SUMMARY + LECTURE NOTES

Release Your Stuff 3 Times a Day

- Dependency Management
 - o BAD example
 - managing dependencies by keeping the files in SCM or other file storage
 - Problems
 - loose version information (unless included in filename or package/manifest)
 - no standardized naming
 - loose trace of source (where downloaded...)
 - no info on transitive dependencies
 - updated versions need to be added manually
 - SCM is not built for versioning binaries (no diff, high resource usage,...)
 - Proper handling
 - Declare which libraries are used + version of the library
 - Declare context the library is used in (test / production)
 - Declare where these libraries are coming from
 - Used libraries declare which libraries they are using themselves
 - Automatically retrieve all required libraries from a repository
 - Tools:
 - Maven also for build management, testing, release management, executing plugins,...

```
<dependency>
 <groupId>com.google.protobuf</groupId>
                                          Group-ID: com.google.protobuf
 <artifactId>protobuf-java</artifactId>
                                          Artifact-ID: protobuf-java
 <version>3.6.1
                                          Version: 3.6.1
</dependency>
                                          Scope: compile (default value)
<dependency>
 <groupId>junit
 <artifactId>junit</artifactId>
 <version>4.12
 <scope>test</scope>
</dependency>
dependencies>
```

- Gradle DSL instead of XML, official build tool for Android
- Apache Ivy pure dependency management
- Benefits of dependency management systems
 - Automated Bill-of-Materials (BoM) if software is sold customer might want to know, what other libs,... are used (licensing)
 - CVE (Common Vulnerability & Exposure) Scanning
 - OSS License Compliance
 - check dependencies for appropriate licensing

- no viral licenses "infect" your project (copy left,...)
- take action to ensure compliance with individual licenses
- Semantic Versioning
 - Set of rules for software with public API
 - is a best practice not a fixed rule
 - Pattern: X.Y.Z
 - X: Major version, incremented if backwards incompatible changes are introduced
 - Y: Minor version, incremented if new, backwards compatible features are introduced
 - Z: Patch version, incremented if only backwards compatible bug fixes are introduced
 - E.g. standard maven versioning
 - 3.0.0-SNAPSHOT (snapshot is the qualifier for nightly/local build; SNAPSHOT tells maven to not assume that this version will not change)
 - 2.0.0-RC3 (release candidate not standardised!)
 - 2.0.4 (final versions usually have no qualifier)
 - do not change something and publish with same version number just use a new one

• Repository Management

- o Tasks:
 - Manage all used (third party) dependencies & repositories (even the ones not readily available in public repos)
 - Proxy and cache remote repositories
 - results in faster builds
 - easy traceability
 - fault tolerance
 - enhanced security (supply chain attacks exfiltrating system via third-party product that has been granted access)
 - Manage all artefacts created by your project (binaries, sources, documentation, configuration)
 - central location for all artefacts -> accessibility & easier backups
 - no need to always build complete project
 - archive for past releases
 - write once (should never change) else this might confuse users
- Tools:
 - jFrog Artifactory (Java)
 - open source and commercial version
 - Sonatype Nexus (Java)
 - open source version and commercial version (with support)
 - Apache Archiva (Java)
 - open source with fewer features (but full-fledged repo)
 - most ecosystems have native mechanisms
 - node.js npm

- python PyPI
- ruby and rails RubyGems
- Perl CPAN
- C/C++ is fragmented e.g. Conan
- Java does not have an official archive but Maven Central is de facto standard

• Build Management and Automation

- Tasks
 - Retrieve dependencies
 - Prepare resources
 - Compile source code to binary format
 - Package binaries & resources
 - Execute automated test cases
 - Execute static code analysis and reporting
 - Generate documentation
 - Run application locally
 - Deploy application
 - Release & publish artefacts
- Build Management Tools
 - make
 - controls the generation of executables from source files
 - makefile determines how to build the program
 - only perform step (target) when source has changed
 - problems with makefiles
 - structuring is not predefined (e.g. you can write a file with 1000 lines or with 10)
 - everyone writes makefiles differently (has to be read just as source code)
 - configuration management does not exist -> pre-processing is necessary
 - Apache Ant / NAnt
 - Apache Maven
 - Convention over Configuration
 - every build is done in the same order (phases are ordered)
 - plugins enable work in phases (there is a standard config that of course can be changed)
 - you cannot force maven to execute phases in a different order
 - Gradle
 - MSBuild
 - Rake....

• Release Management

- o goal: create stable reproducible artefacts
- maven-release-plugin codifies best practices and provides safety nets
 - Step 1: maven release:prepare

- verify no un-committed changes & no SNAPSHOT dependencies
- build and execute tests
- set release version number
- commit to SCM with tag
- increase version number, append -SNAPSHOT and update SCM section (new version to keep working while the release version is released)
- commit to SCM
- Step 2: maven release:perform
 - checkout previously created tag
 - build and deploy artefact to local and remote repo (release should include (java)doc and sources)
- there is a roll-back feature (for step 1) step 2 cannot be rolled-back as the code is already released publicly
- changelog / release notes
 - content depends on recipient
 - technical simple issue tracking report
 - non-technical features and functional bugs
 - communicate to stakeholders (QA, PM, dependent projects, end user) - what has changed since last release
 - Tools Issue Trackers (minimize overhead, align versioning between issue tracking and code base) -> discipline necessary

Continuous Integration

- Principles after Fowler: (10)
 - Maintain code repo
 - Automate Build
 - Make build self-testing
 - Everyone commits to the baseline every day
 - Every commit (to baseline) should be build
 - Keep the build fast
 - Test in a clone of the production environment
 - Make it easy to get latest deliverables
 - Everyone can see the results of the latest build
 - Automate deployment
- Tasks:
 - Execute a full build of the project after every commit
 - always know & communicate the state of the repo
 - Publish your build artefacts (binaries, doc, config, reports)
 - Deploy and run your application
 - binaries and config have to fit together
 - usually not done continuously (as in every few minutes) but as a nightly build or when needed
- Terminology
 - Continuous Integration (CI)
 - constantly merge development work with mainline
 - build and test automatically

- Tools
 - Hudson/Jenkins
 - Apache Continuum
 - CruiseControl
 - o Gitlab CI
- Pipelines:
 - logically structure CI build into series of steps
 - information of CI config is stored alongside code (e.g gitlab-ci.yml, Jenkinsfile)
- Continuous Delivery
 - · continuously deliver your code to a staging environment
 - deployment to production requires manual interaction
- Continuous Deployment
 - automatic deployment of code from SCM to PRODUCTION
 - requires CI and CD to be in place

Put it all together

- Enterprise
 - private setup usually on premises
 - resource intensive hardware (server, storage, network, rack,..) and human (admin, config, know-how,...)
 - high entry cost
 - full control and flexibility
 - integration with existing resources e.g. LDAP/Active Directory
 - choose the tools you need
 - use your infrastructure (security!)
 - integration of tools often hard
 - scalability can be an issue for large organizations
 - support only for individual, commercial tools

o Cloud

- everything is hosted by external service provider(s)
- easy setup (fully web-based config)
- good integration of selected tools (provider is responsible for and supports complete tool chain)
- easier scalable
- source code leaves own servers/network/premises
 - often also the country (legal implications)
- Tools
 - Source Code Management
 - o GitHub
 - BitBucket
 - CI
- o Travis CI
- o CloudBees
- Repository Management
 - BinTray
 - CloudBees
- Development Server/PaaS
 - AWS

Google App Engine

Case Study - Vienna International Airport

- Complex software
 - Dependable Software
 - Attributes
 - availability readiness for correct service
 - reliability continuity of correct service
 - safety absence of catastrophic consequences for the user(s) and the environment
 - confidentiality absence of unauthorized disclosure of information
 - integrity absence of improper system state alterations
 - · maintainability ability to undergo repairs and modifications

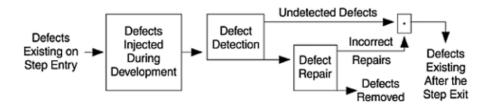
Means

- Fault prevention
 - Quality control
 - Software design structured programming, information hiding, modularization
- Fault tolerance
 - Error detection and subsequent system recovery
 - o Error handling roll-back vs. roll-forward
 - o Redundancy: fault masking, voting algorithms
 - Fault isolation
- Fault removal
 - Verification (static, dynamic), diagnosis, correction
 - Fault injection (test error handling)
 - Corrective and preventive maintenance
- Fault forecasting
 - o Qualitative identify, classify, rank
 - Quantitative probability model (stochastic)

Threats

- Faults abnormal condition that can cause element to fail (e.g. uncaught null pointer exception)
- Errors discrepancy between observed and actual correct value or condition (e.g. null value when not valid)

Error Injection



- Failures termination of ability of an element (e.g. malfunction or crash of service - i.e. due to unhandled nullpointer)
- Safety culture problems
 - management
 - diffusion of responsibility and authority
 - limited communication channels and poor information flow
 - technical
 - inadequate system and software engineering
 - specifications
 - unnecessary complexity and functionality
 - software reuse or changes without appropriate safety analysis (think of Ariane; reusing old well-tested software is cost-efficient - however must be tested in new environment thoroughly as well)
 - inadequate review activities
 - ineffective system safety engineering
 - flaws in tests and simulation (environment)
 - inadequate human factors design for software
- Software Aging
 - Reasons for software aging
 - lack of movement failure to modify the product to meet changing needs
 - ignorant surgery result of the changes that are made
 - Problems during lifecycle:
 - inability to keep up growth
 - reduced performance (poor design)
 - decreasing reliability (error injection)
 - Preventive measures
 - design and plan for change
 - docu and reviews
 - restructuring including partial replacement
 - plan for retirement and replacement (e.g. no hard-coded values - make stuff configurable)

• System migration - example

- Technical strategy
 - migration type e.g. 1:1 migration (feature-wise, not technical)
 - minimize changes in the legacy system (high risk)
 - incremental transfer of user groups into new system
 - migrate smallest possible size but coherent parts technical little big bangs
 - parallel operations of both until ok to turn old system off completely (depends on how important it is to have no downtime)
- Usability engineering
 - contextual enquiry of the working environment How is the operative environment for each user set up?
 - individual design of user interface for each user group functional replacement but with improved user interface
 - analysis of usage statistics of legacy system how frequently is a function used by a user and what is the workflow; why is it that way?
 - mockups before implementation

Build for ten years and more

- Planning for extended lifecycle
 - Key factor is change -> design to minimize costs of change
 - Reuse
 - Extendability
 - Feature Changes
 - Scalability (Change in load / throughput)
 - Maintainability (Robustness of change)
 - Testing for regressions

Fundamental approach

- o decomposition of system into independent parts
- o recomposition of parts into coherent system
 - context-aware
 - multiple system instances
 - static (build-time) vs. dynamic (runt-time)
- component vs. service (after Fowler)
 - component: glob of software that is intended to be used without change (using application does not change the source code of the component; but may alter behaviour by extending it) by an application that is out of the control of the writers of the component
 - service: similar to component as it is used by a foreign application; main difference - component is used locally (jar file, assembly, dll, source import,...) and a service is used remotely through some remote interface either synchronous or asynchronous (web service, messaging system, RPC, socket,...)
- example:
 - separation between user interface and business services (REST, support for future UI-technologies)
 - auto-refresh Uls (JS-polling)

- customizable workflows for all business processes
- customizable rules and layouts for the notification system
- customizable templates for message sending
- open-source based

• Interfacing / Integration

- key design decisions
 - service (pull)
 - runtime (webservice) vs. build-time (java library)
 - general vs. specific interfaces
 - synchronous (request-response) vs. asynchronous (call-back)
 - ID vs. natural key object identifiers
 - primitive type parameter vs. DTOs
 - delta vs. full updates of data/information set
 - transformation (legacy interfaces/views)
 - versioning of interfaces
 - validations, return values, error codes
 - reuse of components / resources
 - message (push)
 - synchronous or asynchronous
 - event data models (payload)
 - internal vs. external events
 - primitive vs. complex (compound) event types
 - typical event payload
 - o reference to a primary object
 - actual value(s)
 - previous value(s)
 - o associated action
 - time of event creation
 - source of event creation
 - data coupling
 - · separation of schemata
 - read access through views
 - write access through procedures
 - · easiest type of integration to achieve and hardest to get rid of

Layered software design (API Design)

- Why cut software into layers / modules
 - Separation of concerns
 - abstraction
 - testability
 - error handling
 - transaction management (what is the exact transaction scope?)
 - reuse
 - frameworks
 - custom (DAOs in other projects)
- How to cut software into layers / modules
 - separate UI from logic
 - separate model from logic

- separate data access from logic (via a common interface)
- separate connectors from logic (via a common interface)
- Key questions for choosing the right level of modularization
 - fine-grained vs. business services
 - requirements on transactional capabilities
 - requirements on high availability & distribution
 - release and deployment scenarios
 - lifecycle (legacy connectors)
- Forms of modularization
 - Build time
 - multiple JARs possible
 - single Bundle
 - update requires complete redeploy
 - easy operation
 - easy and fast intermodule communication
 - Runtime (single VM)
 - multiple JARs required
 - multiple bundles
 - update requires partial redeploy
 - medium complex operation
 - more complex but fast inter-module communication
 - Runtime (multi VM)
 - multiple JARs required
 - multiple bundles
 - update requires partial redeploy
 - highly complex operation
 - complex and possibly slow inter-module communication
- Java technologies for modularization
 - OSGI (runtime)
 - initially created for the embedded systems domain
 - additional control over how classpath is constructed
 - targeted for single-VM operation
 - Maven (build time)
 - support for simultaneous assembly of multiple modules
 - management of direct and transitive dependencies
 - Project Jigsaw (language level modularization)

• Single Service, Multiple-Consumers

- Callstack
 - Clients (GUI, external system, Telex)
 - REST Layer, JMS Consumer
 - Business Service
 - Data Access Layer
 - Tx-Boundry (commit)
 - Postprocessing
 - Notifications
 - Connected systems (data push)
 - Legacy system sync

Dependency Injection (DI)

- o gluing of objects is separated from the implementation
- all implementation is against the API
- o central definition and container that creates and binds objects together
- o DI supports code reuse and independently testing classes
- DI support different bindings for different environments
- DI supports lazy creation of objects (e.g. useful for limited memory environments)
- DI framework provides the runtime services for Di (e.g. Spring framework)
 - Spring framework:
 - modular
 - allows to pick and choose modules that are applicable to your application
 - POJO's (called beans) -> managed by Spring IoC container
 - container makes use of Java POJO classes and configuration metadata to produce a fully configured and executable system or application
 - DI helps in gluing loosely coupled classes together and at the same time keeping them independent
 - supports the utilization of existing frameworks (logging, ORM,...)
 - web model-view-controller (MVC)
 - coherent transaction management interface (JTA)
 - API for translating technology-specific exceptions (thrown by JDBC, Hibernate, JDO) into consistent, unchecked exceptions
 - inversion of control (IoC) containers are lightweight (beneficial for developing and deploying applications on computers with limited resources)
 - testing is simple because environment-dependent code is moved into this framework

Aspect Oriented Programming (AOP)

- o class in OOP
- cross-cutting concerns are the functions that span multiple points of an application
- cross-cutting concerns are conceptually separate from the application's business logic
- AOP helps you decouple cross-cutting concerns from the objects that they affect
- aspects are woven in at compile time or runtime

• Event based architecture

- loose coupling
- o activator after transaction commit
- foundation for asynchronous processing
 - connected systems
 - messaging within the system

- messaging to other systems
- implementation with spring integration
 - enables persistent queuing (asynchronous processing)
 - existing producer-consumer pattern
- eventing vs. batch
 - advantages:
 - fail-safe through retry
 - quicker transaction (user wait)
 - disadvantages
 - hard to trace
 - time-delay
 - testability
 - parallel operations of eventing vs batching

Problems you solve for every project

- cross-cutting concerns usually need tailoring
- handling these concerns separately from your business logic is a major factor for retaining clean, readable code

Contexts

- used to store state necessary to enable handling of cross-cutting concerns
- associated with overarching scope
 - RequestContext
 - ThreadContext
 - ApplicationContext
- o initialized (and destroyed) by handlers/filters
- stored in ThreadLocal variables
- Example: authentication user is already connected with context -> different context e.g. depending on how long they are needed (authentication for the whole session, for just one operation,...)

• Transaction Management

- Models
 - describe the expected transactional behaviour
 - describe how transactions are implemented
 - who is responsible for the transaction?
 - Local transaction model
 - underlying database (auto commit)
 - connection based
 - this model just delegates -> send statement connection established
 - o is simple but limited -> not so often in use
 - Programmatic transaction model
 - developer (no auto commit)
 - transaction manager
 - o developer is responsible and must handle transactions
 - Declarative transaction model (Container managed transactions CMT)

- developer specifies the behaviour
- o container handles transaction
- code can be generated and configured using e.g. annotations

Strategies

- describe how transactions are utilized
- what is considered a unit of work? / at what level to handle transactions
 - client orchestration
 - o for fine-grained (in-process) APIs
 - lower level
 - API Laver
 - for coarse grained methods
 - higher level
 - every call to API will be a transaction
 - Variation:
 - High Concurrency optimizing each call individually
- Distributed transactions (global transaction)
 - allow atomic behaviour over more than one resource (database, message queue, ...)
 - specified in XA (eXtended Architecture)
 - uses the 2-phase-commit (2PC) protocol to ensure atomic commits
 - Java Transaction API is based on XA standard
 - should only be used when absolutely necessary
 - not possible to cover all cases of (physical) failure e.g. some race condition, non-determinism in distributed systems
 - many problems can be solved by fine-grained, manual control of commit sequence
- declarative transactions Spring example
 - @Transactional
 - Transactional Interceptor
 - o Begin / commit transaction
 - Join existing transaction
 - Rollback in case of (unchecked) exception
 - Correct configuration of transactions is crucial
- Choosing Transaction Management Strategies
 - If running inside Container: declarative transactions
 - Important: Understand managed persistence context
 - Managing Transactions manually results in a lot of code and is error-prone
 - CMT (container managed transaction) makes tests harder
- Logging & Auditing
 - Logging
 - Technical, text based output
 - for detecting and debugging problems

- level can be configured
- output not easily understandable
- output not for automated processing
- short term retention
- Technical
 - Performance implications
 - avoid expensive operations (id instead of whole dataset)
 - avoid unnecessary concatenations
 - too much, too long log = bad performance
 - don't write to stdout stderr (no proper separation by log-level & less control; sensitive data can be leaked to the system environment)
 - needs to be configured correctly
 - if you log something as an error it must be a SYSTEM error not a USER error - users just insert incorrect data that is to be expected and not an error
- Reading logs
 - provide contextual information, especially for clustered or distributed systems TTTech!
 - use TOOLs (splunk, openSearch)
- good log output
 - limit log levels (4 are usually enough, debug, info, warn & error)
 - clear rules when to use which log level
 - automatically adjust log level according to situation
 - use auto-adjustment for log-level (based on metric e.g. a lot of TCP-session start requests)
 - provide contextual info
 - provide reference e.g. user (id=69) created
 - adjust log output when you gained more info

Auditing

- Domain specific
- fine-grained and structured output for tracing user activity
- requirements are specified by legal and company policies
- used by end user group (e.g. legal team)
- long term retention (30+ 10+ years)
- technical
 - no or little framework support available
 - requirements to diverse for generic solutions
 - needs quality assurance / specification
 - frequently depends on already existing (in house) product
 - use proper SLAs (service level agreement) for external product
 - work async as often as possible (performance)
- how to correctly configure logging or auditing
 - Select good logging lib
 - Configure correctly (just enough information)
 - Simple rules for developers

- Review log output on regular basis
- Make logs accessible
- make sure performance does not suffer

Authentication & Authorization

- Authentication
 - verifies identity
 - Types of Authentication
 - Username / Password
 - o easy, use + implement
 - o still mostly used, but more and more insecure
 - Token based / Single Sign On (SSO) / Deferred
 - o SAML
 - OAUTH 2.0
 - Certificate based
 - Complex to roll out and manage
 - used in high security environments
 - Smart card, biometric
 - o Bürgerkarte, Fingerprint Sensor
 - Usually needs client side support
 - o Fronted to certificated based auth
- Authorization
 - determines access rights
 - Types for Authorization
 - Role based access control (RBAC)
 - Frequently used for resource-based systems
 - easy to govern
 - well-supported by standard technologies
 - o minimal performance implication
 - Permission based
 - o simple action based
 - o complex expressions
 - easy to govern
 - well-supported by standard technologies
 - minimal performance implication
 - Access control lists (ACL)
 - delivers fine-grained control on an (object) instance level
 - complex to maintain, but complexity is sometimes needed
 - significant performance implications
 - Rule based
 - suitable for complicated and frequently changing business requirements
 - complex to maintain, but complexity is sometimes needed
 - significant performance implications

- Declarative Security
 - provided by container out of the box
 - @RolesAllowed
 - Spring extends mechanism -> expression based security checks
 - decide on scope for security (API level, client/user interface level)
- Identity Managements
 - how to handle user related data
 - database, custom application
 - active directory / LDAP
 - managing users and granted authorization can become very complex with a growing number of users and actions
- How to choose an appropriate access control mechanism
 - reuse existing infrastructure or frameworks / build your own
 - decouple authentication, authorization and identity management
 - keep business code clean of provider specific dependencies
 - adhere to organizational requirements
 - consider performance implications (complexer authorization methods)

Error Management

- o user error vs. program error
- o program flow vs. exception
- how and what to communicate to the end user
- related to logging and UI as well as client side validation
- Types of exceptions
 - checked exception
 - unchecked exception
 - error
- how to error handling
 - does this method have enough info to handle exception?
 - yes -> handle it
 - no
- does the caller have enough info
 - if yes -> re-throw
 - no
- does the caller need to specifically handle failures in operations from this component
 - yes -> re-throw as nested within a component exception subclass
 - o no -> re-throw unchecked
- do not expose lower level exceptions to upper layers (API bleeding)
- higher layers should catch lower-level exceptions and wrap them in higher-level abstractions (e.g. database SQL error -> error getting data)
- use interceptor/aspect + annotation
- how to not to error handling

- Log and throw -> do either one or the other
- catching or throwing "exception"
- destructive wrapping -> always pass the causing exception
- catch and ignore
- throw from within finally -> will swallow any other exception
- How to consistently manage user and program errors in your system?
 - Do not use exceptions to direct regular program flow
 - A good exception (handling) strategy will make your code usable and maintainable
 - Consistency is key for maintainability and readability
 - Do not overpower your end user with incomprehensible information

• Internationalization & Localization

- Internationalization
 - The preparation of a product for use in the global market, usually done only once. (No source code changes necessary)
- Localization
 - The Adaptation of a product to launch in a specific locale.
- Focus Points
 - Language & Text
 - Char Encoding (UTF-8)
 - Orientation: Left to right
 - Sorting
 - Pluralization
 - o "0 Personen" vs. "1 Person" vs. "5 Personen"
 - Only supported for easy languages in Java (eg not Polish)
 - Collation (Groß klein Schreibung)
 - Some languages don't have a 1 to 1 mapping for collation (Turkisch 2 lowercase i)
 - Culture
 - Names and titles
 - Weights and measurements, paper sizes
 - Telephone, Addresses, Postal codes
 - Conventions
 - Currency format
 - Date, Time, Time-zone and calendar
 - Number format
- Java Technologies
 - ResourceBundle
 - One file per supported language
 - string.format() or MessageFormat.format() for parameterized messages
 - Pitfalls
 - Property files are Latin-I
 - No type safety
 - No compiler checks
- o How to prepare your product for a global audience?

- Consider Internationalization right from the beginning
 - Char Encoding
 - Locale & TimeZone
- Know your target market to avoid overhead
- III8n is not only translatable text
- Make use of tools & frameworks

From Prototype to Product

- Project styles
 - o waterfall style
 - plan, specify, design, build, test & deploy
 - no incentive to think about operation before testing
 - managers tend to micro-manage
 - Agile
 - Potentially shippable code every day
 - Integrate continuously
 - Deploy continuously
 - Not universal cure
 - Depends on team and organization
 - Requires trust
- What is DevOps
 - Designing Operational Aspects together
 - Considering operation from the beginning
 - o Better communication between OPs and Devs
 - o It's about knowing how the other side works
 - Shift left approach
 - Thinking about possible problems early on
 - Left = Dev | Right = OPs
- Configuration as Code
 - o YAML
 - o XML
 - Norway Problem
 - NO is parsed as False
- Configuration Management
 - Build Configuration
 - State of your source code
 - how to build
 - dependencies
 - state of your requirements
 - state of your defects
 - documentation of executed tests (test plans)
 - Product configuration
 - User config, as in config from a user perspective
 - o Application server / database configuration

- Often done in database or alongside source code
- Keep config in as few places as possible
- Application should handle wrong config
- Clear distinction between data and config in database (namespaces)
- OS configuration
- System configuration
 - timezone
 - user language
 - memory assignment (java -Xmx)
 - avoid manually tinkering with the environment -> use libs / tools
 - infrastructure as a code (treat config like code)
 - use virtualization and containers to simulate environments
- Clustering vs. Load Balancing
 - Clustering
 - Application-Level (full/delta session replication)
 - Database-Level (Requests need to be stateless)
 - Reasons:
 - Server can't handle everything alone
 - Redundancy
 - Better Locality
 - Caching
 - In-Process Caching
 - One cache per process
 - maybe inconsistencies
 - higher memory usage
 - o fast and easy to implement
 - Distributed Caching
 - o slower due to overhead
 - more complex
 - scales better
 - no OutOfMem risk
 - does not use the memory needed for the program
 - Session Serialization
 - each session is replicated to all other nodes
 - Java: everything in session must be serializable
 - possibly a lot of network traffic
 - know what is in session
 - keep session small and stable
 - often used together with application layer clustering
 - Load Balancing
 - Sticky session
 - Round robin
 - Active / passive
 - Hardware vs. Software
 - Tradeoff between load distribution and fault-tolerant
 - Always perform fail-over tests on your setup (under load)
 - Master Node Election

- ensures something is only executed once
- ensures messages are handled in correct order
- used when one node has to mediate or delegate
- automatic master node election is difficult (unless single resource for synching)
 - split brain problem half of the total amount + 1 is needed to make a decision (majority)
- manual master node election
 - might result in downtime
 - possibility of human error

Performance

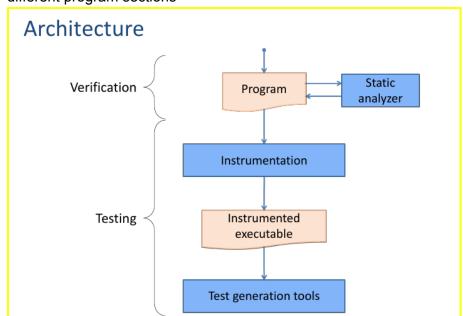
- o Test vs Development Team
 - Frequent internal (white box) know how / specific configuration required
 - QS-department often do not have the necessary skills
 - Generating load is hard
 - Best done in collaboration
- Testing is only the "last" step to verify
 - Consider performance during design and development
- Target potential bottlenecks first
 - limited thread/connection pools
 - frequently used pages (caching?)
- Database
 - Use clone of production database
 - Think about resulting database queries (abstraction)
 - be careful when operating on lists / result sets (lazy loading, n+1 query problem)
 - Think about indices that fit your query pattern
 - Optimize based on data / facts
- System
 - Beware of all calls that are "leaving your system"
 - are there SLAs?
 - make statements about actual performance
 - minimize round trips
 - How does your system react to timeouts?
 - Timeouts tend to bubble up
 - Some timeouts can't be easily influenced (browser timeout)
 - Consider automatic retries if you can correctly detect specific errors
 - be aware of worst-case scenarios
 - long timeout (3 retries with 5min timeout = 15min timeout)
- Tools
 - JVisualVM
 - YourKit
- Profiling Modes
 - Tracing
 - Done through byte code instrumentation
 - Delivers Invocation counts
 - can influence performance

- can't be used in production environment
- Sampling
 - Periodically queries stacks of running threads to estimate slowest part of the code
 - No invocation count
 - Almost no performance impact
- Manual measuring
 - Good to see call duration
 - Good for runtime behaviour
 - Good for adaptive measuring / reporting
 - Bad if really done manually => too much boilerplate code
 - Bad for measuring "everything" (e.g. find needle in the haystack)
- Pitfalls:
 - Always use System.currentNanos() for measurement
 - Also Interceptors can be used to measure time (@Measured)
- Monitoring
 - o Often seen as a pure operations task
 - Difficult to detect application level problems
 - Basic monitoring is easy
 - System state (e.g. server down)
 - system resources (CPU usage)
 - Java behaviour (heap state)
 - Infrastructure state (e.g. queue sizes)
 - All the above only indicate "disaster" cases, no way to look inside the application
 - Goal: bring domain specific knowledge into operations
 - Vertical Health check (Heartbeat)
 - Is UI reachable
 - does UI reach Backend
 - ...
 - Application specific
 - Often highly specific to the monitored application
 - A lot of application specific monitoring tasks can also be handled by database queries

Systematic program analysis

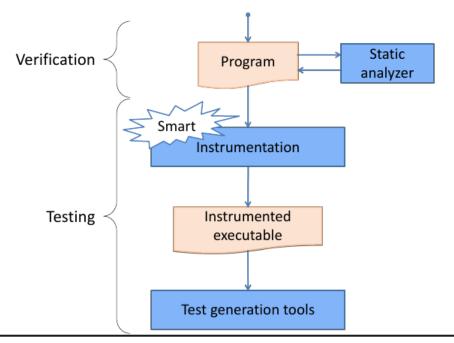
- What is program analysis
 - how to build more reliable software while increasing developer productivity
 - Phases of program analysis
 - test generation
 - static analysis
 - software verification
 - human-computer interaction
- Integrating program-analysis techniques to combine their strengths
 - Static analysis
 - effective in detecting software errors

- increasingly applied in industry
- Compromises
 - · reduce the annotation overhead
 - reduce the number of false positives
 - increase performance
 - preserve modularity
 - not checking program properties
 - making unjustified assumptions (e.g. this will never throw an exception)
 - being unsound
- Consequences
 - absence of errors not guaranteed
 - test effort not reduced
- Solutions
 - Annotations for assumptions
 - Instrumentation (instruments are used to monitor the values of variables or to detect assertion violation)
 - Dynamic test generation (different var assignments to get to different program sections



 Problem about this architecture: all test cases for all branches still have to be generated as the assertion happens so late in the process ->

•



- Smart instrumentation
 - propagate conditions about unverified executions to higher up in the control flow
 - process
 - compute abstraction of program
 - infer conditions about unverified execution
 - instrument concrete program

Making program analysis more widely applicable

- Bias in machine learning
 - neural networks for criminal justice, health care, social welfare
 - concerns about fairness
 - neural networks may reproduce or even reinforce bias
- Perfectly parallel certification of neural networks
 - fairness
 - given input features that are sensitive to bias (race, gender) a neural network is causally fair if the output classification is unaffected of sensitive features
 - o e.g. credit rating algorithm is not influenced by age
 - check for fairness (naively) certifying fairness
 - Analyse the neural network backwards (start at output)
 - forget value of sensitive feature
 - intersect the projected regions (non-empty intersection -> bias)
 - does not scale well
 - check for fairness advanced
 - forward and backward static analysis
 - forward: divide input space in independent partitions (reduce effort)
 - not all inputs activate nodes in the network (not a 1-1 mapping or similar)

- finding partitions by using
 - upper bound for number of nodes with unknown activation status
 - lower bound for size of dimension (features that divide into a lot of small groups instead of bigger groups are not as good)
- partitions are made along NON-SENSITIVE features
- characteristics
 - uses cheap abstract domain
 - balancing scalability and precision (with upper and lower bound - U and L)
 - may only consider a fraction of input space (e.g. hispanics over 45 years old discriminated against gender?)
- backward: does naive approach for every partition (in parallel)
 - groups good partitions by abstract activation patterns
 - quantifies any bias
 - characteristics
 - expensive abstract domain
 - perfectly parallel
 - sound and in practice exact -> definite guarantees
- o certification fails -> biased region found

• Testing program analysers for critical bugs

- why program analysers
 - wide applicability in software reliability
 - high degree of code complexity
 - severe consequences in case of errors
- differential testing
 - compares analysis results on an input (multiple programs same input; not sure who is correct - not always the majority)
- metamorphic testing
 - transforms an input such that the expected analysis is known (oracle is known)
 - metamorphic testing of datalog engines
 - datalog: declarative, logic-based query language (similar to ASP)
 - relations, facts and rules (head and subgoal)
 - o engines:
 - logicBlox
 - DDlog
 - bddbddb...

- may contain query bugs resulting in incorrect results (missing entries, including wrong entries)
- given seed -> transform it such that new result contains old one OR is equivalent to old one OR is contained in old one
 - detect bug: relation between old and new result does not hold
- based on conjunctive queries (query containment)
- metamorphic testing of SMT solvers
 - tools
 - o z3, STP,...

| Solver result Ground Truth | SAT | UNSAT | UNKNOWN | Crash |
|-------------------------------------|-----|-------|---------|-------|
| SAT | | Α | С | D |
| UNSAT | В | | С | D |

A: Refutational unsoundness

B: Solution unsoundness

C: Incompleteness

D: Crash

0

- given seed -> transform to generate SAT instances
 - detect bug: solver returns UNSAT
- metamorphic testing of Datalog engines and SMT solvers is effective in detecting fundamental correctness issues

Microservices

- Cloud
 - o Pros
 - Scalability
 - Cheap for low traffic
 - Availability
 - Data security (cloud providers know what they are doing)
 - o Cons
 - More expensive than dedicated hardware
 - Slower than bare metal
 - Complexity
 - Data security (legal and technical you need to trust them, where are their servers located)
- NoSQL
 - o Pros
 - Speed
 - Often tailored to specific task

- Scalability
- Cons
 - Not standardized
 - CAP Theorem only two of
 - Availability
 - Consistency
 - Partition Tolerance

Machine learning

- o Pros
 - Automation
 - Pattern recognition
 - Perpetual improvement
- Cons
 - Training
 - Debugging
 - Accountability

Architectures

- o Architecture
 - Abstraction of system
 - Helps communicating
 - improves maintainability
- Distributed systems
 - Components are located on different machines
 - System appears as one
 - More scalable
 - more complex and harder to implement reliability
 - harder to deploy, debug and monitor
- Monolith
 - One executable / deployable
 - hard to use different programming languages
 - complex environment setup
 - can be deployed manually
- Service Oriented Architecture (SOA)
 - Distributed
 - Predecessor of microservices
 - Parts
 - Service broker
 - Service provider
 - Service consumer
 - Loose coupling of services

Microservices

- Definition
 - Small
 - Focussed on doing one thing well
 - Cohesion (everything that belongs together can be a service)

- Small enough / no longer feels too big (when you break it into pieces, stop right before it is not useful any more after the split)
- Independent
 - Communicate only over defined APIs
 - Independent deployment
 - Most changes affect only the service itself
- Services
- Work together
- Pros
 - Distributed
 - Technical Heterogeneity
 - Quickly adapt to new technologies
 - Fault tolerance
 - Scalability
 - Deployment
 - Replaceable
 - Testing
 - Clear separation of ownership

o Cons

- Distributed
- Technical Heterogeneity
- Deployment (if there are a lot of services you are kinda forced to use DevOps)
- Monitoring
- Testing
- Transactions
- Reporting (e.g. joins for databases are often not possible as different databases are used)

Boundaries

- You should have a well-defined border so that changing internals of the microservice does not affect other services
- Domain Driven Design (Code Structure and Language matches Domain)
- Bounded Contexts (Defines usage for a domain model) often reflect departments of the business who talk a lot to each other
- Conway's Law (ORGs design systems that mirror their own communication structure)
- Loose Coupling
- High Cohesion
- Capabilities instead of data alone

Integration

- Sync vs Async Communication
- RPC, REST, HATEOAS
- Binary vs XML vs JSON vs ...
- Message Queue
- Orchestration vs Choreography
- Shared code / client libraries
- Breaking changes

- Deployment
 - Continuous Integration
 - Continuous Delivery
 - Continuous Deployment
 - DevOps
 - Configuration
- Testing
 - Unit test
 - Service tests
 - End-to-End tests (Integration Tests)
 - Dependencies may be mocked
 - Consumer-driven tests / contract tests (e.g. UI-Tests) everyone that consumes a service provides tests that represent what they expect from the service -> enables to not break the consumers when the tests do not fail
 - Canary Releasing (rolling out changes gradually to a subset of users)
 - Non-functional Tests
- Monitoring
 - More services to monitor
 - Log aggregation
 - Metric aggregation
 - Correlation IDs (e.g. session id)
- Security
 - Authentication
 - Authorization
 - Single Sign-On
 - User to Service vs Service to Service Authentication & Authorization
 - TLS inside perimeter
 - SAML (Security Assertion Markup Language)
 - JWT (Java Web Token)
 - Client certificates
 - API Keys
- Conclusion
 - Many executables
 - Easy to use different programming languages
 - easy setup of environments, but many different needed
 - DevOps for deployment
 - Chatty microservices are undesirable
 - Need to get boundaries right, no breaking changes
 - Modelled after business domains DDD

• From Monolith to Microservices

- Moving Code out of Monolith
 - Identify part
 - Define facades
 - Implement facades in monolith
 - use Facades
 - Move out of monolith

- Rewrite part as a microservice
 - Identify part
 - Define facades
 - Implement facades in monolith and new microservice
 - Switch to new implementation
 - Delete obsolete implementation

Free Open Source Software

• Cargo cult programming: just copying stuff of e.g. stackoverflow without understanding it

Benefits

- o If bug found, one can just fix it, no workarounds
- If a feature is missing one can just implement it (Custom Development)
- Developing a generic Product costs more

Cons

you NEED to fix stuff yourself or hope someone else does it

Ways to monetize OSS

- Adding commercially value on top of a base OSS offering
- o Professional Training
- Embedding OSS into hardware
- Service Contracts
- Sharing the costs (pay a dev to help develop the OSS project as an organization; most OSS projects are frameworks and tools e.g. a database)
- project consulting

What to avoid

- Don't sell the same product you give away for free
- o Respect freedom (respect community) e.g. don't prevent people from forking
- Don't rely only on a payroll (don't get influenced too much from a customer)
- OSS project planing is different from company projects
- Spread the influence across different companies

Legal Definitions

- Immaterialgüterrecht
 - Markenrecht
 - Musterrecht
 - Patentrecht
 - Urheberrecht
- Sachenrecht vs Immaterialgüterrecht
 - Sachenrecht
 - bound to a physical thing
 - can only be traded exclusively
 - Immaterialgüterrecht
 - no physical representation
 - can be traded exclusively but also non-exclusively
 - e.g. A is allowed to sell books of it, B is allowed to sell books and films

- Copyright summary term for different kinds of rights
 - Consists of many rights
 - difference between
 - Urheberrecht (nicht weitergebbar in Österreich)
 - verwertungsrecht
 - Werknutzungsrecht: exclusive
 - Werknutzungsberwilligung: non-exclusive
 - EU -> implicit
 - US -> rather explicit
 - Threshold of Originality (Schöpfungshöhe)
 - only created original intellectual property if:
 - invented stuff yourself
 - it is not a trivial change
 - o e.g not bugfix, not reformatting
- Authorship
 - author owns all the rights
 - Urheber eines Werkes ist, wer es geschaffen hat
 - Urheber hat mit bestimmten Beschränkungen aussschließliches Recht, das Werk zu verwerten
 - except when they are employed and do the work in their paid time (or sometimes it is sufficient that they use the resources of the company or their know-how - e.g. machines,...)
 - IP belongs to employer
 - different in US
 - depending on the country even spare-time stuff might belong to the employer
- Code ownership
 - especially important to clarify in a customer relationship
 - state explicitly in contract
 - Zweckübertragungstheorie
 - Werkvertrag vs. Arbeitsvertrag (oder Arbeitskräfteüberlassungsvertrag)
 - nach der Zweckübertragungstheorie werden einem anderen nur die Rechte eingeräumt, die für den Verwendungszweck erforderlich sind (nicht mehr)
- IP and Open Source
 - make sure you really do own the IP
 - or make sure employer/customer is ok with you contributing source
 - trivial changes do NOT constitute IP
 - time compensation might still be needed
- CLA (Contributor License Agreement)
 - Make contributor aware of the legal impact
 - grant additional rights beyond the license
 - Symmetric vs Asymmetric CLA
 - · asymmetric, often when owned by companies
 - company has extra rights, does not need to follow the license as everyone else

- o e.g. company does not need to publish stuff
- iCLA vs cCLA
- Code Provenance
 - where does the code come from?
 - important for big companies (in case of lawsuit)
 - prove the fact that you made the stuff and when

• Open Source Licenses

- What is a License
 - Consensual Contract with rights and obligations (both contract partners know that you agree on the same thing)
 - Conditions under which someone can get rights to the code
 - Is not a contract, but close
 - Konkludente Verträge (durch handeln, e.g. ins Restaurant gehen, in die U-Bahn einsteigen)
 - Need to follow ALL the terms
- Commercial Licenses
 - Hard to understand
 - bloated with exits and safety valves
- MIT License
 - X11 License (other name)
 - Provides "as is" leave me alone if something blows up
 - rights to use copy modify merge publish distribute sublicense and or sell copies
 - need to include copyright info
- BSD License
 - Allows copy change distribute (source + binary)
 - Copyright headers must be kept
 - Requires Berkley attribution
- o GPLv2
 - strong copy-left (applies in case of static and dynamic linking, not for just using)
 - distributing the results requires distributing modified sources
 - if you dont want to open the source
 - pay the IP holders (also after violating the license)
 - open source (well)
 - replace the thing you want to use or your stuff so no one can get your IP out of it
- LGPL
 - GPL but allowed to use in dynamic linking
 - do what you want but if you change something you need to follow the license
- o Apache License v 2.0
 - Liberal open source software license
 - Business friendly
 - required redistributing NOTICE file
 - includes patent grant
 - can be sub-licensed (added code can be any license)

- not re-licensing (allows to change license of existing code)
- Not OSS
 - do-no-evil-license
 - beer-license
 - wtfpl-license
 - Facebook BSD + FB Patent License
 - React
 - RockDB
 - Not OSI approved
 - ASF does not allow it in Apache projects
 - Apache plus Commons Clause
 - Not OSI approved
 - Contradicts Apache License

Patents

- Some licenses contain a "patent grant"
 - License with patent grant:
 - ALv2
 - GPLv3
 - Mozilla Public License
 - Software Patents are allowed in the USA but not in the EU

Trademarks

- Name must be unique in your field (trademark classes)
- Actively defend your mark
 - marks vanish if they are used often without attribution
- Allow other people to build tools for your code (bla bla bla for Apache Foo)

Lost in Complexity

- **Software crisis** (term coined in 1968)
 - nothing really changed since then except that it is now a global problem and systems are more critical
 - Projects running over-budget
 - Projects running over-time
 - Software was very inefficient
 - Software was of low quality
 - Software often did not meet requirements
 - Software was never delivered
 - Projects were unmanageable and code difficult to maintain
 - maybe even more important now than it was back in 1968 as everything depends on software

Exogenous vs endogenous complexity

- Exogenous: defined by problem, domain, context
 - e.g. compare power plant management to customer service
- Endogenous: defined by implementation, model, organization
 - software framework, testing,...

• Why has complexity risen?

- distributed system
- o increasing complex external dependencies

Consequences of increased complexity

- o as ICT is a techno-social system
 - it enables nearly all important societal systems (e.g Health information)
 - it is itself dependent on most societal systems
- there exist circular dependencies power plants go out communication goes
 out communication needed for repairing the power plants

What is a System

- components interaction parts, actors, input or interaction with other systems, environment
- set of things, people, cells, molecules,.... interconnected in a way that they
 produce their own pattern of behaviour over time
- systems have **defined borders** (what is part of the system and what is not)

System Principles?

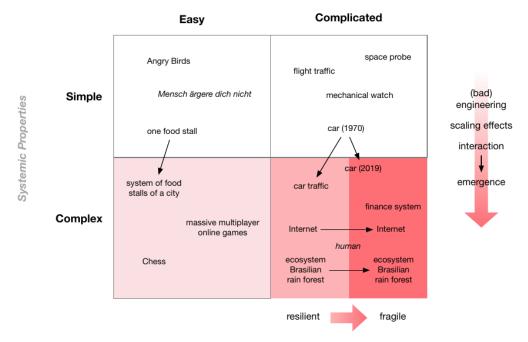
- Stocks & Flows Flows (trends) are more enlightening than stocks (counts); the measurement of the state of something is static at a point in time (a stock). flows change the value of that stock. you only change the state or value of the stock by influencing the flows.
 - compare with bank account you can only change the total amount by changing the flow (how much you earn or how much you spend)
 - https://medium.com/natural-leadership/software-engineering-metrics-p art-3-understanding-stocks-and-flows-71b2b859d992
- Feedback Loops
- Emergent Behavior An emergent behavior is something that is a nonobvious side effect of bringing together a new combination of capabilities—whether related to goods or services.
- o Path- (History-) Dependence
- Catalog disagreements (Any interesting system is sufficiently complex that different people will describe it differently)
- Archetype:
 - describes personality types of developers???

Wicked Problems

- o no definition on what a wicked problem is
- not a simple/easy problem
 - simple one task, one role systemically

easy - for whom, depends on your knowledge

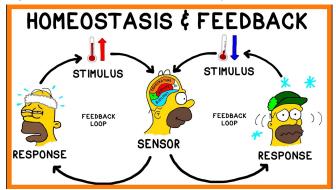
Subjective/Relational Properties (in relation to ...)



- no perfect solution
 - solution is stopped when resources run out
 - solution is good enough or better than before
- unique
 - no trail and error
 - one-shot operation

Control and prediction

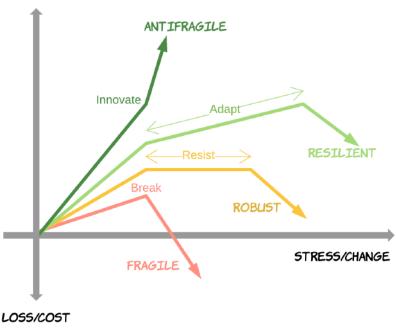
- Predictability
 - Attractor state = systems always ends up here
 - e.g. a pendulum always goes through the middle
 - an attractor is a set of states toward which a system tends to evolve
 - Homeostasis tendency to resist change to stay stable
 - o e.g. temperatur control in the body



- attractors show different stability to perturbation
- In dynamic, complex systems there is no long term predictability

- management schemes that predict will fail
 - compare communism
- signs for failure (shift in attractor)
 - critical slowing
 - spatial resonance (pulses occurring in neighbouring parts of the web become synchronized)
- Control over a system
 - Attractors stabilize a dynamic system because those points bring some predictability
 - Correct behaviour (steady state) in systems of systems
 - use system metrics
 - look from the outside on the entire system, not only on components
 - Some things cannot reasonably be controlled e.g. external modules,
 Al
- Fragility, robustness, resilience
 - Many human-made systems are fragile as they did not have enough time to evolve (like natural ecosystems)
 - simplicity is a choice, complexity is your fault
 - resilience: what to do when everything goes downhill
 - resilience in software through e.g. graceful degradation (keep most important things running => shut down the rest)
 - fragility: how easy is it to influence correct behaviour
 - robustness: how many errors can a system tolerate

GAIN/BENEFIT



• Complexity in software

- o Increase
 - Scaling (e.g. more components)
 - Interconnection (between systems)

- Feedback loops
- Speed
- Number of stakeholders (forks) / users
- design by committee
- Software bloat and dependency madness
- Decrease
 - small focused code
 - few dependencies
 - clean design made by few people
 - Compartmentalize, decouple
 - documentation and formal specification (of e.g. interfaces, protocols,..)
 - stateless programs (functional programs)
 - coding guidelines
- Behaviour
 - follow attractors
 - self-healing
 - love randomness (small variations)
 - tipping points
 - multiple causes lead to failure (simple cause and effect analysis does not help) -> defect components cannot be changed easily
 - sometimes unexpected
- How to deal with it
 - What does not work
 - Trial and Error (won't get you far)
 - Ignore it (abstraction)
 - Rationality try to understand and predict
 - command and control top down management
 - What does work
 - reduction to few criteria
 - Intuition
 - evolutionary adaption
 - sense and respond
 - resilience building failure as standard procedure, not as catastrophe
 - split into sub-parts
- Chaos engineering
 - some mechanism in the system randomly attacks the system (in production) to test its capabilities
 - e.g. Netflix Chaos Monkey
 - stress test in production

Agile Software Development in Corporate Environments

- Software development strategies
 - o PDCA

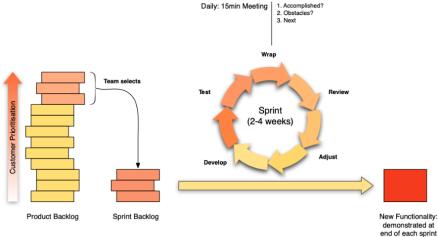
| Process | Waterfall Development | Iterative and Incremental | Agile Development |
|-------------------------------|---|------------------------------|---|
| Measure of Success | Conformance to plan | | Response to change, working code |
| Management Culture | Command and | | Leadership/ collaborative |
| Requirements and Design | Big and up front | | Continuous/emergent/ just-in-time |
| Coding and Implementation | Code all features in parallel/test later | | Code and unit test, deliver serially |
| Test and Quality Assurance | Big, planned/test late | | Continuous/concurrent/ test early |
| Planning and Scheduling | PERT/detailed/fix scope, estimate time and resource | | Two-level plan/fix date, estimate scope |

0

- Agile Manifesto
 - Individuals and Interaction over Processes and Tools
 - Working Software / Business Results over Comprehensive Documentation
 - Customer Collaboration over Contract Negotiation
 - Responding to Change over Following a Plan

Agile Practices

- Process-oriented (like a process description)
 - SCRUM
 - team size < 10 people (5-10)
 - customer tightly integrated
 - realistic estimations
 - user stories -> backlogs -> planning poker (team estimations)
 - splitting up the code or tasks (no collective code ownership)
 - helps making development more efficient
 - is in a way the removing of redundancy (in knowledge)
 - not everyone needs to know how a certain thing can be done
 - however this can be a problem in the long run (someone leaves the company)
 - short-term efficiency < long-term stability



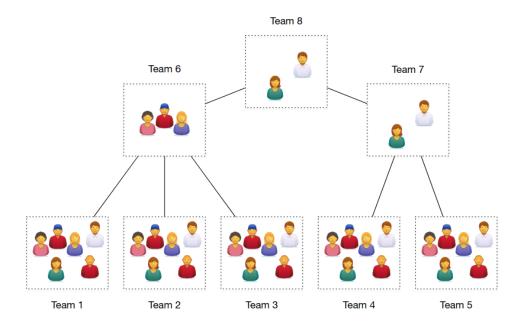
)

- product backlog: is taken care of by the product owner that interacts with the team and the customer
- sprint backlog: what is to do in the next sprint
- management usually wants predictability
- Software Kanban
 - not with iterations but as a whole iteration
 - Continuously taking stuff from the backlog
 - stuff gets added to the backlog continuously
 - tries to resolve bottle necks of SCRUM (too much to do at once or not enough to do - missing resources)
 - uses real-time metrics
 - o average lead time
 - o cumulative flow diagrams: cycle time
- Methodical building blocks (like a toolbox with practices)
 - XTreme Programming
 - Communication / Collaboration / Architecture
 - Planning Game
 - Release Planning
 - Customer collects user-stories (story creation)
 - Iteration Planning
 - User-Stories -> Tasks
 - Metaphor
 - Each chunk of code get own name, so that the customer (who is part of the xp team) can understand them
 - o Simple Design
 - Process
 - Small Releases
 - Pair Programming
 - bad decisions and mistakes caught
 - Collective Code Ownership
 - everyone is responsible for the code base

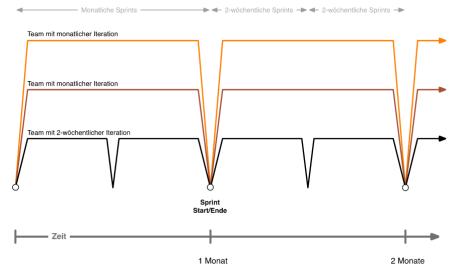
- no separation of knowledge (think about someone leaving)
- 40-hrs Week
- On-Site Customer
- Technical
 - Coding Standards
 - Testing (Test-Driven-Development)
 - Continuous Integration
 - Refactoring

Challenges in Corporate Environments

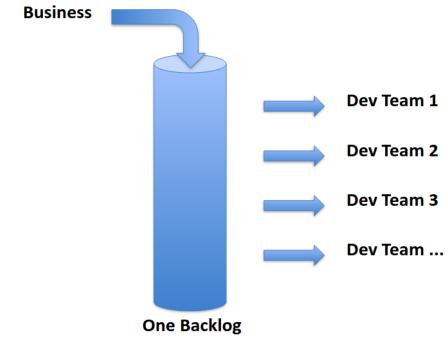
- Problems
 - multiple teams
 - many devs
 - large projects vs. perfective maintenance
 - prioritization
 - projects are partly internal and partly external
 - management levels
 - budgeting and planning cycles
 - reporting and controlling
- the agile approaches work well for single teams but if there are like 20 scrum teams the product owners & teams need to coordinate
 - core of agile software
 - flexible self-organisation of teams
 - lean and efficient work in small teams with short iteration cycles
- Scrum of Scrums



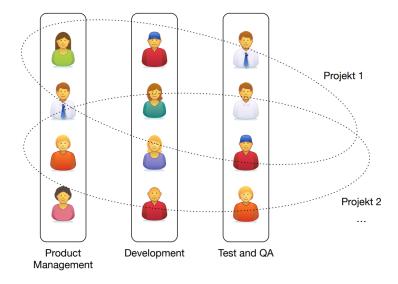
- e.g. product owners build their own scrum teams
- all teams in an organization must have the same sprint synch (if the need to coordinate)



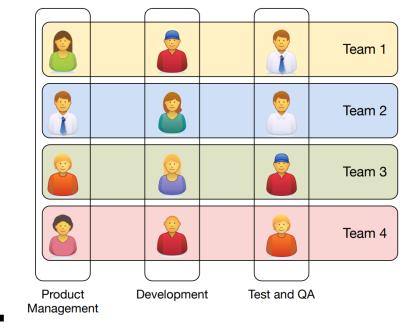
- else one team is working while the other is planning and vice versa
- everything is ready at same time
- shifting people from team to team is easier (think of security experts... that are not part of a fixed team but work for one sprint with a team)
- o Factory Approach



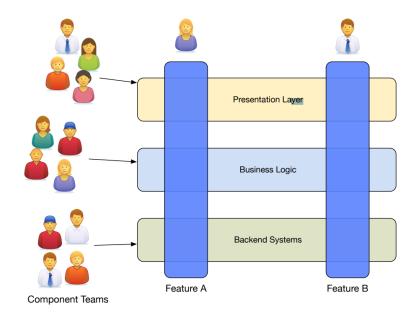
- if all teams are the same & products are quite small
- Team Organization
 - Functional Silos



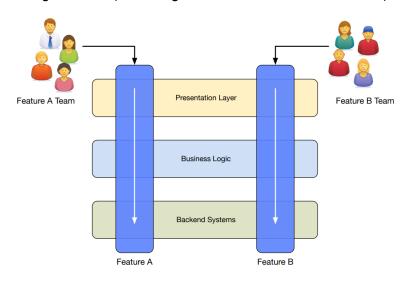
o Agile Teams



Organization Following Component



Agile Team Organisation (Following Feature / Processes / Services)



SAFE Framework

- scaled agile framework
- epic vs user story
 - epic consists of multiple user stories (complete feature) (user management page)
 - user story is "just" a part of a feature (deleting user)
- o enabler vs. stories
 - enabler work that cannot be attributed to a story but needs to be done to enable working (e.g. CI-pipeline setup, refactoring, setup of development environment)
 - story need to have business value in the end

• Customer Responsibility

- product owner
- o roles and process responsibilities have to be clarified

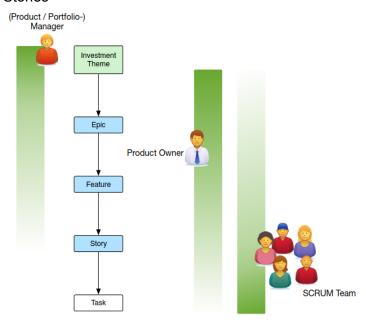
 lack of clear roles and respos is often the main factor for failure in agile projects

Requirement engineering

- User stories as WHO I want WHAT so that WHY
 - small one card
 - parts
 - acceptance criteria
 - role & description
 - needs to be estimable (not in absolute values but in relative values that represent complexity)
 - Scrum poker
 - Fibonacci numbers (bigger numbers get harder to categorize - bigger steps)
 - o what is the difference between 10 or 11? hard to say
 - difference between 1 and 2 is easy
 - o also the uncertainty gets bigger
 - avoid anchoring (looking at what other people say it takes to finish it) by letting everyone choose in private

■ INVEST

- Independent
- Negotiable
- Valuable
- Estimable
- Small
- Testable
- Roles and "Stories"



Transparency

- Burn Down Charts
- Agile Metrics

- Burn-Down-Charts, process-flow visualization, cumulative flow diagrams
- Velocity (items per iteration), velocity per work type, cycle time (average completion time of one item), identification of bottlenecks (queue length), defect rates
- Metrics and performance indicators are sometimes a bad thing
 - e.g. metric that measures productivity of a team in their completed story points -> could lead to bad effects
 - teams just do the easy things that are quick and bring them points fast instead of doing all the work that should be done
 - teams start overestimating to pump up the indicator values
 - teams could keep estimating as before, but work with less quality to keep up
 - -> simplistic metrics are a problem
- Progress / Cost and Budget
 - Reporting of progress is often difficult
 - Progress according to defined scope is comparatively easy
 - Is development in budget?
 - Time recorded
 - Cost per day per employee
 - Internal external members
 - other cost (licenses)
 - Actuals vs planning (who does what? opposite of agile)
 - administration task for dev teams become all but lean and self-organised
- Challenges and Risks
 - Lack of trust
 - Lack of transparency
 - Cost/backlash of transparency
 - Complexity of architecture and systems
 - Team structure not clear enough (or still focused on silos)

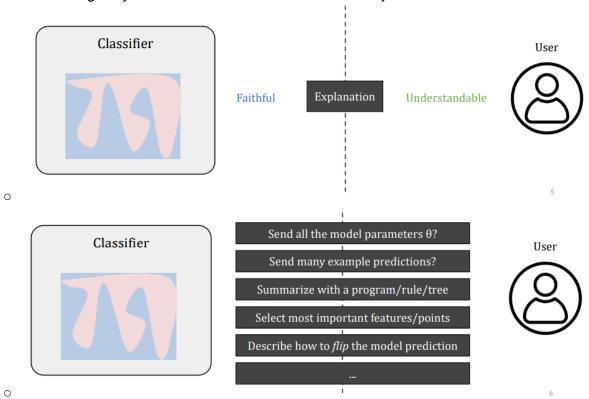
Explaining Machine Learning Models

- What are machine learning models used for
 - Vulnerability Detection
 - Semantic Code Labelling (Label methods based on instructions in the methods)
 - Performance Regression Detection
 - Testplan Quality Assessment
 - Taint Propagation Detection (privacy leak detection, how data flows within the program)

• What is an explanation?

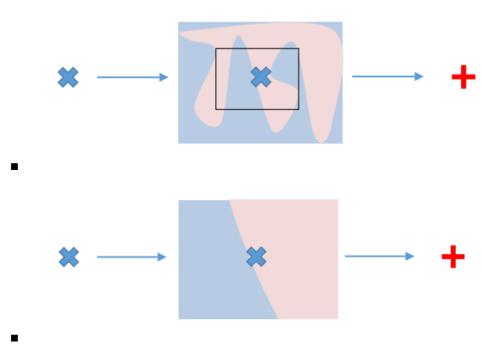
- Definition: Interpretation description of the model behaviour (in a target neighborhood)
- Help understanding WHY a machine model has come to some result

e.g. why does the model think there is a security issue?



Global explanation vs local explanation

Global explanation may be too complicated



- Global
 - explaining and understanding the whole model behaviour
 - shed light on big picture biases
 - · help check if model at high level is suitable for deployment
 - usually it is easier to get only an area of the input

- used more as a debugging tool
- Local
 - explain individual predictions
 - help unearth biases in the local neighbourhood of a given instance
 - help check if individual predictions are being made for the right reasons

Counterfactual explanations

- Counterfactuals: alternate "world" where prior circumstances are changed to see what the consequences of this change would be
 - e.g. I slipped and fell on the rainy street and broke my leg. -Counterfactual: If today wasn't rainy, would I still have slipped and broken my leg?
 - e.g. If you had called genSimple instead of genHandle, your code would not be classified as causing a performance regression

```
- $store_handle = await SomethingStore::genStoreHandle($vc);
+ $store_handle = await SomethingStore::genHandle($vc);

SomethingStore::genSimple($vc)
+ ... other code ...
```

- demonstrate how the model's prediction would have changed had the program been modified in a certain way
- what-if questions
- o Problem statement

Terms:

P: the original program, which is the input to the model M π : a perturbation to the program

G: ground truth outcome

- 9
- Ground truth: the value the output should have; that is the reality you want your model to predict
 - e.g. we know that the data we gave to the model results in a performance regression - compared to the output -> is the model able to detect the regression?
- Plausibility Actionability Consistency

Plausibility Actionability

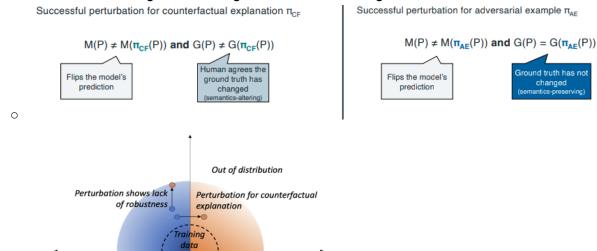
Consistency

Does the counterfactual look like code someone could reasonably write? Does the explanation indicate a (potential) recourse? Are perturbations applied consistently throughout the program?

- Plausibility (naturalness)
 - e.g. the model says the diff is the problem instead of the root cause - the expression -> this is a bad counterfactual
 - when perturbed inputs are out-of-distribution
 - o model predictions can be unreliable
 - counterfactual explanation is uninformative
 - o user does not believe explanation

• Robustness vs. Counterfactual Explanations

- Adversarial examples (from robustness research)
 - robustness how stable is the prediction model against changes e.g.
 Panda
 - semantics-preserving
 - the input is changed slightly so that the model classifies it as a wrong output, but humans do not see the difference
 - e.g. Panda example
- Counterfactual explanation
 - humans agree that the ground truth has changed



Where did my model go wrong

- Challenges
 - High-dimensional input space (many vars)
 - Opaque models (want to see inside but usually blackbox)
 - Manual Hypothesis Testing not scalable
- Misprediction diagnoser (MD)

 Goal: explaining ML models by systematically identifying subsets of input space on which the model mispredicts

How to achieve clean code

• Technical Debt

- A shortcut that helps you in the short term but will cost you more in the long term
- Technische Schulden

Clean code

- o What is clean code
 - Readable Simple
 - Tested
 - Practiced it is a mentality
 - Continuously refactored
- Allows you to
 - change high-level functionality and low-level implementations even in late stage of project
 - postpone harder decisions to later stages of a project
 - makes the basis for good architecture and design
- Developer Maturity Levels
 - L0 Black Interest
 - L1 Red Attitude
 - L2 Orange Fundamentals
 - L3 Yellow Testing
 - L4 Green Automatization
 - L5 Blue Deployment & Architecture
 - L5 White Awareness of CCD Values

Naming

- methods should do the thing you expect them to after reading their name
- if you need a comment you are doing something wrong
- o descriptive (long) name > short name
- precise names for small classes > generic names for large classes
- clarity is king
- length of a name should correspond to the size of its scope

Functions

- should do one thing only
 - one level of abstraction
 - one level of indentation (loops, branches)
- Build your functions like a newspaper article
 - Lead Paragraph = public interface of class
 - get the most important information across in the thing everyone has a look at first
 - Explanation = high level "routing" (call stack)
 - Extra = low-level implementations

```
public int binarySearchIndex(){
    binarySearch();
    return resultingIndex;
}

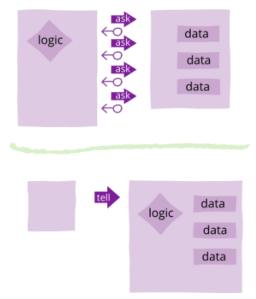
private void binarySearch(){
    while (lowerBound <= upperBound) {
        inal int middleIndex = (int) Math.floor((lowerBound + upperBound) / 2);
        recalculateBounds(middleIndex);
}

private void recalculateBounds(final int middleIndex){
        if (searchArray[middleIndex] < targetValue) {
            lowerBound = middleIndex | > targetValue) {
                upperBound = middleIndex - 1;
        } else if (searchArray[middleIndex] > targetValue) {
                 upperBound = middleIndex - 1;
        } elses{
                 lowerBound = upperBound+1;
                       resultingIndex = middleIndex;
        }
}
```

- Use a max of 3 arguments in your method's signature, best none
 - arguments are hard to interpret
 - argument are different levels of abstractions
- Beware of boolean arguments they do more than one thing
- Tell don't ask e.g. search user in a list tell the object that it should give you something instead of asking for the find and doing it yourself

```
fun main() {
   val dao = CustomerDao(Repository())
   val operation = { customer: Customer -> customer.balance += 10}
   dao.findById("", operation)
   dao.findById("42", operation)
}
Tell don't ask!
```

Tell - Dont Ask



Error Handling

- Make exception names clearer, more concise and part of your domain
- Putting "Exception" in the name is not very helpful
- Always
 - write try catch finally first

0

0

- Never
 - Pass or return null (use Optionals, Null-Objects, Empty Lists instead)
 - Hide behind errors
 - use errors to influence the control flow
 - destructive wrapping (pass causing exception instead)
- Either
 - Log XOR throw
 - Handle it XOR pass it on

Comments

- People don't read comments neither do compilers
- lie, because only code contains the truth
- do not make up for bad code
- Good Devs may not write good comments
- Consider if it is comment worthy or should be refactored
- o Don't use comments as documentation
 - too specific
 - too detailed
 - too quickly outdated
- Use documentation techniques
 - meaningful interface documentation (JavaDoc)
 - Mock Press Releases
 - Versioned documentation (readme)
 - API documentation (SWAGGER)
 - Documentation as part of your tests (Spring)

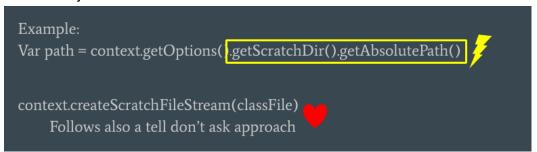
Classes

- Step down rule
 - List of variables
 - Public static constants
 - private static vars
 - private instance vars
 - (public var)
 - Public functions
 - Constructor
 - Private functions called by a public function right after the call
 - keep callee and caller close together
- Name hints for unfortunate aggregations (bad cohesion class should focus on one thing)
 - e.g. managers, processors, super usually do more than one thing and have multiple responsibilities
- One responsibility
 - Comply to needs of ONE stakeholder group
 - have many small classes (single responsibility)
 - not few large doing multiple things
- Dependency Inversion Principle
 - Depend upon abstraction not implemenation

- Module höherer Ebenen sollten nicht von Modulen niedrigerer Ebenen abhängen. Beide sollten von Abstraktionen abhängen. Abstraktionen sollten nicht von Details abhängen. Details sollten von Abstraktionen abhängen. Wikipedia
- Open Closed Principle open for extension, closed for modification

Objects & Data Structures

- Make it hard to wrongly use your object
 - Define constructors adequately
 - maybe overload them
 - don't require setter to be called after instantiation
 - user creational patterns for complex instantiation
 - factory
 - builder
 - prototype
- Law of Demeter a method f(x) oc Class C should only call
 - **•** (
 - on object created / passed by / to f(x)
 - Instance objects of C



makes explicit what you are doing - tell don't ask

Clean Test Code

- Not a unit test if:
 - It talks to the database
 - It communicates across the network
 - It touches the file system
 - It can't run correctly at the same time as any of your other unit tests
 - You have to do special things to your environment to run it
- Three laws of test-driven development. You shall not
 - write production code until you have written a failing unit test
 - write more of a unit test than is sufficient to fail (dont add unnecessary stuff to your test)
 - write more production code than needed to pass the currently failing test
- Designing a unit test
 - Build up test data
 - have enough data
 - operate on data
 - check that operation yielded expected result
 - only one assert per test

- only one thing per test
- Clean Code !== Clean Test Code
 - One functions contains all relevant aspects
 - keep the reader in the test function
 - test methods should be self contained
 - accept redundancy if it supports simplicity
 - dont bury critical information
 - test methods are never called so use descriptive names

Tools for clean code

- o Formatter / Checkstyle
- Static Code Analysis
- Continuous Integration

Software Architecture for Collective Intelligence Systems

• Collective Intelligence

- Group intelligence that emerges from group collaboration, collective action and competition of individuals
- o Examples:
 - Swarm formation of drones
 - Intelligent routing of traffic
 - online social network + co creation platforms
- It is achieved by hybrid systems in which humans and computers interoperate and complement each other
- It has a potential for creating highly effective collection of hard to access knowledge
- used for social web / media and social computing

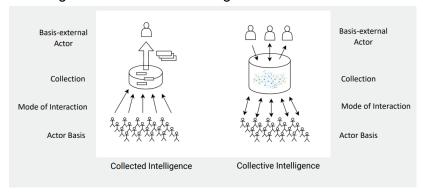
• Collective Intelligence Systems

- Definition: Collective intelligence of connected groups of people by providing a web-based environment to share, distribute and retrieve topic-specific information
 - socio-technical multi-agent system
 - mediates human interaction
 - provides support for distributed cognitive processes
 - driven by users who contribute content
 - distribution of consolidated info back to the users (give and take)
- Examples
 - Social network services (Facebook, Twitter, Snapchat,...)
 - Media / Content Sharing (YouTube, Soundcloud,...)
 - Knowledge Creation (Wikipedia, Stack Overflow, Fandom,...)#

Nature of Intelligence

- Steps
 - Collection
 - Processing and Exploitation
 - Analysis and Production
- Foundations

- Data needs to be processed to become information
- Information needs to be compared to other information to draw conclusions
- Intelligence arises from information that is related to environment and past experiences
- Intelligence allows prediction and planning
- Collected Intelligence vs Collective Intelligence



- Definitions:
 - Actor Basis: Group of agents who are the data source
 - Collection: Organized aggregate of structured/unstructured data and information
 - Basis-external Actor: Agents have access to the collection and are not members of the actor basis
 - Intelligence Beneficiary: Group of agents who gain intelligence from the collection

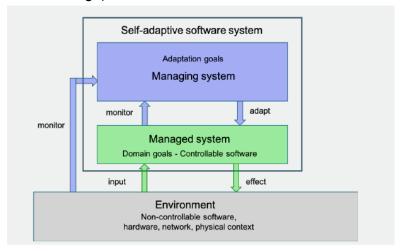
Key Stakeholders & Benefits of CIS

- Users
 - effective bottom-up communication
 - awareness (new developments, changes, trends)
 - building upon content (knowledge) of others
 - be able to work on a common topic (that needs contribution from dispersed users)
- Platform providers
 - Network effect (more people use it so more people use it) more valuable over time
 - Building up an active user base is time intensive and hard to replicate by competitors
 - Data collected is valuable

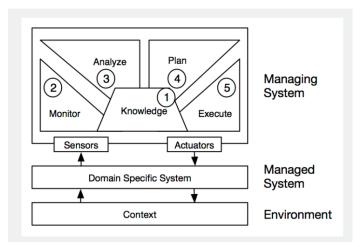
Foundational Concepts of CIS

- Coordination Models for Swarms
 - Swarm Formation e.g. birds
 - direct interaction
 - communication is in a direct way
 - collective movement
 - global: stay in the group
 - local: do not hit other birds

- global attraction but local repulsion
- Stigmergy e.g. ants
 - indirect interaction over the environment
 - communication is in an indirect way (environment)
 - dynamic construction of trials (collective foraging)
- Self Adaptation
 - a way to deal with uncertainties
 - uncertainties affect qualities
 - uncertainties are difficult to anticipate
 - idea
 - gather info at runtime and use it to reason about itself and change the plan accordingly
 - Dimensions of Uncertainties
 - Location (what is effected from uncertainty)
 - Nature (what causes the uncertainty; is it due to imperfection of knowledge or due to inherent variability)
 - Level / Spectrum (how uncertain am I)
 - Emerging Time (when is it acknowledged or appeared)
 - Sources
 - Model uncertainty
 - Adaptation functions uncertainty
 - Goal uncertainty
 - Environment uncertainty
 - Resource uncertainty (are resources available, do resources change)



Example MAPE(-K) Model



- 1 Knowledge e.g. logs, rules/policies, metrics, topologies,...
- 2 Monitor collect data
- 3 Analyse analysis and reasoning on data from 2
- 4 Plan creates workflows depending on analysed data and goals
- 5 Execute execute workflows
- o Socio-technical Systems
 - interaction between humans, machines and the environmental aspects
 - are composed of 2 sub-systems
 - social system humans with knowledge, skills and relationships who participate content
 - technical system technology and technological artifacts to perform tasks to the overall purpose

Architecting CIS

- Approaches to the Architecture of self organising systems
 - Multi-Agent Systems (MAS)
 - Socio-technical system where agents interact with each other and environment to satisfy their goals
 - Agent-Oriented Software Engineering (AOSE)
 - Environment architectures (Environment-mediated Coordination)
 - Coordination Models
 - Environment
 - coordination infrastructure
 - Artefact
 - Coordination medium (abstraction of environment)
 - Stigmergy
 - CI-adapted Coordination Models
 - feedback loops, self organization and self adaption
 - Software Architecture
 - is the set of structures needed to reason about system (software elements, relations, properties,...)

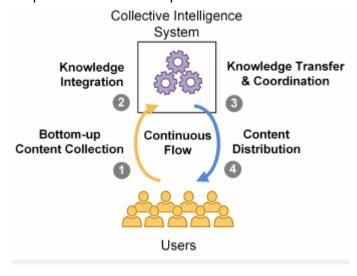
- is the set of architectural design decisions consists of:
 - o rationale reason behind design decision
 - design rules what is allowed in further designs
 - o design constraints what is not allowed in future design
 - additional requirements
- Standard-based software architecture frameworks and reference architectures
- Concepts
 - Environment
 - Every system is situated in the context of a defined environment
 - Stakeholder
 - Individuals, groups, orgs, define a system's purpose and have interests in a system
 - System / Stakeholder Concern
 - Specific interest of stakeholders in a system
- ISO-Standards
 - 42020 Architecture Processes (Governance, Management, Conceptualization, Evaluation, Elaboration, Enablement), Information Flows
 - 42010 2011: Architecture Description Language (ADL), Architecture Framework, Correspondences, Architecture description
 - Architecture Description
 - documents one possible architecture (design decisions)
 - identifies stakeholders and their concerns
 - describes needs
 - Architecture View
 - describes system from a chosen viewpoint
 - Architecture Viewpoint
 - promotes reuse of best practices
 - Correspondences
 - o express architecture relations
 - Correspondence Rules
 - governs correspondences and enforces relations within architecture description
 - Architecture Framework
 - Defines conventions, principles and common practices
 - Specifies
 - addressed concerns
 - stakeholders having those concerns
 - architecture viewpoints that frame those concerns
 - correspondence rules integrating those viewpoints
 - Architecture Description Language (ADL)
 - Form of expression
 - Specifies
 - addressed concerns

- stakeholders having those concerns
- model kinds
- any architecture viewpoints
- any correspondence rules
- Viewpoint
 - Context Viewpoint
 - Designs CI-specific system capabilities and defines models for new CIS construction and capture of design decisions
 - Stakeholders
 - Architect
 - Owner
 - Actors
 - Concerns
 - Usefulness
 - Perpetuality
 - Model Kinds
 - MK1 As-Is Workflow
 - o MK2 Stigmergic Coordination
 - MK3 To-Be Workflow
 - Technical Realization Viewpoint
 - CIS realization and defines models to model collective knowledge, the aggregation of data and stigmergy-based dissemination of knowledge
 - Stakeholders
 - Architect
 - Owner
 - o Builder
 - Actor
 - Concerns
 - Data Aggregation
 - Knowledge
 - Dissemination
 - Interactivity
 - Model Kinds
 - MK1 Artifact Definition (artifact structure, linking, and operations to interact with artifact content)
 - MK2 Aggregation (describes actor activities, logging, data aggreation)
 - o MK3 Dissemination
 - Operation Viewpoint
 - CIS operation startup and defines models to identify initial content, actor groups, and measures for CIS aggregation and dissemination performance.
 - Stakeholder
 - Manager
 - Analyst
 - Concerns
 - Kickstart

- Monitoring
- Model Kinds
 - MK1 Initial Content Acquisition
 - MK2 Cl Analytics

CIS Concerns

- Environment-mediated coordination and indirect communication with feedback loop (2,3)
- Information Aggregation (1)
- Knowledge Dissemination (4)
- Perpetual Feedback Loop



• Using CI during a Software Engineering Project

- Internal perspective
 - Coordination of collective development efforts
 - Awareness about progress (changes, issues)
 - Discoverability of locally distributed knowledge and software artifacts
- External perspective
 - thriving on the work and knowledge of communities instead of reinventing the wheel
 - open source
 - going platform / ecosystem
 - accessing quality-assured knowledge of crowds
- CIS helping your SE Tasks
 - Issue Tracking (internal / external) Jira,...
 - Knowledge Management (Internal / external) Confluence,...
 - Programming Q&As (External) Stack overflow,...
 - Code Review Tools (Internal / external) gerrit, crucible,...
 - Container registries (internal / external) docker hub
 - Extension portals (external) rubygems.org, vs marketplace
 - Collaborative Code repositories (external) GitHub
 - Digital Distribution and Updates (external) App Stores, Steam,...

Key Design Assumptions

- User-driven Content Generation
- Big Data Processing and Management
 - Issue: a lot of data is needed to be processed
- (Real-Time) Data Analysis
 - Analysis Paralysis -> too much data, you cannot find something useful
 - need assistance to see what is there
- Scalability
 - pricing concerns
 - architecture dependant
- High Availability (24/7)
 - or only in core hours
 - but then it should be stable

Common Misconceptions

- We are in a perpetual beta, so we just start with the development and do the system design as we go
 - WRONG, though a well-rounded system architecture of the "core" system and its user-machine workflows is key
- o If we built it, they will come
 - if our system is cool, someone will use it
 - WRONG a strategy for every initial user group is needed
- Scaling has to be considered from the very beginning of the system design
 - WRONG depends on the system design
 - if you go server-less you have the scaling given already
 - if you go on premise there needs to be more thought, but it depends on how much people will use the system
- CICs utility and its ability to keep users engaged is related to using the right technology framework and libraries
 - WRONG effectiveness depends on the ability of CIS to keep users engaged, also about content moderation, social aspects, privacy, security -> to a degree independent of the technology
 - e.g.: Whatsapp belongs to Facebook; Facebook has privacy problems but still some people do not leave because more people use Whatsapp and this is the reason they do not want to leave (network effect)
 - Black Swan moments: Twitter -> Mastodon (because of Musk)

Success and Risk Factors

- Success
 - Choosing the right type of CIS
 - Appropriate set of CI design patterns
 - e.g. Youtube got rid of down-vote button (only for video creators)
 - Provide low friction, easy to use means on contributing content
 - e.g. one-click-mechanisms
 - effective feedback mechanisms which make users aware about activities of other users
- Risk

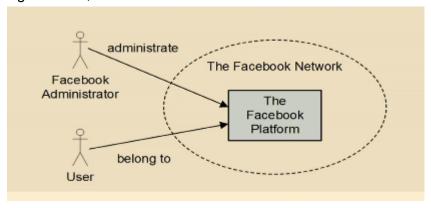
- CIS will not be used if it is not integrated in user workflow
 - if it is too complicated, people will not use it
 - design workflows according to natural flows
- neglecting the user-base side
 - too strict too loose content moderation
- cannibalization of user activity by other CIS
 - all people are somewhere already
 - platforms are trying to steal each other's user based
 - consider UX and UI
- handling of security and privacy of user data
 - people are more sensitive now to privacy

Challenges

- Designing the right functional architecture
 - requirement elicitation of users needs and optimization potential
 - getting the basic workflows right
- o Perpetual beta
 - continuous delivery
- Fostering an active community of contributors
 - users are scarce resource competition
 - engagement (incentives, motivation)
- Scaling
 - Big data and Machine Learning
 - Cloud computing
 - Global software dev
 - team around the globe always someone that is live and working
 - Hyperscaler

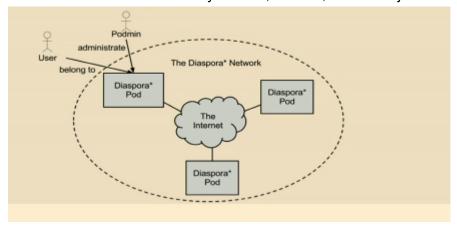
Centralized CIS vs Decentralized CIS

- Centralized
 - One Platform
 - One Provider
 - central admin, dev and content curation
 - Data in one single system
 - e.g. Youtube,...



- Decentralized and federated CIS
 - Most are open source

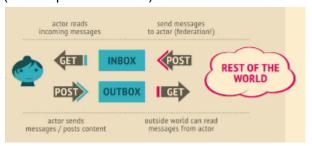
- Different nodes where instances of the systems are deployed
- Challenge:
 - A lot of different operators with different setups (server hardware)
 - quality differs widely
 - Examples: all FOSS
 - Mastodon (Twitter)
 - microblogging
 - nodes = instances (with own policies for privacy, content, moderation,)
 - ruby on rails back, react.js front, PostgreSQL, redis (caching)
 - PeerTube (Youtube)
 - content via web torrent
 - Postgres, redis, Express/NodeJS
 - Pixelfed (Instagram)
 - image sharing
 - tech: php, nodeJS, MariaDB / PostgreSQL, Redis
 - o GNU Social
 - microblogging
 - tech: php, OStatus, XMPP
 - Diaspora (Facebook)
 - social networking service + personal web server (Unicorn)
 - diaspora network is build out of a network of individual diaspora system instances (pods)
 - tech: ruby on rails, unicorn, backbone.js



- ActivityPub Protocol
 - Open Protocol
 - Based on Activity Stream and linked Data
 - Main integrative protocol for platforms in the Fediverse
 - Does
 - Communicate, follow, like with users and content on other instances / platforms that support ActivityPub

Does NOT

- Discovery: no mechanisms for this -> need to use WebFinger URI e.g.
- Simple: layered integration of W3C specs leads to verbose responses; difficult in handling
- Certification: Platform decides if/how they follow the protocol (out of spec behaviour)



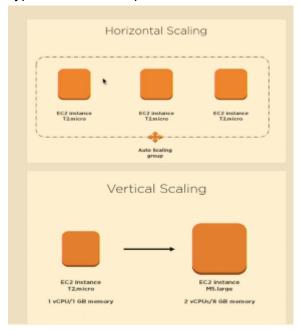
- Trade-Off Centralized / Distributed CIS
 - o Going centralized or distributed comes with trade-off
 - Always one central node required
 - for quality control
 - finding other nodes
 - etc
 - Pros (centralized)
 - Constant quality of service

 - Single point of access
 - More resources for system maintenance, security, evolution
 - Accountable entity (privacy issue, lawsuit)
 - Effective information exchange due to recommender systems
 - Cons (centralized)
 - single point of failure (privacy, security, governance)
 - prone to censorship and systematic infiltration by governments
 - often closed / proprietary system code
 - influence concentrated in one organization
 - Pros (Decentralized)
 - Multiple points of access
 - e.g. different pods
 - More robust
 - e.g. if a pod is hacked then the others a maybe still safe
 - often open source
 - Easy to host new instances
 - if developers considered it (was not the case with mastodon)
 - Individual nodes cost less
 - Cons (Decentralized)
 - quality of service depends on individual node
 - software updates
 - hardware specs
 - firewall systems
 - who moderates the content (stricter looser)

- each node is responsible for its maintenance and data security
- less effective info exchange because of fragmentation of user base
- little to no recommender systems
- user contributions stored on an individual node
- for decentralized systems the CIS can also be a publish/subscribe implementation

Technology Stack

- Front End
 - Web client
 - Angular JS
 - Ruby on Rails (RESTful, MVC pattern, bundler maintains consistent environment)
 - Desktop client
 - Electron (Chromium browser engine + node.js)
 - App client
 - Wearable client
 - · e.g. activity tracker, smartwatch
- o Back End
 - Spring Framework / Spring boot
- Hyperscaler
 - cloud computing system
 - Can handle very small and very large volumes of data / computing load / traffic
 - Example: AWS, Azure
 - Horizontal Scaling scaling out
 - Virtual machines, more storage, memory, networking
 - Vertical Scaling scaling up
 - Upgrade capacity with better hardware
 - hyperscalers are expensive



Constituents

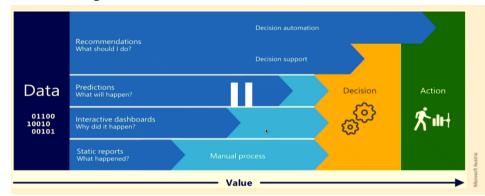
- Computing
 - Virtual Servers
 - Machine learning
 - Analytics
 - Serverless
- Storage
 - managed databases NoSQL
 - o hyperscalable databases AWS aurora
 - o object storage aws s3
 - backups
- Networking
 - o Content Deliver Network (CDN), Load Balancing
 - Virutal Private Clouds
 - Gateways and Service Orchestrators (REST, Microservices, API-Gateways)
- Security & Compliance often overlooked
 - certifications (C5 europe/germany)
 - firewalls, DDoS/Traffic Protection, Detection Services, Access / Identity Management
 - Governance, Auditing and Reporting Services
 - compliance is more important -> we certify the hyperscaler, if your application is completely on the hyperscaler, than the application is also compliant
 - think finance, health or government organizations
 - e.g. hetzner in germany, aws,...
- Architecture Concerns
 - New solution design and development
 - design and implementation strategy -> reliability requirements
 - design for business continuity
 - o design for performance objectives
 - inbound / outbound processing
 - deployment strategy
 - how to handle source code, deployment,...
 - Resilience
 - o multi-tiered architecture
 - high availability and/or fault-tolerance
 - o Decoupled granular Service Organization
 - Resilient Storage (Decade+)
 - different variants
 - use pricing calculators who much and when
 - High-Performance
 - hot or cold storage
 - elastic and scalable computing, storage and network workload handling
 - Security and Compliance
 - secured application tiers and networks

o mechanisms for resource access and data security

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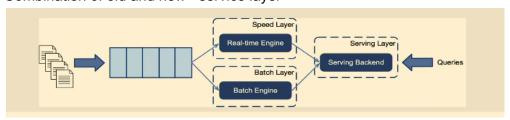
- Cost-Handling and Cost-Optimization
 - identification, selection, implementation and review of cost-effective compute, storage and networking solutions
 - o design implement review controls

• From data to intelligence to decisions to action



• Big Data Processing: Lambda Architecture

- o different kind of data
 - old data batch layer
 - new data = real time speed layer
 - Combination of old and new service layer



- o Pros
 - batch layer manages historical data at least something can be served
 - balance between of reliability and speed
 - good scalability
- o Cons
 - Coding overhead due to involvement of comprehensive processing
 - Reprocessing every path cycle not suited for certain scenarios
 - Data may be difficult to migrate/reorganize
- Kappa Architecture



o pros

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- suited for system that depend on hot, online data and no cold storage (batch layer)
- suited for horizontal scalable systems
- pre-processing is only if code changes
- fixed memory deployment
- o cons
 - lack of batch layer increases risk of errors during data processing or database updates / reconciliation
 - more expensive
- for data where there is a little error because later data is used; newest data is the most important

Separation of Data Storage and Processing

- o Collect all data
- o store all raw data
 - storage technology
 - relational database management system
 - in-memory database system / caching
 - graph databases
 - o graph structures for semantic queries
 - can be used together with relational database
 - BLOB /object storage
 - storing massive amounts of unstructured data like images, video, docs, audio
 - o e.g. AWS Amazon S3
 - e.g. use for client-centric web-applications
- process and analyse data
 - use analytic engines to perform analysis on collected and stored data
 - batch queries, interactive queries, real-time analysis, machine learning
 - Apache Kafka, Azure ML
- apply and provide results:

• Trade-oFF Analysis Hyperscaler Example laaS and Serverless

- o laaS
- TODO
- CI Design Patterns
 - Tagging



- Problem: Information is dispersed and not grouped
- Solution: It enables users to categorizes content on their own
- Rating



Comments



- Hashtags
- Recommendations



o Generated Lists



o Follow Subscribe



Activity Indicator (e.g. Github)



User-generated Collections