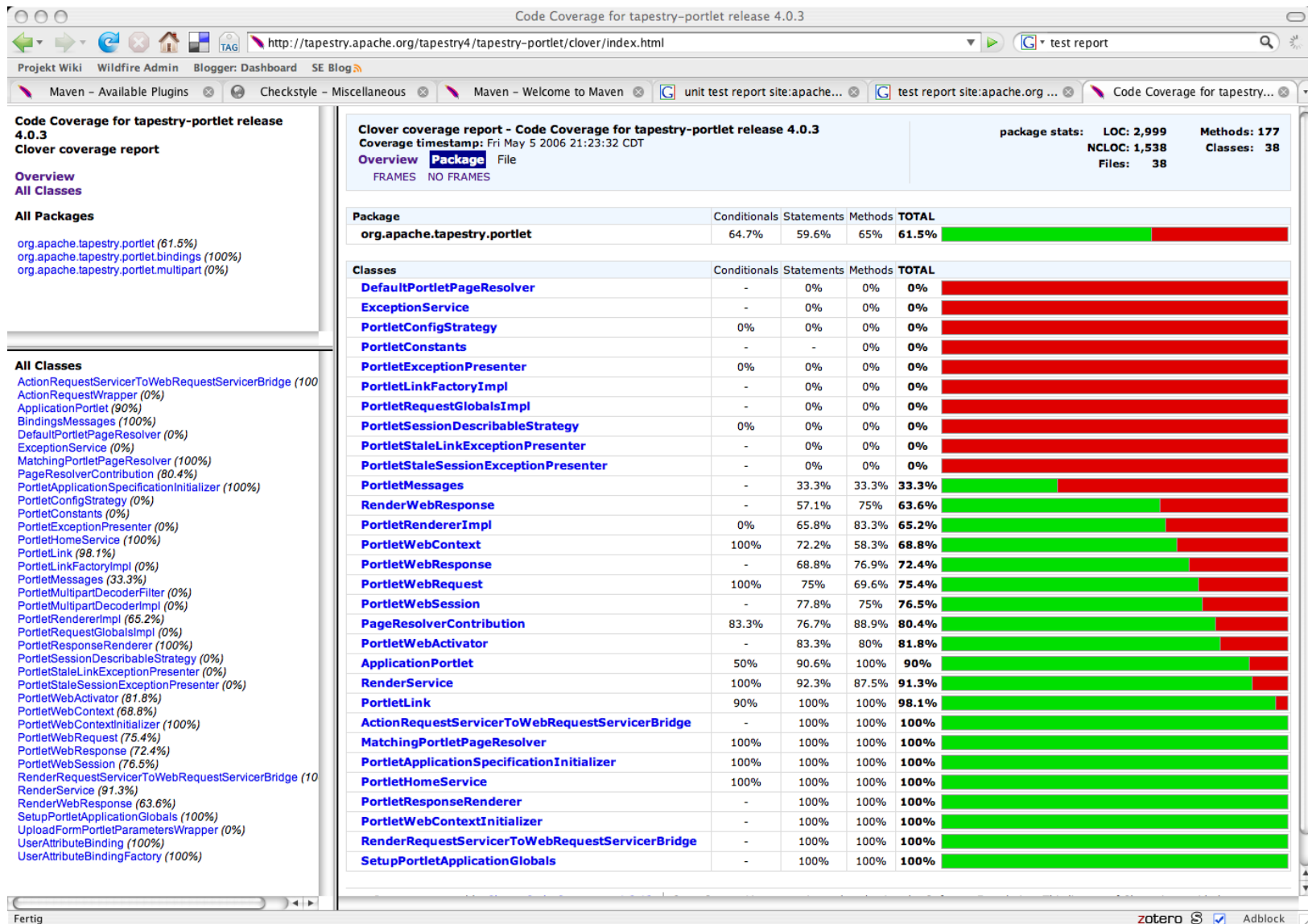
TestCase	Tests	Time
org.apache.tapestry.portlet.PortletWebSessionTest	5	0.60
org.apache.tapestry.portlet.TestApplicationPortlet	4	3.28
org.apache.tapestry.portlet.TestMatchingPortletPageResolver	5	0.11
org.apache.tapestry.portlet.TestPortletApplicationSpecificationInitializer	3	0.09
org.apache.tapestry.portlet.TestPortletHomeService	4	0.05
org.apache.tapestry.portlet.TestPortletLink	8	0.29
org.apache.tapestry.portlet.TestPortletRenderer	1	1.34
org.apache.tapestry.portlet.TestPortletResponseRenderer	1	0.03
org.apache.tapestry.portlet.TestPortletServiceBridges	4	0.03
org.apache.tapestry.portlet.TestPortletWebActivator	3	0.00
org.apache.tapestry.portlet.TestPortletWebContext	8	0.01
org.apache.tapestry.portlet.TestPortletWebRequest	15	0.01
org.apache.tapestry.portlet.TestPortletWebResponse	8	0.01
org.apache.tapestry.portlet.TestRenderService	4	0.01
org.apache.tapestry.portlet.TestRenderWebResponse	3	0.00
org.apache.tapestry.portlet.bindings.TestUserAttributeBinding	3	0.03
** Total	79	5.90

JUnit Test Details

Test	Time
org.apache.tapestry.portlet.PortletWebSessionTest	
testGetAttributeNames	0.12
testGetAttribute	0.00
testSetAttribute	0.00
testGetId	0.00
testInvalidate	0.00
org.apache.tapestry.portlet.TestApplicationPortlet	
testParseOptionalDescriptors	3.12
testInitAndDestroy	0.01
testProcessAction	0.03
testProcessRender	0.10
org.apache.tapestry.portlet.TestMatchingPortletPageResolver	
testNoMatchOnContentType	0.03
testNoMatchOnPortletMode	0.00
testNoMatchOnWindowState	0.00
testSortingCounts	0.05
testPageMissing	0.00
org.apache.tapestry.portlet.TestPortletApplicationSpecificationInitializer	
testFoundInSubdir	0.06
testFoundInRootDir	0.01
testNotFound	0.00
org.apache.tapestry.portlet.TestPortletHomeService	
testIsRenderRequest	0.01
testIsActionRequest	0.00
testGetLink	0.01
testGetLinkWithParameter	0.02
org.apache.tapestry.portlet.TestPortletLink	
testGetAbsoluteURL	0.27
testGetParameterNames	0.00
testGetParameterValues	0.00

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Issue Tracking & Tool Integration

- Automatic Testing is important, but many problems and issues are found by humans, i.e.
 - Developers themselves
 - Customers
 - Users
- A proper Bug/Issuetracking tool is imperative for a software project
- All stakeholders should have access to the tool
- Users should be able to add issues
- Select/configure tool so that also “end-users” are able to add issues!

Trac Issuetracking

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Roadmap

Milestone: **CEP 1.0**

2 months late



Closed tickets: 10 Active tickets: 10

- Event Persistence
- Session Persistence

☐ Show already completed milestones

Milestone: **CEP 1.1**

1 month late



Closed tickets: 1 Active tickets: 13

Milestone: **CEP 2.0**

No date set



Closed tickets: 0 Active tickets: 2

Note: See [TracRoadmap](#) for help on using the roadmap.

Download in other formats:

 [iCalendar](#)



Powered by **Trac 0.9.5**
By [Edgewall Software](#).

Visit the Trac open source project at
<http://trac.edgewall.com/>

Trac Tickets to Roadmap



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Custom Query (10 matches)

Filters

Status ☐ new ☐ assigned ☐ reopened ☒ closed

Milestone

Add filter

Group results by ☐ descending ☐ Show full description under each result

Ticket	Summary	Owner	Type	Priority ▲	Component	Resolution
4	Session Lifecycle	mschedenig	enhancement	critical	Core	fixed
1	Clean installation problem	mschedenig	defect	major	Core	fixed
5	Flight plan example for documentation purpose	benedikt	task	major	Examples	worksforme
7	Hello world example	anonymous	task	major	Examples	fixed
12	Test a clean maven build	anonymous	task	major	Core	duplicate
23	CEP configuration schema problems	mschedenig	defect	major	Core	fixed
27	correlationSet element not recognized by CorrelationManager	benedikt	defect	major	Core	fixed
28	Event type XPath expression	mschedenig	defect	major	Core	invalid
33	Detach session on completeness	mschedenig	defect	major	Core	fixed
20	check if selectString() works correctly	mschedenig	task	trivial	Core	fixed

Note: See [TracQuery](#) for help on using queries.

	Wiki	Timeline	Roadmap	Browse Source	View Tickets	
						Available Reports Cust

Available Reports

This is a list of reports available.

Report	Title
{1}	Active Tickets
{2}	Active Tickets by Version
{3}	All Tickets by Milestone
{4}	Assigned, Active Tickets by Owner
{5}	Assigned, Active Tickets by Owner (Full Description)
{6}	All Tickets By Milestone (Including closed)
{7}	My Tickets
{8}	Active Tickets, Mine first

Trac Ticket Details

Ticket #4 (enhancement)

Session Lifecycle

Status: closed (fixed)

Opened 4 months ago
Last modified 3 months ago

Reported by:	anonymous	Assigned to:	mschedenig
Priority:	critical	Milestone:	CEP 1.0
Component:	Core	Keywords:	
Cc:			

Implement session lifecycle handling, i.e. timeouts/TTL counters and automatic purging of outdated sessions.

Change History

02/07/07 18:46:13: Modified by anonymous

- **owner** set to *anonymous*.
- **component** set to *Core*.

02/18/07 20:08:20: Modified by benedikt

- **owner** changed from *anonymous* to *marian*.

02/18/07 21:59:55: Modified by mschedenig

- **owner** changed from *marian* to *mschedenig*.
- **status** changed from *new* to *assigned*.
- **description** changed.

02/21/07 18:28:23: Modified by anonymous

- **priority** changed from *major* to *critical*.

02/25/07 18:59:08: Modified by mschedenig

- **status** changed from *assigned* to *closed*.
- **resolution** set to *fixed*.

Sessions can now have a timeout value which can be set directly either to a specific time or by specifying the number of milliseconds until the session is to time out. Also, in the correlation definition, the default timeout duration for a session can be set (in seconds).

Trac Timeline



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Timeline

05/28/07:

- ⌘ 19:56 Changeset [414] by gerd
small updates
- ⌘ 19:56 Changeset [413] by gerd
adding Constants

View changes from 05/29/07 and 30 days back.

- ☒ Milestones
- ☒ Ticket changes
- ☒ Repository checkins
- ☒ Wiki changes

[Update](#)

05/07/07:

- ⌘ 09:10 Changeset [412] by aschatt
Structure Update
- ⌘ 09:10 Changeset [411] by aschatt
Structure Update

05/06/07:

- ⌘ 17:48 Changeset [410] by walter
Documentation Update 2: Adding modified Documentation in form of src and ...
- ⌘ 17:40 Changeset [409] by walter
Documentation Update 1: Deleting the old Files because of large ...

- Ideally build-tools are highly integrated
- E.g.: Trac allows to connect to SVN using “post-commit” hooks, this means
 - When developers commit changes and add the Ticket ID to the commit info Trac gets informed about the commit
 - Then Trac shows the SVN info / sources with the ticket
- Continuous Build Tool
 - React on SVN commits
 - Notify developers (mail, IM)
- Requirements-Tracking
 - Attach Requirements to SVN, Issues, ...

Refactoring

- **Changes in the inner structure** of a System, that keep “external” behaviour the same
- **“Cleaning up”** code, but no “bug-fixing” or “improvements” in functionality, but improvement of
 - Understandability
 - Design/Architecture
 - Reusability
 - Helping to find bugs
- Often weaknesses of the code—**“bad smells”**—show up during test-phase or even in production phase, e.g. when trying to add new functionality
- Refactoring is a **systematic approach** to enhance code quality



Photo from flickr (doeth)

“Bad Smells”

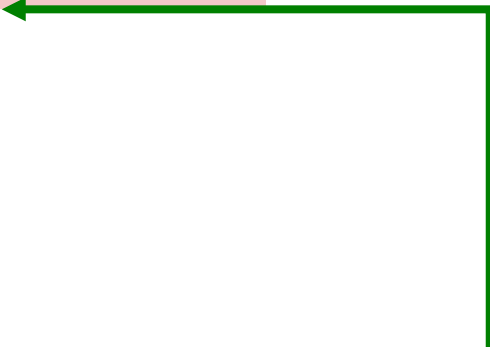
- Martin Fowler describes a list of “bad smell”, i.e. indicators that there might be problems or design flaws in the application like:
 - Duplicated Code
 - Long Methods, large classes
 - Long Parameter lists
 - “Shotgun Surgery”
 - Feature Envy
 - Lazy Class
 - Speculative Generality
 - Inappropriate Intimacy
 - “Comments used as deodorant”



Ref. Example: “Encapsulate Field”

- Public field to private field plus accessors (overriding in subclasses, lazy loading, validation...)

```
class X {  
    public String name;  
}
```



```
class X {  
    private String name;  
    public void setName(String name) {  
        this.name = name;  
    }  
    public String getName() {  
        return this.name;  
    }  
}
```

Ref. Example: “Extract Method”

- Long methods
- Complex Logic within one method
- Reuse of Code is not possible

```
class X {  
    public void sortData  
    (String infile, outfile) {  
  
        File fin = ...(infile);  
        // read data into array  
        List data = ...  
        ...  
        // implement quicksort  
        ...  
        // write sorted data  
        File fout = ... (outfile);  
        ...  
    }  
}
```



```
class X {  
    public void sortData  
    (String infile, outfile) {  
        List data = readFile (infile);  
        List sdata = quicksort(data);  
        writeFile (sdata);  
  
        private List readFile (String f) {  
            ...  
        }  
        private List quicksort (List d) {  
            ...  
        }  
        private void writeFile (List d) {  
            ...  
        }  
    }  
}
```

Ref. Example: “Move Method”

- A method is using more features/functionality of another class than of the class it is implemented in
- E.g.: Customer : Order : DVDs (1:n, n:1)
 - calculateOrderPrice (...) in Customer
 - but only depending on one Order
 - hence, move method from Customer to Order

Ref. Example:

“Replace Temp with Query”

- Data that is calculated or prepared for further use in a temporary variable can be replaced by a method call

```
class Bill {  
    public void printBill(){  
        // print header  
        ...  
        // print item list  
        ...  
        // print sum without taxes  
        ...  
        double tax = sum * 0.20;  
        double sum_tax = sum + tax;  
        // print sum with taxes  
        ...  
        // print footer  
        ...  
    }  
}
```



```
class Bill {  
    public static final double  
        TAX = 0.20;  
    public void printBill(){  
        // print header  
        ...  
        // print item list  
        ...  
        // print sum without taxes  
        ...  
        double sum_tax =  
            calcSumTax(sum);  
        ... }  
    double calcSumTax(double s) {  
        return s*Bill.TAX;  
    }  
}
```

- Modern quality assurance is tool driven
- Automation with continuous integration is crucial for software construction and quality assurance
- Issue Tracking ensures collaboration between development and testing and allows to track the progress
- Refactorings increase the quality of the software without changing its functionality

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Thank you for your attention!