Advanced Software Engineering - WS22

# SUMMARY + LECTURE NOTES

## **Release Your Stuff 3 Times a Day**

- Dependency Management
  - BAD example
    - managing dependencies by keeping the files in SCM or other file storage
    - Problems
      - loose version information (unless included in filename or package/manifest)
      - no standardized naming
      - loose trace of source (where downloaded...)
      - no info on transitive dependencies
      - updated versions need to be added manually
      - SCM is not built for versioning binaries (no diff, high resource usage,...)
    - Proper handling
      - Declare which libraries are used + version of the library
      - Declare context the library is used in (test / production)
      - Declare where these libraries are coming from
      - Used libraries declare which libraries they are using themselves
      - Automatically retrieve all required libraries from a repository
    - Tools:
      - Maven also for build management, testing, release management, executing plugins,...

```
<dependency>
<groupId>com.google.protobuf</groupId>
<artifactId>protobuf-java</artifactId>
<version>3.6.1</version>
</dependency>
```

```
Artifact-ID: protobuf-java
Version: 3.6.1
Scope: compile (default value)
```

Group-ID: com.google.protobuf

```
<dependency>
<groupId>junit</groupId>
<artifactId>junit</artifactId>
<version>4.12</version>
<scope>test</scope>
</dependency>
```

```
dependencies>
```

- Gradle DSL instead of XML, official build tool for Android
- Apache Ivy pure dependency management
- Benefits of dependency management systems
  - Automated Bill-of-Materials (BoM) if software is sold customer might want to know, what other libs,... are used (licensing)
  - CVE (Common Vulnerability & Exposure) Scanning
  - OSS License Compliance
    - check dependencies for appropriate licensing

- no viral licenses "infect" your project (copy left,...)
- take action to ensure compliance with individual licenses
- Semantic Versioning
  - Set of rules for software with public API
  - is a best practice not a fixed rule
  - Pattern: X.Y.Z
    - X: Major version, incremented if backwards incompatible changes are introduced
    - Y: Minor version, incremented if new, backwards compatible features are introduced
    - Z: Patch version, incremented if only backwards compatible bug fixes are introduced
  - E.g. standard maven versioning
    - 3.0.0-SNAPSHOT (snapshot is the qualifier for nightly/local build; SNAPSHOT tells maven to not assume that this version will not change)
    - 2.0.0-RC3 (release candidate not standardised!)
    - 2.0.4 (final versions usually have no qualifier)
  - do not change something and publish with same version number just use a new one

### Repository Management

- Tasks:
  - Manage all used (third party) dependencies & repositories (even the ones not readily available in public repos)
  - Proxy and cache remote repositories
    - results in faster builds
    - easy traceability
    - fault tolerance
    - enhanced security (supply chain attacks exfiltrating system via third-party product that has been granted access)
  - Manage all artefacts created by your project (binaries, sources, documentation, configuration)
    - central location for all artefacts -> accessibility & easier backups
    - no need to always build complete project
    - archive for past releases
    - write once (should never change) else this might confuse users
- Tools:
  - jFrog Artifactory (Java)
    - open source and commercial version
  - Sonatype Nexus (Java)
    - open source version and commercial version (with support)
  - Apache Archiva (Java)
    - open source with fewer features (but full-fledged repo)
  - most ecosystems have native mechanisms
    - node.js npm

- python PyPI
- ruby and rails RubyGems
- Perl CPAN
- C/C++ is fragmented e.g. Conan
- Java does not have an official archive but Maven Central is de facto standard

### • Build Management and Automation

- Tasks
  - Retrieve dependencies
  - Prepare resources
  - Compile source code to binary format
  - Package binaries & resources
  - Execute automated test cases
  - Execute static code analysis and reporting
  - Generate documentation
  - Run application locally
  - Deploy application
  - Release & publish artefacts
- Build Management Tools
  - make
    - controls the generation of executables from source files
    - makefile determines how to build the program
    - only perform step (target) when source has changed
    - problems with makefiles
      - structuring is not predefined (e.g. you can write a file with 1000 lines or with 10)
      - everyone writes makefiles differently (has to be read just as source code)
      - configuration management does not exist -> pre-processing is necessary
  - Apache Ant / NAnt
  - Apache Maven

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- Convention over Configuration
  - every build is done in the same order (phases are ordered)
  - plugins enable work in phases (there is a standard config that of course can be changed)
  - you cannot force maven to execute phases in a different order
- Gradle
- MSBuild
- Rake,...
- Release Management
  - goal: create stable reproducible artefacts
  - maven-release-plugin codifies best practices and provides safety nets
    - Step 1: maven release:prepare

- verify no un-committed changes & no SNAPSHOT dependencies
- build and execute tests
- set release version number
- commit to SCM with tag
- increase version number, append -SNAPSHOT and update SCM section (new version to keep working while the release version is released)
- commit to SCM
- Step 2: maven release:perform
  - checkout previously created tag
  - build and deploy artefact to local and remote repo (release should include (java)doc and sources)
- there is a roll-back feature (for step 1) step 2 cannot be rolled-back as the code is already released publicly
- changelog / release notes
  - content depends on recipient
    - technical simple issue tracking report
    - non-technical features and functional bugs
    - communicate to stakeholders (QA, PM, dependent projects, end user) what has changed since last release
  - Tools Issue Trackers (minimize overhead, align versioning between issue tracking and code base) -> discipline necessary

### Continuous Integration

- Principles after Fowler: (10)
  - Maintain code repo
  - Automate Build
  - Make build self-testing
  - Everyone commits to the baseline every day
  - Every commit (to baseline) should be build
  - Keep the build fast
  - Test in a clone of the production environment
  - Make it easy to get latest deliverables
  - Everyone can see the results of the latest build
  - Automate deployment
- Tasks:
  - Execute a full build of the project after every commit
  - always know & communicate the state of the repo
  - Publish your build artefacts (binaries, doc, config, reports)
  - Deploy and run your application
    - binaries and config have to fit together
    - usually not done continuously (as in every few minutes) but as a nightly build or when needed
- Terminology
  - Continuous Integration (CI)
    - constantly merge development work with mainline
    - build and test automatically

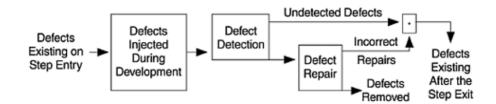
- Tools
  - Hudson/Jenkins
  - Apache Continuum
  - CruiseControl
  - Gitlab Cl
- Pipelines:
  - logically structure CI build into series of steps
  - information of CI config is stored alongside code (e.g gitlab-ci.yml, Jenkinsfile)
- Continuous Delivery
  - continuously deliver your code to a staging environment
  - deployment to production requires manual interaction
- Continuous Deployment
  - automatic deployment of code from SCM to PRODUCTION
  - requires CI and CD to be in place
- Put it all together
  - Enterprise
    - private setup usually on premises
    - resource intensive hardware (server, storage, network, rack,..) and human (admin, config, know-how,...)
    - high entry cost
    - full control and flexibility
      - integration with existing resources e.g. LDAP/Active Directory
      - choose the tools you need
      - use your infrastructure (security!)
    - integration of tools often hard
    - scalability can be an issue for large organizations
    - support only for individual, commercial tools
  - $\circ \quad \text{Cloud} \quad$ 
    - everything is hosted by external service provider(s)
    - easy setup (fully web-based config)
    - good integration of selected tools (provider is responsible for and supports complete tool chain)
    - easier scalable
    - source code leaves own servers/network/premises
      - often also the country (legal implications)
    - Tools
      - Source Code Management
        - GitHub
        - BitBucket
      - Cl
        - Travis Cl
        - $\circ$  CloudBees
      - Repository Management
        - BinTray
        - CloudBees
      - Development Server/PaaS
        - AWS

• Google App Engine

# Case Study - Vienna International Airport

- Complex software
  - Dependable Software
    - Attributes
      - availability readiness for correct service
      - reliability continuity of correct service
      - safety absence of catastrophic consequences for the user(s) and the environment
      - confidentiality absence of unauthorized disclosure of information
      - integrity absence of improper system state alterations
      - maintainability ability to undergo repairs and modifications
    - Means
      - Fault prevention
        - Quality control
        - Software design structured programming, information hiding, modularization
      - Fault tolerance
        - Error detection and subsequent system recovery
        - Error handling roll-back vs. roll-forward
        - Redundancy: fault masking, voting algorithms
        - Fault isolation
      - Fault removal
        - Verification (static, dynamic), diagnosis, correction
        - Fault injection (test error handling)
        - Corrective and preventive maintenance
      - Fault forecasting
        - Qualitative identify, classify, rank
        - Quantitative probability model (stochastic)
    - Threats
      - Faults abnormal condition that can cause element to fail (e.g. uncaught null pointer exception)
      - Errors discrepancy between observed and actual correct value or condition (e.g. null value when not valid)

# **Error Injection**



- Failures termination of ability of an element (e.g. malfunction or crash of service - i.e. due to unhandled nullpointer)
- Safety culture problems
  - management
    - o diffusion of responsibility and authority
    - limited communication channels and poor information flow
    - technical
      - o inadequate system and software engineering
        - specifications
        - unnecessary complexity and functionality
        - software reuse or changes without appropriate safety analysis (think of Ariane; reusing old well-tested software is cost-efficient - however must be tested in new environment thoroughly as well)
        - inadequate review activities
        - ineffective system safety engineering
        - flaws in tests and simulation (environment)
        - inadequate human factors design for software
- Software Aging
  - Reasons for software aging
    - lack of movement failure to modify the product to meet changing needs
    - ignorant surgery result of the changes that are made
  - Problems during lifecycle:
    - inability to keep up growth
    - reduced performance (poor design)
    - decreasing reliability (error injection)
  - Preventive measures
    - design and plan for change
    - docu and reviews
    - restructuring including partial replacement
    - plan for retirement and replacement (e.g. no hard-coded values make stuff configurable)

### • System migration - example

- Technical strategy
  - migration type e.g. 1:1 migration (feature-wise, not technical)
  - minimize changes in the legacy system (high risk)
  - incremental transfer of user groups into new system
  - migrate smallest possible size but coherent parts technical little big bangs
  - parallel operations of both until ok to turn old system off completely (depends on how important it is to have no downtime)
- Usability engineering
  - contextual enquiry of the working environment How is the operative environment for each user set up?
  - individual design of user interface for each user group functional replacement but with improved user interface
  - analysis of usage statistics of legacy system how frequently is a function used by a user and what is the workflow; why is it that way?
  - mockups before implementation

## Build for ten years and more

- Planning for extended lifecycle
  - Key factor is change -> design to minimize costs of change
    - Reuse
    - Extendability
    - Feature Changes
    - Scalability (Change in load / throughput)
    - Maintainability (Robustness of change)
    - Testing for regressions

### • Fundamental approach

- decomposition of system into independent parts
- recomposition of parts into coherent system
  - context-aware
  - multiple system instances
  - static (build-time) vs. dynamic (runt-time)
- component vs. service (after Fowler)
  - component: glob of software that is intended to be used without change (using application does not change the source code of the component; but may alter behaviour by extending it) by an application that is out of the control of the writers of the component
  - service: similar to component as it is used by a foreign application; main difference - component is used locally (jar file, assembly, dll, source import,...) and a service is used remotely through some remote interface either synchronous or asynchronous (web service, messaging system, RPC, socket,...)
- example:
  - separation between user interface and business services (REST, support for future UI-technologies)
  - auto-refresh UIs (JS-polling)

- customizable workflows for all business processes
- customizable rules and layouts for the notification system
- customizable templates for message sending
- open-source based

#### • Interfacing / Integration

- $\circ \quad \text{key design decisions} \quad$ 
  - service (pull)
    - runtime (webservice) vs. build-time (java library)
    - general vs. specific interfaces
    - synchronous (request-response) vs. asynchronous (call-back)
    - ID vs. natural key object identifiers
    - primitive type parameter vs. DTOs
    - delta vs. full updates of data/information set
    - transformation (legacy interfaces/views)
    - versioning of interfaces
    - validations, return values, error codes
    - reuse of components / resources
  - message (push)
    - synchronous or asynchronous
    - event data models (payload)
    - internal vs. external events
    - primitive vs. complex (compound) event types
    - typical event payload
      - reference to a primary object
      - actual value(s)
      - previous value(s)
      - associated action
      - time of event creation
      - source of event creation
  - data coupling
    - separation of schemata
    - read access through views
    - write access through procedures
    - easiest type of integration to achieve and hardest to get rid of

### • Layered software design (API Design)

- Why cut software into layers / modules
  - Separation of concerns
  - abstraction
  - testability
  - error handling
  - transaction management (what is the exact transaction scope?)
  - ∎ reuse
    - frameworks
    - custom (DAOs in other projects)
- How to cut software into layers / modules
  - separate UI from logic
  - separate model from logic

- separate data access from logic (via a common interface)
- separate connectors from logic (via a common interface)
- $\circ$   $\;$  Key questions for choosing the right level of modularization
  - fine-grained vs. business services
  - requirements on transactional capabilities
  - requirements on high availability & distribution
  - release and deployment scenarios
  - lifecycle (legacy connectors)
- Forms of modularization
  - Build time
    - multiple JARs possible
    - single Bundle
    - update requires complete redeploy
    - easy operation
    - easy and fast intermodule communication
  - Runtime (single VM)
    - multiple JARs required
    - multiple bundles
    - update requires partial redeploy
    - medium complex operation
    - more complex but fast inter-module communication
    - Runtime (multi VM)
      - multiple JARs required
      - multiple bundles
      - update requires partial redeploy
      - highly complex operation
    - complex and possibly slow inter-module communication
  - Java technologies for modularization
    - OSGI (runtime)
      - initially created for the embedded systems domain
      - additional control over how classpath is constructed
      - targeted for single-VM operation
    - Maven (build time)
      - support for simultaneous assembly of multiple modules
      - management of direct and transitive dependencies
    - Project Jigsaw (language level modularization)

### • Single Service, Multiple-Consumers

• Callstack

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- Clients (GUI, external system, Telex)
- REST Layer, JMS Consumer
- Business Service
- Data Access Layer
- Tx-Boundry (commit)
- Postprocessing
  - Notifications
  - Connected systems (data push)
  - Legacy system sync

### • Dependency Injection (DI)

- gluing of objects is separated from the implementation
- all implementation is against the API
- o central definition and container that creates and binds objects together
- $\circ~$  DI supports code reuse and independently testing classes
- DI support different bindings for different environments
- DI supports lazy creation of objects (e.g. useful for limited memory environments)
- DI framework provides the runtime services for Di (e.g. Spring framework)
  - Spring framework:
    - modular
    - allows to pick and choose modules that are applicable to your application
    - POJO's (called beans) -> managed by Spring IoC container
    - container makes use of Java POJO classes and configuration metadata to produce a fully configured and executable system or application
    - DI helps in gluing loosely coupled classes together and at the same time keeping them independent
    - supports the utilization of existing frameworks (logging, ORM,...)
    - web model-view-controller (MVC)
    - coherent transaction management interface (JTA)
    - API for translating technology-specific exceptions (thrown by JDBC, Hibernate, JDO) into consistent, unchecked exceptions
    - inversion of control (IoC) containers are lightweight (beneficial for developing and deploying applications on computers with limited resources)
    - testing is simple because environment-dependent code is moved into this framework

## • Aspect Oriented Programming (AOP)

- class in OOP
- cross-cutting concerns are the functions that span multiple points of an application
- cross-cutting concerns are conceptually separate from the application's business logic
- AOP helps you decouple cross-cutting concerns from the objects that they affect
- aspects are woven in at compile time or runtime

### • Event based architecture

- loose coupling
- activator after transaction commit
- foundation for asynchronous processing
  - connected systems
  - messaging within the system

- messaging to other systems
- $\circ$  implementation with spring integration
  - enables persistent queuing (asynchronous processing)
  - existing producer-consumer pattern
- eventing vs. batch
  - advantages:
    - fail-safe through retry
    - quicker transaction (user wait)
  - disadvantages
    - hard to trace
    - time-delay
    - testability
    - parallel operations of eventing vs batching

### Problems you solve for every project

- cross-cutting concerns usually need tailoring
- handling these concerns separately from your business logic is a major factor for retaining clean, readable code
- Contexts
  - used to store state necessary to enable handling of cross-cutting concerns
    - associated with overarching scope
      - RequestContext
      - ThreadContext
      - ApplicationContext
  - initialized (and destroyed) by handlers/filters
  - stored in ThreadLocal variables
  - Example: authentication user is already connected with context -> different context e.g. depending on how long they are needed (authentication for the whole session, for just one operation,...)

#### Transaction Management

- $\circ \quad \text{Models}$ 
  - describe the expected transactional behaviour
  - describe how transactions are implemented
  - who is responsible for the transaction?
    - Local transaction model
      - underlying database (auto commit)
      - connection based
      - this model just delegates -> send statement connection established
      - is simple but limited -> not so often in use
      - Programmatic transaction model
        - developer (no auto commit)
        - transaction manager
        - developer is responsible and must handle transactions
    - Declarative transaction model (Container managed transactions CMT)

- $\circ$   $\;$  developer specifies the behaviour
- container handles transaction
- code can be generated and configured using e.g. annotations
- $\circ$  Strategies
  - describe how transactions are utilized
  - what is considered a unit of work? / at what level to handle transactions
    - client orchestration
      - for fine-grained (in-process) APIs
      - lower level
    - API Layer
      - for coarse grained methods
      - higher level
      - every call to API will be a transaction
    - Variation:
      - High Concurrency optimizing each call individually
  - Distributed transactions (global transaction)
    - allow atomic behaviour over more than one resource (database, message queue, ...)
    - specified in XA (eXtended Architecture)
      - uses the 2-phase-commit (2PC) protocol to ensure atomic commits
      - Java Transaction API is based on XA standard
    - should only be used when absolutely necessary
      - not possible to cover all cases of (physical) failure e.g. some race condition, non-determinism in distributed systems
      - many problems can be solved by fine-grained, manual control of commit sequence
  - declarative transactions Spring example
    - @Transactional
    - Transactional Interceptor
      - Begin / commit transaction
      - Join existing transaction
      - Rollback in case of (unchecked) exception
    - Correct configuration of transactions is crucial
  - Choosing Transaction Management Strategies
    - If running inside Container: declarative transactions
    - Important: Understand managed persistence context
    - Managing Transactions manually results in a lot of code and is error-prone
    - CMT (container managed transaction) makes tests harder
- Logging & Auditing
  - Logging
    - Technical, text based output
    - for detecting and debugging problems

- level can be configured
- output not easily understandable
- output not for automated processing
- short term retention
- Technical
  - Performance implications
    - avoid expensive operations (id instead of whole dataset)
    - avoid unnecessary concatenations
    - too much, too long log = bad performance
  - don't write to stdout stderr (no proper separation by log-level & less control; sensitive data can be leaked to the system environment)
  - needs to be configured correctly
  - if you log something as an error it must be a SYSTEM error not a USER error - users just insert incorrect data that is to be expected and not an error
- Reading logs
  - provide contextual information, especially for clustered or distributed systems TTTech!
  - use TOOLs (splunk, openSearch)
  - good log output
    - limit log levels (4 are usually enough, debug, info, warn & error)
    - clear rules when to use which log level
    - automatically adjust log level according to situation
      - use auto-adjustment for log-level (based on metric
        - e.g. a lot of TCP-session start requests)
    - provide contextual info
    - provide reference e.g. user (id=69) created
    - adjust log output when you gained more info
- Auditing
  - Domain specific
  - fine-grained and structured output for tracing user activity
  - requirements are specified by legal and company policies
  - used by end user group (e.g. legal team)
  - long term retention (30+ 10+ years)
  - technical
    - no or little framework support available
      - requirements to diverse for generic solutions
      - needs quality assurance / specification
    - frequently depends on already existing (in house) product
    - use proper SLAs (service level agreement) for external product
    - work async as often as possible (performance)
- how to correctly configure logging or auditing
  - Select good logging lib
  - Configure correctly (just enough information)
  - Simple rules for developers

- Review log output on regular basis
- Make logs accessible
- make sure performance does not suffer
- Authentication & Authorization
  - Authentication
    - verifies identity
    - Types of Authentication
      - Username / Password
        - easy, use + implement
        - $\circ$   $\;$  still mostly used, but more and more insecure
      - Token based / Single Sign On (SSO) / Deferred
        - SAML
        - OAUTH 2.0
      - Certificate based
        - Complex to roll out and manage
        - used in high security environments
      - Smart card, biometric
        - Bürgerkarte, Fingerprint Sensor
        - Usually needs client side support
        - Fronted to certificated based auth
  - Authorization
    - determines access rights
    - Types for Authorization
      - Role based access control (RBAC)
        - Frequently used for resource-based systems
        - $\circ$  easy to govern
        - well-supported by standard technologies
        - minimal performance implication
      - Permission based
        - simple action based
        - complex expressions
        - easy to govern
        - well-supported by standard technologies
        - minimal performance implication
        - Access control lists (ACL)
          - delivers fine-grained control on an (object) instance level
          - complex to maintain, but complexity is sometimes needed
          - significant performance implications
      - Rule based
        - suitable for complicated and frequently changing business requirements
        - complex to maintain, but complexity is sometimes needed
        - significant performance implications

- Declarative Security
  - provided by container out of the box
  - @RolesAllowed
  - Spring extends mechanism -> expression based security checks
  - decide on scope for security (API level, client/user interface level)
- Identity Managements
  - how to handle user related data
  - database, custom application
  - active directory / LDAP
  - managing users and granted authorization can become very complex with a growing number of users and actions
- How to choose an appropriate access control mechanism
  - reuse existing infrastructure or frameworks / build your own
  - decouple authentication, authorization and identity management
  - keep business code clean of provider specific dependencies
  - adhere to organizational requirements
  - consider performance implications (complexer authorization methods)

### • Error Management

- user error vs. program error
- program flow vs. exception
- how and what to communicate to the end user
- related to logging and UI as well as client side validation
- Types of exceptions
  - checked exception
  - unchecked exception
  - error
- how to error handling
  - does this method have enough info to handle exception?
    - yes -> handle it
    - no
      - does the caller have enough info
        - if yes -> re-throw
        - ∎ no
          - does the caller need to specifically handle failures in operations from this component
            - yes -> re-throw as nested within
              - a component exception subclass
            - no -> re-throw unchecked
  - do not expose lower level exceptions to upper layers (API bleeding)
  - higher layers should catch lower-level exceptions and wrap them in higher-level abstractions (e.g. database SQL error -> error getting data)
  - use interceptor/aspect + annotation
- how to not to error handling

- Log and throw -> do either one or the other
- catching or throwing "exception"
- destructive wrapping -> always pass the causing exception
- catch and ignore
- throw from within finally -> will swallow any other exception
- How to consistently manage user and program errors in your system?
  - Do not use exceptions to direct regular program flow
  - A good exception (handling) strategy will make your code usable and maintainable
  - Consistency is key for maintainability and readability
  - Do not overpower your end user with incomprehensible information

### • Internationalization & Localization

- Internationalization
  - The preparation of a product for use in the global market, usually done only once. (No source code changes necessary)
- Localization
  - The Adaptation of a product to launch in a specific locale.
- Focus Points
  - Language & Text
    - Char Encoding (UTF-8)
    - Orientation: Left to right
    - Sorting
    - Pluralization
      - "0 Personen" vs. "1 Person" vs. "5 Personen"
      - Only supported for easy languages in Java (eg not Polish)
    - Collation (Groß klein Schreibung)
      - Some languages don't have a 1 to 1 mapping for collation (Turkisch 2 lowercase i)
  - Culture
    - Names and titles
    - Weights and measurements, paper sizes
    - Telephone, Addresses, Postal codes
  - Conventions
    - Currency format
    - Date, Time, Time-zone and calendar
    - Number format
- Java Technologies

- ResourceBundle
  - One file per supported language
  - string.format() or MessageFormat.format() for parameterized messages
- Pitfalls
  - Property files are Latin-I
  - No type safety
  - No compiler checks
- How to prepare your product for a global audience?

- Consider Internationalization right from the beginning
  - Char Encoding
  - Locale & TimeZone
- Know your target market to avoid overhead
- III8n is not only translatable text
- Make use of tools & frameworks

### From Prototype to Product

- Project styles
  - waterfall style
    - plan, specify, design, build, test & deploy
    - no incentive to think about operation before testing
    - managers tend to micro-manage
  - Agile
    - Potentially shippable code every day
    - Integrate continuously
    - Deploy continuously
    - Not universal cure
      - Depends on team and organization
      - Requires trust
- What is DevOps
  - Designing Operational Aspects together
  - Considering operation from the beginning
  - Better communication between OPs and Devs
  - It's about knowing how the other side works
  - Shift left approach
    - Thinking about possible problems early on
    - Left = Dev | Right = OPs
- Configuration as Code
  - YAML
  - XML
  - Norway Problem
    - NO is parsed as False
- Configuration Management
  - Build Configuration
    - State of your source code
    - how to build
    - dependencies
    - state of your requirements
    - state of your defects
    - documentation of executed tests (test plans)
  - Product configuration
    - User config, as in config from a user perspective
  - Application server / database configuration

- Often done in database or alongside source code
- Keep config in as few places as possible
- Application should handle wrong config
- Clear distinction between data and config in database (namespaces)
- OS configuration
- System configuration
  - timezone
  - user language
  - memory assignment (java -Xmx)
  - avoid manually tinkering with the environment -> use libs / tools
  - infrastructure as a code (treat config like code)
  - use virtualization and containers to simulate environments
- Clustering vs. Load Balancing
  - Clustering
    - Application-Level (full/delta session replication)
    - Database-Level (Requests need to be stateless)
    - Reasons:
      - Server can't handle everything alone
      - Redundancy
      - Better Locality
      - Caching
        - In-Process Caching
          - One cache per process
          - maybe inconsistencies
          - higher memory usage
          - fast and easy to implement
        - Distributed Caching
          - slower due to overhead
          - $\circ$  more complex
          - scales better
          - no OutOfMem risk
          - does not use the memory needed for the program
    - Session Serialization
      - each session is replicated to all other nodes
      - Java: everything in session must be serializable
      - possibly a lot of network traffic
      - know what is in session
      - keep session small and stable
      - often used together with application layer clustering
  - Load Balancing
    - Sticky session
    - Round robin
    - Active / passive
    - Hardware vs. Software
  - Tradeoff between load distribution and fault-tolerant
  - Always perform fail-over tests on your setup (under load)
  - Master Node Election

- ensures something is only executed once
- ensures messages are handled in correct order
- used when one node has to mediate or delegate
- automatic master node election is difficult (unless single resource for synching)
  - split brain problem half of the total amount + 1 is needed to make a decision (majority)
- manual master node election
  - might result in downtime
  - possibility of human error
- Performance
  - Test vs Development Team
    - Frequent internal (white box) know how / specific configuration required
    - QS-department often do not have the necessary skills
    - Generating load is hard
    - Best done in collaboration
  - Testing is only the "last" step to verify
    - Consider performance during design and development
  - Target potential bottlenecks first
    - limited thread/connection pools
    - frequently used pages (caching?)
  - Database
    - Use clone of production database
    - Think about resulting database queries (abstraction)
    - be careful when operating on lists / result sets (lazy loading, n+1 query problem)
    - Think about indices that fit your query pattern
    - Optimize based on data / facts
  - System
    - Beware of all calls that are "leaving your system"
      - are there SLAs?
      - make statements about actual performance
      - minimize round trips
    - How does your system react to timeouts?
      - Timeouts tend to bubble up
      - Some timeouts can't be easily influenced (browser timeout)
    - Consider automatic retries if you can correctly detect specific errors
      - be aware of worst-case scenarios
      - long timeout (3 retries with 5min timeout = 15min timeout)
  - Tools
    - JVisualVM
    - YourKit
  - Profiling Modes
    - Tracing
      - Done through byte code instrumentation
      - Delivers Invocation counts
      - can influence performance

- can't be used in production environment
- Sampling
  - Periodically queries stacks of running threads to estimate slowest part of the code
  - No invocation count
  - Almost no performance impact
- Manual measuring
  - Good to see call duration
  - Good for runtime behaviour
  - Good for adaptive measuring / reporting
  - Bad if really done manually => too much boilerplate code
  - Bad for measuring "everything" (e.g. find needle in the haystack)
- Pitfalls:
  - Always use System.currentNanos() for measurement
  - Also Interceptors can be used to measure time (@Measured)
- Monitoring
  - Often seen as a pure operations task
  - Difficult to detect application level problems
  - Basic monitoring is easy
    - System state (e.g. server down)
    - system resources (CPU usage)
    - Java behaviour (heap state)
    - Infrastructure state (e.g. queue sizes)
  - All the above only indicate "disaster" cases, no way to look inside the application
  - Goal: bring domain specific knowledge into operations
    - Vertical Health check (Heartbeat)
      - Is UI reachable
      - does UI reach Backend
      - ...
    - Application specific
    - Often highly specific to the monitored application
    - A lot of application specific monitoring tasks can also be handled by database queries

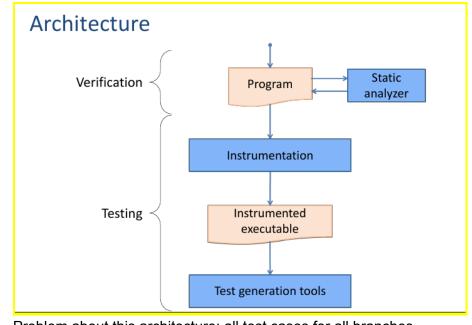
### Systematic program analysis

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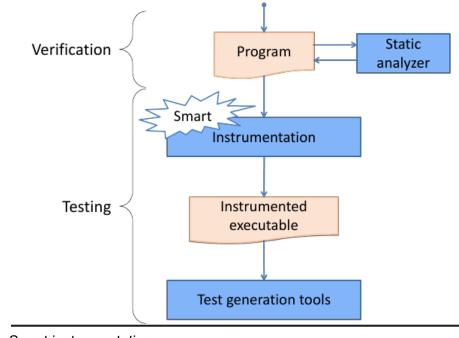
• What is program analysis

- how to build more reliable software while increasing developer productivity
  - Phases of program analysis
    - test generation
    - static analysis
    - software verification
    - human-computer interaction
- Integrating program-analysis techniques to combine their strengths
  - Static analysis
    - effective in detecting software errors

- increasingly applied in industry
- Compromises
  - reduce the annotation overhead
  - reduce the number of false positives
  - increase performance
  - preserve modularity
  - not checking program properties
  - making unjustified assumptions (e.g. this will never throw an exception)
  - being unsound
- Consequences
  - absence of errors not guaranteed
  - test effort not reduced
- Solutions
  - Annotations for assumptions
  - Instrumentation (instruments are used to monitor the values of variables or to detect assertion violation)
  - Dynamic test generation (different var assignments to get to different program sections



 Problem about this architecture: all test cases for all branches still have to be generated as the assertion happens so late in the process ->



- Smart instrumentation
  - propagate conditions about unverified executions to higher up in the control flow
  - process
    - compute abstraction of program
    - infer conditions about unverified execution
    - instrument concrete program

### Making program analysis more widely applicable

- Bias in machine learning
  - neural networks for criminal justice, health care, social welfare
  - concerns about fairness
  - neural networks may reproduce or even reinforce bias
- Perfectly parallel certification of neural networks
  - fairness
    - given input features that are sensitive to bias (race, gender) a neural network is causally fair if the output classification is unaffected of sensitive features
      - e.g. credit rating algorithm is not influenced by age
    - check for fairness (naively) certifying fairness
      - Analyse the neural network backwards (start at output)
      - forget value of sensitive feature
      - intersect the projected regions (non-empty intersection -> bias)
      - does not scale well
    - check for fairness advanced
      - forward and backward static analysis
      - forward: divide input space in independent partitions (reduce effort)
        - not all inputs activate nodes in the network (not a 1-1 mapping or similar)

- finding partitions by using
  - upper bound for number of nodes with unknown activation status
  - lower bound for size of dimension (features that divide into a lot of small groups instead of bigger groups are not as good)
- partitions are made along NON-SENSITIVE features
- characteristics
  - uses cheap abstract domain
  - balancing scalability and precision (with upper and lower bound - U and L)
  - may only consider a fraction of input space (e.g. hispanics over 45 years old discriminated against gender?)
- backward: does naive approach for every partition (in parallel)
  - groups good partitions by abstract activation patterns
  - quantifies any bias
    - characteristics
      - expensive abstract domain
      - perfectly parallel
      - sound and in practice exact -> definite guarantees
- certification fails -> biased region found
- Testing program analysers for critical bugs
  - why program analysers
    - wide applicability in software reliability
    - high degree of code complexity
    - severe consequences in case of errors
  - differential testing
    - compares analysis results on an input (multiple programs same input; not sure who is correct - not always the majority)
  - metamorphic testing
    - transforms an input such that the expected analysis is known (oracle is known)
    - metamorphic testing of datalog engines
      - datalog: declarative, logic-based query language (similar to ASP)
        - relations, facts and rules (head and subgoal)
        - engines:
          - IogicBlox
          - DDlog
          - bddbddb...

- may contain query bugs resulting in incorrect results (missing entries, including wrong entries)
- given seed -> transform it such that new result contains old one OR is equivalent to old one OR is contained in old one
  - detect bug: relation between old and new result does not hold
- based on conjunctive queries (query containment)
- metamorphic testing of SMT solvers
  - tools
    - z3, STP,...

Solver result Ground Truth		UNSAT	UNKNOWN	Crash
SAT		А	С	D
UNSAT	В		С	D

- A: Refutational unsoundness
- B: Solution unsoundness
- C: Incompleteness
- D: Crash

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- given seed -> transform to generate SAT instances
   detect bug: solver returns UNSAT
- metamorphic testing of Datalog engines and SMT solvers is effective in detecting fundamental correctness issues

### **Microservices**

- Cloud
  - Pros
    - Scalability
    - Cheap for low traffic
    - Availability
    - Data security (cloud providers know what they are doing)

 $\circ$  Cons

- More expensive than dedicated hardware
- Slower than bare metal
- Complexity
- Data security (legal and technical you need to trust them, where are their servers located)
- NoSQL
  - Pros
    - Speed
    - Often tailored to specific task

- Scalability
- Cons

- Not standardized
  - CAP Theorem only two of
    - Availability
    - Consistency
    - Partition Tolerance

### Machine learning

- Pros
  - Automation
  - Pattern recognition
  - Perpetual improvement
- Cons
  - Training
  - Debugging
  - Accountability

### • Architectures

- Architecture
  - Abstraction of system
  - Helps communicating
  - improves maintainability
- Distributed systems
  - Components are located on different machines
  - System appears as one
  - More scalable
  - more complex and harder to implement reliability
  - harder to deploy, debug and monitor
- Monolith
  - One executable / deployable
  - hard to use different programming languages
  - complex environment setup
  - can be deployed manually
- Service Oriented Architecture (SOA)
  - Distributed
  - Predecessor of microservices
  - Parts
    - Service broker
    - Service provider
    - Service consumer
  - Loose coupling of services
- Microservices
  - Definition
    - Small
      - Focussed on doing one thing well
      - Cohesion (everything that belongs together can be a service)

- Small enough / no longer feels too big (when you break it into pieces, stop right before it is not useful any more after the split)
- Independent
  - Communicate only over defined APIs
  - Independent deployment
  - Most changes affect only the service itself
- Services
- Work together
- Pros
  - Distributed
  - Technical Heterogeneity
  - Quickly adapt to new technologies
  - Fault tolerance
  - Scalability
  - Deployment
  - Replaceable
  - Testing
  - Clear separation of ownership
- $\circ$  Cons
  - Distributed
  - Technical Heterogeneity
  - Deployment (if there are a lot of services you are kinda forced to use DevOps)
  - Monitoring
  - Testing
  - Transactions
  - Reporting (e.g. joins for databases are often not possible as different databases are used)
- Boundaries
  - You should have a well-defined border so that changing internals of the microservice does not affect other services
  - Domain Driven Design (Code Structure and Language matches Domain)
  - Bounded Contexts (Defines usage for a domain model) often reflect departments of the business who talk a lot to each other
  - Conway's Law (ORGs design systems that mirror their own communication structure)
  - Loose Coupling
  - High Cohesion
    - Capabilities instead of data alone
- Integration
  - Sync vs Async Communication
  - RPC, REST, HATEOAS
  - Binary vs XML vs JSON vs ...
  - Message Queue
  - Orchestration vs Choreography
  - Shared code / client libraries
  - Breaking changes

- Deployment
  - Continuous Integration
  - Continuous Delivery
  - Continuous Deployment
  - DevOps
  - Configuration
- Testing
  - Unit test
  - Service tests
  - End-to-End tests (Integration Tests)
  - Dependencies may be mocked
  - Consumer-driven tests / contract tests (e.g. UI-Tests) everyone that consumes a service provides tests that represent what they expect from the service -> enables to not break the consumers when the tests do not fail
  - Canary Releasing (rolling out changes gradually to a subset of users)
  - Non-functional Tests
- Monitoring
  - More services to monitor
  - Log aggregation
  - Metric aggregation
  - Correlation IDs (e.g. session id)
- Security
  - Authentication
  - Authorization
  - Single Sign-On
  - User to Service vs Service to Service Authentication & Authorization
  - TLS inside perimeter
  - SAML (Security Assertion Markup Language)
  - JWT (Java Web Token)
  - Client certificates
  - API Keys
- $\circ$  Conclusion
  - Many executables
  - Easy to use different programming languages
  - easy setup of environments, but many different needed
  - DevOps for deployment
  - Chatty microservices are undesirable
  - Need to get boundaries right, no breaking changes
  - Modelled after business domains DDD

### • From Monolith to Microservices

- Moving Code out of Monolith
  - Identify part
  - Define facades
  - Implement facades in monolith
  - use Facades
  - Move out of monolith

- Rewrite part as a microservice
  - Identify part
  - Define facades
  - Implement facades in monolith and new microservice
  - Switch to new implementation
  - Delete obsolete implementation

### Free Open Source Software

- **Cargo cult programming:** just copying stuff of e.g. stackoverflow without understanding it
- Benefits
  - If bug found, one can just fix it, no workarounds
  - If a feature is missing one can just implement it (Custom Development)
  - Developing a generic Product costs more
- Cons
  - $\circ$   $\$  you NEED to fix stuff yourself or hope someone else does it

### • Ways to monetize OSS

- Adding commercially value on top of a base OSS offering
- Professional Training
- Embedding OSS into hardware
- Service Contracts
- Sharing the costs (pay a dev to help develop the OSS project as an organization; most OSS projects are frameworks and tools e.g. a database)
- project consulting

### • What to avoid

- Don't sell the same product you give away for free
- Respect freedom (respect community) e.g. don't prevent people from forking
- Don't rely only on a payroll (don't get influenced too much from a customer)
- OSS project planing is different from company projects
- Spread the influence across different companies

## • Legal Definitions

- Immaterialgüterrecht
  - Markenrecht
  - Musterrecht
  - Patentrecht
  - Urheberrecht
- Sachenrecht vs Immaterialgüterrecht
  - Sachenrecht
    - bound to a physical thing
    - can only be traded exclusively
  - Immaterialgüterrecht
    - no physical representation
    - can be traded exclusively but also non-exclusively
      - e.g. A is allowed to sell books of it, B is allowed to sell books and films

- Copyright summary term for different kinds of rights
  - Consists of many rights
  - difference between
    - Urheberrecht (nicht weitergebbar in Österreich)
    - verwertungsrecht
      - Werknutzungsrecht: exclusive
      - Werknutzungsberwilligung: non-exclusive
  - EU -> implicit
  - US -> rather explicit
- Threshold of Originality (Schöpfungshöhe)
  - only created original intellectual property if:
    - invented stuff yourself
    - it is not a trivial change
      - e.g not bugfix, not reformatting
- Authorship
  - author owns all the rights
    - Urheber eines Werkes ist, wer es geschaffen hat
    - Urheber hat mit bestimmten Beschränkungen aussschließliches Recht, das Werk zu verwerten
  - except when they are employed and do the work in their paid time (or sometimes it is sufficient that they use the resources of the company or their know-how - e.g. machines,...)
    - IP belongs to employer
    - different in US
      - depending on the country even spare-time stuff might belong to the employer
- Code ownership
  - especially important to clarify in a customer relationship
    - state explicitly in contract
  - Zweckübertragungstheorie
    - Werkvertrag vs. Arbeitsvertrag (oder Arbeitskräfteüberlassungsvertrag)
    - nach der Zweckübertragungstheorie werden einem anderen nur die Rechte eingeräumt, die für den Verwendungszweck erforderlich sind (nicht mehr)
- IP and Open Source
  - make sure you really do own the IP
    - or make sure employer/customer is ok with you contributing source
    - trivial changes do NOT constitute IP
      - time compensation might still be needed
- CLA (Contributor License Agreement)
  - Make contributor aware of the legal impact
  - grant additional rights beyond the license
  - Symmetric vs Asymmetric CLA
    - asymmetric, often when owned by companies
      - company has extra rights, does not need to follow the license as everyone else

- e.g. company does not need to publish stuff
- iCLA vs cCLA
- Code Provenance
  - where does the code come from?
  - important for big companies (in case of lawsuit)
    - prove the fact that you made the stuff and when

#### • Open Source Licenses

- What is a License
  - Consensual Contract with rights and obligations (both contract partners know that you agree on the same thing)
  - Conditions under which someone can get rights to the code
  - Is not a contract, but close
  - Konkludente Verträge (durch handeln, e.g. ins Restaurant gehen, in die U-Bahn einsteigen)
  - Need to follow ALL the terms
- Commercial Licenses
  - Hard to understand
  - bloated with exits and safety valves
- MIT License
  - X11 License (other name)
  - Provides "as is" leave me alone if something blows up
  - rights to use copy modify merge publish distribute sublicense and or sell copies
  - need to include copyright info
- BSD License
  - Allows copy change distribute (source + binary)
  - Copyright headers must be kept
  - Requires Berkley attribution
- GPLv2
  - strong copy-left (applies in case of static and dynamic linking, not for just using)
  - distributing the results requires distributing modified sources
  - if you dont want to open the source
    - pay the IP holders (also after violating the license)
    - open source (well)
    - replace the thing you want to use or your stuff so no one can get your IP out of it
- LGPL
  - GPL but allowed to use in dynamic linking
  - do what you want but if you change something you need to follow the license
- Apache License v 2.0
  - Liberal open source software license
  - Business friendly
  - required redistributing NOTICE file
  - includes patent grant
  - can be sub-licensed (added code can be any license)

- not re-licensing (allows to change license of existing code)
- Not OSS
  - do-no-evil-license
  - beer-license
  - wtfpl-license
  - Facebook BSD + FB Patent License
    - React
    - RockDB
    - Not OSI approved
    - ASF does not allow it in Apache projects
    - Apache plus Commons Clause
      - Not OSI approved
      - Contradicts Apache License

### • Patents

- Some licenses contain a "patent grant"
  - License with patent grant:
    - ALv2
    - GPLv3
    - Mozilla Public License
  - Software Patents are allowed in the USA but not in the EU

### • Trademarks

- Name must be unique in your field (trademark classes)
- Actively defend your mark
  - marks vanish if they are used often without attribution
- Allow other people to build tools for your code (bla bla bla for Apache Foo)

## Lost in Complexity

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- Software crisis (term coined in 1968)
  - nothing really changed since then except that it is now a global problem and systems are more critical
  - Projects running over-budget
  - Projects running over-time
  - Software was very inefficient
  - Software was of low quality
  - Software often did not meet requirements
  - Software was never delivered
  - Projects were unmanageable and code difficult to maintain
  - maybe even more important now than it was back in 1968 as everything depends on software

### • Exogenous vs endogenous complexity

- Exogenous: defined by problem, domain, context
  - e.g. compare power plant management to customer service
  - Endogenous: defined by implementation, model, organization
    - software framework, testing,...

### • Why has complexity risen?

- distributed system
- increasing complex external dependencies

#### Consequences of increased complexity

- as ICT is a techno-social system
  - it enables nearly all important societal systems (e.g Health information)
  - it is itself dependent on most societal systems
- there exist circular dependencies power plants go out communication goes out - communication needed for repairing the power plants

### • What is a System

- components interaction parts, actors, input or interaction with other systems, environment
- set of things, people, cells, molecules,.... interconnected in a way that they produce their **own pattern of behaviour over time**
- systems have **defined borders** (what is part of the system and what is not)

### • System Principles?

- Stocks & Flows Flows (trends) are more enlightening than stocks (counts); the measurement of the state of something is static at a point in time (a stock). flows change the value of that stock. you only change the state or value of the stock by influencing the flows.
  - compare with bank account you can only change the total amount by changing the flow (how much you earn or how much you spend)
  - <u>https://medium.com/natural-leadership/software-engineering-metrics-part-3-understanding-stocks-and-flows-71b2b859d992</u>
- Feedback Loops
- Emergent Behavior An emergent behavior is something that is a nonobvious side effect of bringing together a new combination of capabilities—whether related to goods or services.
- Path- (History-) Dependence
- Catalog disagreements (Any interesting system is sufficiently complex that different people will describe it differently)
- Archetype:
  - describes personality types of developers???

### Wicked Problems

- $\circ$   $\;$  no definition on what a wicked problem is
- not a simple/easy problem
  - simple one task, one role systemically

#### easy - for whom, depends on your knowledge

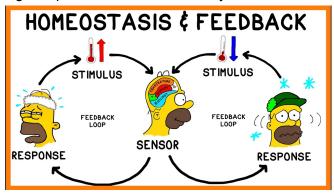
Complicated Easy space probe Angry Birds flight traffic (bad) Mensch ärgere dich nicht Simple mechanical watch Systemic Properties engineering scaling effects car (1970) one food stall interaction car (2019) emergence system of food car traffic stalls of a city finance system Complex massive multiplayer Internet -Internet online games human ecosystem ecosystem Chess Brasilian Brasilian rain forest rain forest resilient fragile

Subjective/Relational Properties (in relation to ...)

- no perfect solution
  - solution is stopped when resources run out
  - solution is good enough or better than before
- unique
  - no trail and error
  - one-shot operation

#### • Control and prediction

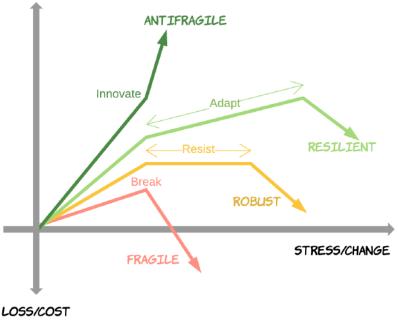
- Predictability
  - Attractor state = systems always ends up here
    - e.g. a pendulum always goes through the middle
    - an attractor is a set of states toward which a system tends to evolve
    - Homeostasis tendency to resist change to stay stable
      - e.g. temperatur control in the body



- attractors show different stability to perturbation
- In dynamic, complex systems there is no long term predictability

- management schemes that predict will fail
  - compare communism
- signs for failure (shift in attractor)
  - critical slowing
  - spatial resonance (pulses occurring in neighbouring parts of the web become synchronized)
- Control over a system
  - Attractors stabilize a dynamic system because those points bring some predictability
  - Correct behaviour (steady state) in systems of systems
    - use system metrics
    - look from the outside on the entire system, not only on components
  - Some things cannot reasonably be controlled e.g. external modules, Al
- Fragility, robustness, resilience
  - Many human-made systems are fragile as they did not have enough time to evolve (like natural ecosystems)
    - simplicity is a choice, complexity is your fault
  - resilience: what to do when everything goes downhill
    - resilience in software through e.g. graceful degradation (keep most important things running => shut down the rest)
  - fragility: how easy is it to influence correct behaviour
  - robustness: how many errors can a system tolerate

#### GAIN/BENEFIT



Bilgin Ibryam. Software: From fragile to antifragile. (2016)

### • Complexity in software

- Increase
  - Scaling (e.g. more components)
  - Interconnection (between systems)

- Feedback loops
- Speed
- Number of stakeholders (forks) / users
- design by committee
- Software bloat and dependency madness
- Decrease
  - small focused code
  - few dependencies
  - clean design made by few people
  - Compartmentalize, decouple
  - documentation and formal specification (of e.g. interfaces, protocols,..)
  - stateless programs (functional programs)
  - coding guidelines
- Behaviour
  - follow attractors
    - self-healing
    - love randomness (small variations)
    - tipping points
  - multiple causes lead to failure (simple cause and effect analysis does not help) -> defect components cannot be changed easily
  - sometimes unexpected
- $\circ$   $\,$  How to deal with it
  - What does not work
    - Trial and Error (won't get you far)
    - Ignore it (abstraction)
    - Rationality try to understand and predict
    - command and control top down management
    - What does work
      - reduction to few criteria
      - Intuition
      - evolutionary adaption
      - sense and respond
      - resilience building failure as standard procedure, not as catastrophe
      - split into sub-parts
- Chaos engineering
  - some mechanism in the system randomly attacks the system (in production) to test its capabilities
    - e.g. Netflix Chaos Monkey
      - $\circ$  stress test in production

## Agile Software Development in Corporate Environments

- Software development strategies
  - PDCA

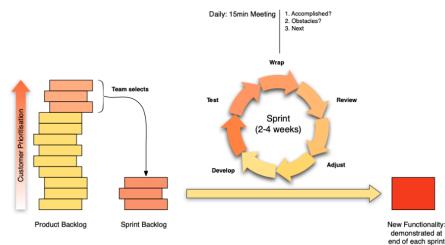
Process	Waterfall Development	Iterative and Incremental	Agile Development	
Measure of Success	Conformance		Response to change, working code	
Management Culture	Command and		Leadership/ collaborative	
Requirements and Design	Big and up front		Continuous/emergent/ just-in-time	
Coding and Implementation	Code all features in parallel/test later		Code and unit test, deliver serially	
Test and Quality Assurance	Big, planned/ test late		Continuous/concurrent     test early	
Planning and Scheduling	PERT/detailed/fix scope,		Two-level plan/fix date, estimate scope	

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- Agile Manifesto
  - Individuals and Interaction over Processes and Tools
  - Working Software / Business Results over Comprehensive Documentation
  - Customer Collaboration over Contract Negotiation
  - Responding to Change over Following a Plan

#### • Agile Practices

- Process-oriented (like a process description)
  - SCRUM
    - team size < 10 people (5-10)
    - customer tightly integrated
    - realistic estimations
      - user stories -> backlogs -> planning poker (team estimations)
    - splitting up the code or tasks (no collective code ownership)
      - helps making development more efficient
        - is in a way the removing of redundancy (in knowledge)
          - not everyone needs to know how a certain thing can be done
          - however this can be a problem in the long run (someone leaves the company)
          - short-term efficiency < long-term stability

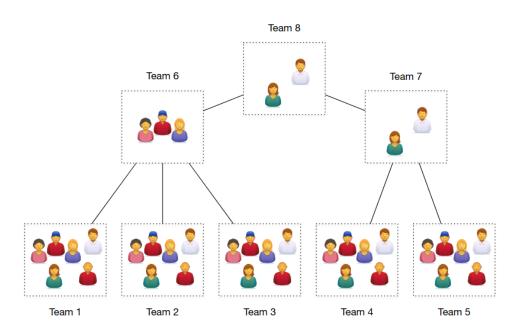


- •
- product backlog: is taken care of by the product owner that interacts with the team and the customer
- sprint backlog: what is to do in the next sprint
- management usually wants predictability
- Software Kanban
  - not with iterations but as a whole iteration
    - Continuously taking stuff from the backlog
    - stuff gets added to the backlog continuously
  - tries to resolve bottle necks of SCRUM (too much to do at once or not enough to do missing resources)
  - uses real-time metrics
    - average lead time
    - cumulative flow diagrams: cycle time
- Methodical building blocks (like a toolbox with practices)
  - XTreme Programming
    - Communication / Collaboration / Architecture
      - Planning Game
        - Release Planning
          - Customer collects user-stories (story creation)
        - Iteration Planning
          - User-Stories -> Tasks
      - Metaphor
        - Each chunk of code get own name, so that the customer (who is part of the xp team) can understand them
      - Simple Design
    - Process
      - Small Releases
      - Pair Programming
        - bad decisions and mistakes caught
      - Collective Code Ownership
        - everyone is responsible for the code base

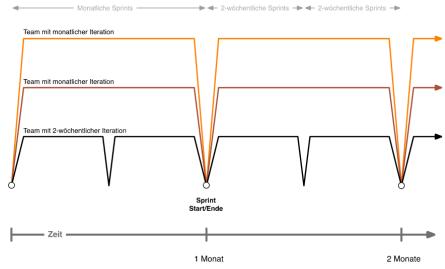
- no separation of knowledge (think about someone leaving)
- 40-hrs Week
- On-Site Customer
- Technical
  - Coding Standards
  - Testing (Test-Driven-Development)
  - Continuous Integration
  - Refactoring

# • Challenges in Corporate Environments

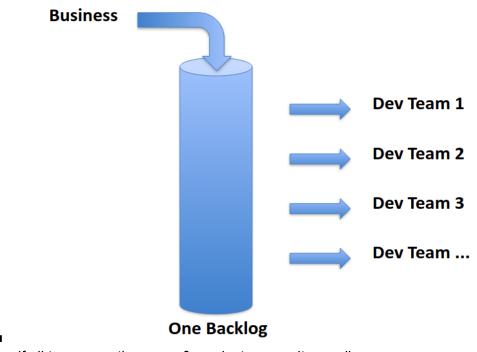
- Problems
  - multiple teams
  - many devs
  - large projects vs. perfective maintenance
  - prioritization
  - projects are partly internal and partly external
  - management levels
  - budgeting and planning cycles
  - reporting and controlling
- the agile approaches work well for single teams but if there are like 20 scrum teams the product owners & teams need to coordinate
  - core of agile software
    - flexible self-organisation of teams
    - lean and efficient work in small teams with short iteration cycles
- Scrum of Scrums



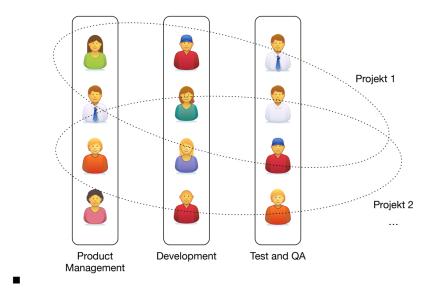
- e.g. product owners build their own scrum teams
- all teams in an organization must have the same sprint synch (if the need to coordinate)



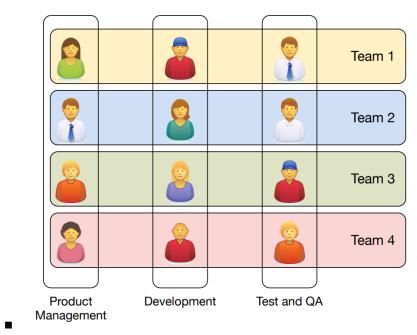
- else one team is working while the other is planning and vice versa
- everything is ready at same time
- shifting people from team to team is easier (think of security experts... that are not part of a fixed team but work for one sprint with a team)
- Factory Approach



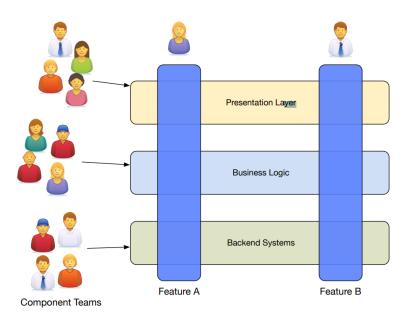
- if all teams are the same & products are quite small
- Team Organization
  - Functional Silos



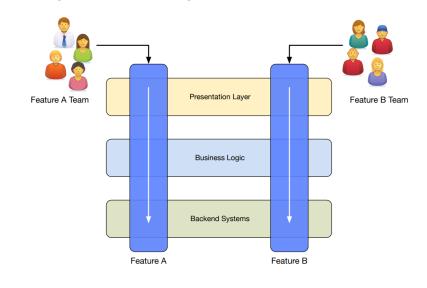
• Agile Teams



• Organization Following Component



• Agile Team Organisation (Following Feature / Processes / Services)



# • SAFE Framework

- scaled agile framework
- epic vs user story
  - epic consists of multiple user stories (complete feature) (user management page)
  - user story is "just" a part of a feature (deleting user)
- enabler vs. stories
  - enabler work that cannot be attributed to a story but needs to be done to enable working (e.g. CI-pipeline setup, refactoring, setup of development environment)
  - story need to have business value in the end
- Customer Responsibility
  - product owner
  - $\circ$   $\;$  roles and process responsibilities have to be clarified

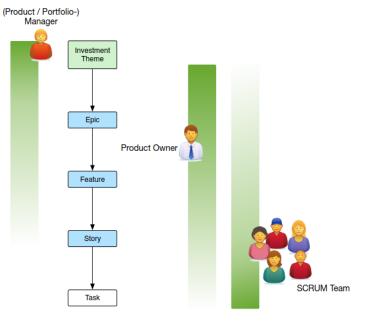
 lack of clear roles and respos is often the main factor for failure in agile projects

# • Requirement engineering

- User stories as WHO I want WHAT so that WHY
  - small one card
  - parts
    - acceptance criteria
    - role & description
  - needs to be estimable (not in absolute values but in relative values that represent complexity)
    - Scrum poker
      - Fibonacci numbers (bigger numbers get harder to categorize - bigger steps)
      - what is the difference between 10 or 11? hard to say
         difference between 1 and 2 is easy
        - also the uncertainty gets bigger
      - avoid anchoring (looking at what other people say it takes to finish it) by letting everyone choose in private
  - INVEST
    - Independent

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- Negotiable
- Valuable
- Estimable
- Small
- Testable
- Roles and "Stories"



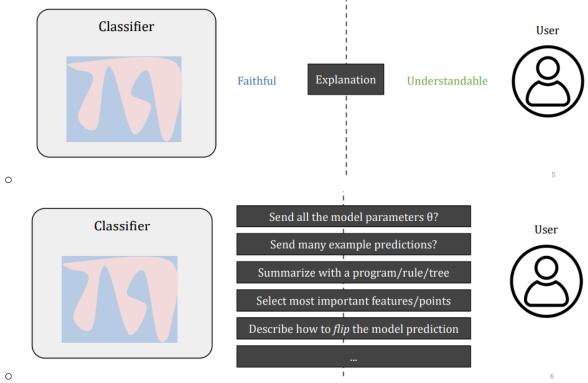
- Transparency
  - Burn Down Charts
  - Agile Metrics

- Burn-Down-Charts, process-flow visualization, cumulative flow diagrams
- Velocity (items per iteration), velocity per work type, cycle time (average completion time of one item), identification of bottlenecks (queue length), defect rates
- Metrics and performance indicators are sometimes a bad thing
  - e.g. metric that measures productivity of a team in their completed story points -> could lead to bad effects
    - teams just do the easy things that are quick and bring them points fast instead of doing all the work that should be done
    - teams start overestimating to pump up the indicator values
    - teams could keep estimating as before, but work with less quality to keep up
    - -> simplistic metrics are a problem
- Progress / Cost and Budget
  - Reporting of progress is often difficult
  - Progress according to defined scope is comparatively easy
  - Is development in budget?
    - Time recorded
    - Cost per day per employee
    - Internal external members
    - other cost (licenses)
  - Actuals vs planning (who does what? opposite of agile)
  - administration task for dev teams become all but lean and self-organised
- Challenges and Risks
  - Lack of trust
  - Lack of transparency
  - Cost/backlash of transparency
  - Complexity of architecture and systems
  - Team structure not clear enough (or still focused on silos)

# Explaining Machine Learning Models

# • What are machine learning models used for

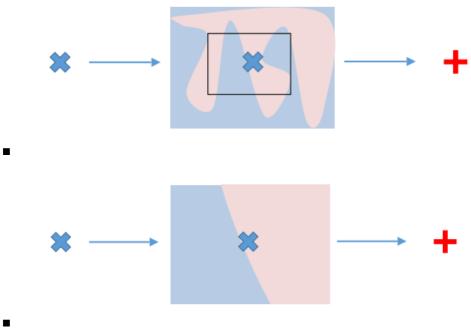
- Vulnerability Detection
- Semantic Code Labelling (Label methods based on instructions in the methods)
- Performance Regression Detection
- Testplan Quality Assessment
- Taint Propagation Detection (privacy leak detection, how data flows within the program)
- What is an explanation?
  - Definition: Interpretation description of the model behaviour (in a target neighborhood)
  - Help understanding WHY a machine model has come to some result



• e.g. why does the model think there is a security issue?

• Global explanation vs local explanation

# Global explanation may be too complicated



- Global
  - explaining and understanding the whole model behaviour
  - shed light on big picture biases
  - help check if model at high level is suitable for deployment
  - usually it is easier to get only an area of the input

- used more as a debugging tool
- Local
  - explain individual predictions
  - help unearth biases in the local neighbourhood of a given instance
  - help check if individual predictions are being made for the right reasons

#### • Counterfactual explanations

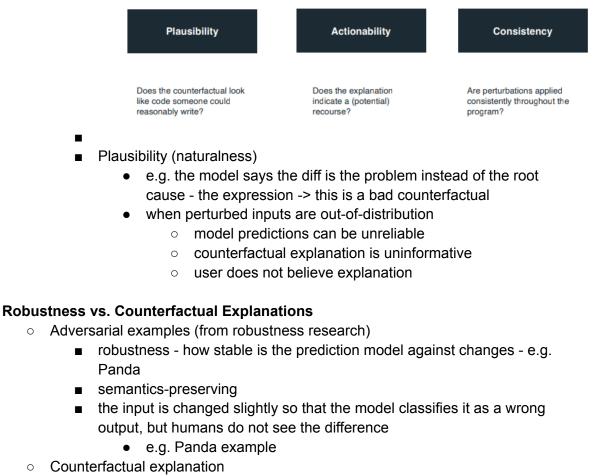
- Counterfactuals: alternate "world" where prior circumstances are changed to see what the consequences of this change would be
  - e.g. I slipped and fell on the rainy street and broke my leg. -Counterfactual: If today wasn't rainy, would I still have slipped and broken my leg?
  - e.g. If you had called genSimple instead of genHandle, your code would not be classified as causing a performance regression



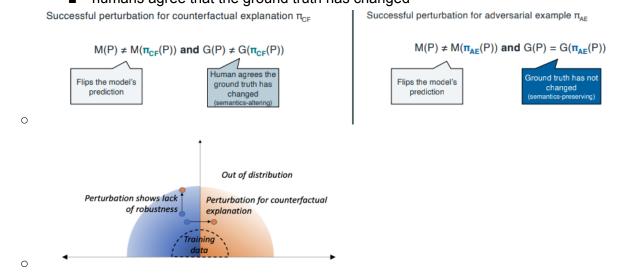
- demonstrate how the model's prediction would have changed had the program been modified in a certain way
- what-if questions
- Problem statement

# Terms:

- P: the original program, which is the input to the model M
- $\pi$ : a perturbation to the program
- G: ground truth outcome
- Ground truth: the value the output should have; that is the reality you want your model to predict
  - e.g. we know that the data we gave to the model results in a performance regression - compared to the output -> is the model able to detect the regression?
- Plausibility Actionability Consistency



humans agree that the ground truth has changed 



- Where did my model go wrong
  - Challenges 0

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 $\cap$ 

- High-dimensional input space (many vars)
- Opaque models (want to see inside but usually blackbox)
- Manual Hypothesis Testing not scalable
- Misprediction diagnoser (MD) 0

 Goal: explaining ML models by systematically identifying subsets of input space on which the model mispredicts

# How to achieve clean code

- Technical Debt
  - A shortcut that helps you in the short term but will cost you more in the long term
  - Technische Schulden

# • Clean code

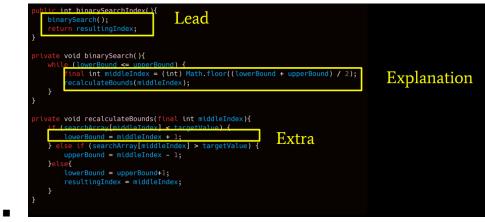
- What is clean code
  - Readable Simple
  - Tested
  - Practiced it is a mentality
  - Continuously refactored
- Allows you to
  - change high-level functionality and low-level implementations even in late stage of project
  - postpone harder decisions to later stages of a project
  - makes the basis for good architecture and design
- Developer Maturity Levels
  - L0 Black Interest
  - L1 Red Attitude
  - L2 Orange Fundamentals
  - L3 Yellow Testing
  - L4 Green Automatization
  - L5 Blue Deployment & Architecture
  - L5 White Awareness of CCD Values

# • Naming

- methods should do the thing you expect them to after reading their name
- if you need a comment you are doing something wrong
- descriptive (long) name > short name
- precise names for small classes > generic names for large classes
- clarity is king
- length of a name should correspond to the size of its scope

# • Functions

- should do one thing only
  - one level of abstraction
  - one level of indentation (loops, branches)
- Build your functions like a newspaper article
  - Lead Paragraph = public interface of class
    - get the most important information across in the thing everyone has a look at first
  - Explanation = high level "routing" (call stack)
  - Extra = low-level implementations



- Use a max of 3 arguments in your method's signature, best none
  - arguments are hard to interpret
  - argument are different levels of abstractions
- Beware of boolean arguments they do more than one thing
- Tell don't ask e.g. search user in a list tell the object that it should give you something instead of asking for the find and doing it yourself

0	val opera dao.find	= CustomerDao(Reposit ation = { customer: C ById("", operation) ById("42", operation)	Customer -> customer.balance += 10}	sk!
	logic	data data data data data data		
	te	logic data data data		
0				

#### • Error Handling

- $\circ$   $\,$  Make exception names clearer, more concise and part of your domain
- Putting "Exception" in the name is not very helpful
- Always
  - write try catch finally first

- Never
  - Pass or return null (use Optionals, Null-Objects, Empty Lists instead)
  - Hide behind errors
  - use errors to influence the control flow
  - destructive wrapping (pass causing exception instead)
- Either
  - Log XOR throw
  - Handle it XOR pass it on

# Comments

- People don't read comments neither do compilers
- lie, because only code contains the truth
- do not make up for bad code
- Good Devs may not write good comments
- $\circ$   $\,$  Consider if it is comment worthy or should be refactored
- Don't use comments as documentation
  - too specific
  - too detailed
  - too quickly outdated
- Use documentation techniques
  - meaningful interface documentation (JavaDoc)
  - Mock Press Releases
  - Versioned documentation (readme)
  - API documentation (SWAGGER)
  - Documentation as part of your tests (Spring)

#### • Classes

- Step down rule
  - List of variables
    - Public static constants
    - private static vars
    - private instance vars
    - (public var)
  - Public functions
    - Constructor
    - Private functions called by a public function right after the call
       keep callee and caller close together
- Name hints for unfortunate aggregations (bad cohesion class should focus on one thing)
  - e.g. managers, processors, super usually do more than one thing and have multiple responsibilities
- One responsibility
  - Comply to needs of ONE stakeholder group
  - have many small classes (single responsibility)
  - not few large doing multiple things
- Dependency Inversion Principle
  - Depend upon abstraction not implemenation

- Module höherer Ebenen sollten nicht von Modulen niedrigerer Ebenen abhängen. Beide sollten von Abstraktionen abhängen. Abstraktionen sollten nicht von Details abhängen. Details sollten von Abstraktionen abhängen. - Wikipedia
- Open Closed Principle open for extension, closed for modification

# Objects & Data Structures

- Make it hard to wrongly use your object
  - Define constructors adequately
  - maybe overload them
  - don't require setter to be called after instantiation
  - user creational patterns for complex instantiation
    - factory
    - builder
    - prototype
- $\circ$  Law of Demeter a method f(x) oc Class C should only call
  - C
  - on object created / passed by / to f(x)
  - Instance objects of C

Example: Var path = context.getOptions().getScratchDir().getAbsolutePath()
context.createScratchFileStream(classFile) Follows also a tell don't ask approach
makes explicit what you are doing - tell don't ask

#### • Clean Test Code

- Not a unit test if:
  - It talks to the database
  - It communicates across the network
  - It touches the file system
  - It can't run correctly at the same time as any of your other unit tests
  - You have to do special things to your environment to run it
- Three laws of test-driven development. You shall not
  - write production code until you have written a failing unit test
  - write more of a unit test than is sufficient to fail (dont add unnecessary stuff to your test)
  - write more production code than needed to pass the currently failing test
- Designing a unit test
  - Build up test data
    - have enough data
  - operate on data
  - check that operation yielded expected result
    - only one assert per test

- only one thing per test
- Clean Code !== Clean Test Code
  - One functions contains all relevant aspects
  - keep the reader in the test function
  - test methods should be self contained
  - accept redundancy if it supports simplicity
  - dont bury critical information
  - test methods are never called so use descriptive names
- Tools for clean code
  - Formatter / Checkstyle
  - Static Code Analysis
  - Continuous Integration

# Software Architecture for Collective Intelligence Systems

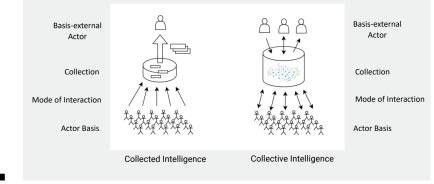
# • Collective Intelligence

- Group intelligence that emerges from group collaboration, collective action and competition of individuals
- Examples:
  - Swarm formation of drones
  - Intelligent routing of traffic
  - online social network + co creation platforms
- It is achieved by hybrid systems in which humans and computers interoperate and complement each other
- It has a potential for creating highly effective collection of hard to access knowledge
- used for social web / media and social computing
- Collective Intelligence Systems
  - Definition: Collective intelligence of connected groups of people by providing a web-based environment to share, distribute and retrieve topic-specific information
    - socio-technical multi-agent system
    - mediates human interaction
    - provides support for distributed cognitive processes
    - driven by users who contribute content
    - distribution of consolidated info back to the users (give and take)
  - Examples
    - Social network services (Facebook, Twitter, Snapchat,...)
    - Media / Content Sharing (YouTube, Soundcloud,...)
    - Knowledge Creation (Wikipedia, Stack Overflow, Fandom,...)#

# Nature of Intelligence

- Steps
  - Collection
  - Processing and Exploitation
  - Analysis and Production
- Foundations

- Data needs to be processed to become information
- Information needs to be compared to other information to draw conclusions
- Intelligence arises from information that is related to environment and past experiences
- Intelligence allows prediction and planning
- Collected Intelligence vs Collective Intelligence



- Definitions:
  - Actor Basis: Group of agents who are the data source
  - Collection: Organized aggregate of structured/unstructured data and information
  - Basis-external Actor: Agents have access to the collection and are not members of the actor basis
  - Intelligence Beneficiary: Group of agents who gain intelligence from the collection

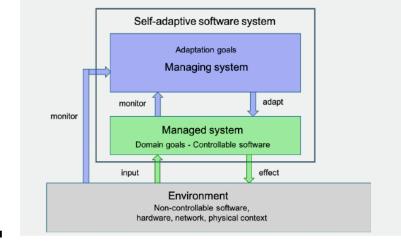
# • Key Stakeholders & Benefits of CIS

- Users
  - effective bottom-up communication
  - awareness (new developments, changes, trends)
  - building upon content (knowledge) of others
  - be able to work on a common topic (that needs contribution from dispersed users)
- Platform providers
  - Network effect (more people use it so more people use it) more valuable over time
  - Building up an active user base is time intensive and hard to replicate by competitors
  - Data collected is valuable

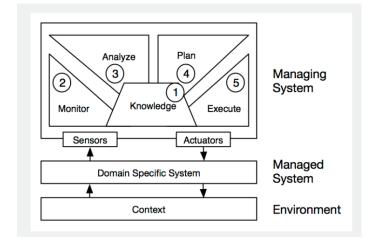
# • Foundational Concepts of CIS

- Coordination Models for Swarms
  - Swarm Formation e.g. birds
    - direct interaction
    - communication is in a direct way
    - collective movement
    - global: stay in the group
    - local: do not hit other birds

- global attraction but local repulsion
- Stigmergy e.g. ants
  - indirect interaction over the environment
  - communication is in an indirect way (environment)
  - dynamic construction of trials (collective foraging)
- o Self Adaptation
  - a way to deal with uncertainties
  - uncertainties affect qualities
  - uncertainties are difficult to anticipate
  - ∎ idea
    - gather info at runtime and use it to reason about itself and change the plan accordingly
  - Dimensions of Uncertainties
    - Location (what is effected from uncertainty)
    - Nature (what causes the uncertainty; is it due to imperfection of knowledge or due to inherent variability)
    - Level / Spectrum (how uncertain am I)
    - Emerging Time (when is it acknowledged or appeared)
    - Sources
    - Model uncertainty
    - Adaptation functions uncertainty
    - Goal uncertainty
    - Environment uncertainty
    - Resource uncertainty (are resources available, do resources change)



Example MAPE(-K) Model



- 1 Knowledge e.g. logs, rules/policies, metrics, topologies,...
- 2 Monitor collect data
- 3 Analyse analysis and reasoning on data from 2
- 4 Plan creates workflows depending on analysed data and goals
- 5 Execute execute workflows
- Socio-technical Systems
  - interaction between humans, machines and the environmental aspects
  - are composed of 2 sub-systems
    - social system humans with knowledge, skills and relationships who participate content
    - technical system technology and technological artifacts to perform tasks to the overall purpose

# • Architecting CIS

- Approaches to the Architecture of self organising systems
  - Multi-Agent Systems (MAS)
    - Socio-technical system where agents interact with each other and environment to satisfy their goals
    - Agent-Oriented Software Engineering (AOSE)
    - Environment architectures (Environment-mediated Coordination)
      - Coordination Models
      - Environment
        - coordination infrastructure
      - Artefact
        - Coordination medium (abstraction of environment)
      - Stigmergy
  - Cl-adapted Coordination Models
    - feedback loops, self organization and self adaption
  - Software Architecture
    - is the set of structures needed to reason about system (software elements, relations, properties,...)

- is the set of architectural design decisions consists of:
  - rationale reason behind design decision
  - o design rules what is allowed in further designs
  - $\circ$   $\,$  design constraints what is not allowed in future design
  - additional requirements
- Standard-based software architecture frameworks and reference architectures
- Concepts
  - Environment
    - Every system is situated in the context of a defined environment
  - Stakeholder
    - Individuals, groups, orgs, define a system's purpose and have interests in a system
  - System / Stakeholder Concern
    - Specific interest of stakeholders in a system
- o ISO-Standards
  - 42020 Architecture Processes (Governance, Management, Conceptualization, Evaluation, Elaboration, Enablement), Information Flows
  - 42010 2011: Architecture Description Language (ADL), Architecture Framework, Correspondences, Architecture description
    - Architecture Description
      - documents one possible architecture (design decisions)
      - identifies stakeholders and their concerns
      - describes needs
    - Architecture View
      - describes system from a chosen viewpoint
    - Architecture Viewpoint
      - promotes reuse of best practices
    - Correspondences
      - express architecture relations
    - Correspondence Rules
      - governs correspondences and enforces relations within architecture description
    - Architecture Framework
      - Defines conventions, principles and common practices
      - Specifies
        - addressed concerns
        - stakeholders having those concerns
        - architecture viewpoints that frame those concerns
        - correspondence rules integrating those viewpoints
    - Architecture Description Language (ADL)
      - Form of expression
      - Specifies
        - addressed concerns

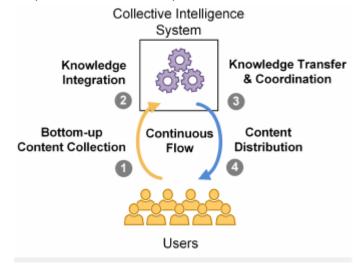
- stakeholders having those concerns
- model kinds
- any architecture viewpoints
- any correspondence rules
- Viewpoint
  - Context Viewpoint
    - Designs CI-specific system capabilities and defines models for new CIS construction and capture of design decisions
    - Stakeholders
      - Architect
      - Owner
      - Actors
    - Concerns
      - Usefulness
      - Perpetuality
    - Model Kinds
      - MK1 As-Is Workflow
      - MK2 Stigmergic Coordination
      - MK3 To-Be Workflow
  - Technical Realization Viewpoint
    - CIS realization and defines models to model collective knowledge, the aggregation of data and stigmergy-based dissemination of knowledge
    - Stakeholders
      - Architect
      - Owner
      - Builder
      - Actor
    - Concerns
      - Data Aggregation
      - Knowledge
      - Dissemination
      - Interactivity
    - Model Kinds
      - MK1 Artifact Definition (artifact structure, linking, and operations to interact with artifact content)
      - MK2 Aggregation (describes actor activities, logging, data aggreation)
      - MK3 Dissemination
  - Operation Viewpoint
    - CIS operation startup and defines models to identify initial content, actor groups, and measures for CIS aggregation and dissemination performance.
    - Stakeholder
      - Manager
      - Analyst
    - Concerns
      - Kickstart

- Monitoring
- Model Kinds
  - MK1 Initial Content Acquisition
  - MK2 CI Analytics

# CIS Concerns

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- Environment-mediated coordination and indirect communication with feedback loop (2,3)
- Information Aggregation (1)
- Knowledge Dissemination (4)
- Perpetual Feedback Loop



# Using CI during a Software Engineering Project

- Internal perspective
  - Coordination of collective development efforts
  - Awareness about progress (changes, issues)
  - Discoverability of locally distributed knowledge and software artifacts
- External perspective
  - thriving on the work and knowledge of communities instead of reinventing the wheel
    - open source
    - going platform / ecosystem
    - accessing quality-assured knowledge of crowds
- CIS helping your SE Tasks
  - Issue Tracking (internal / external) Jira,...
  - Knowledge Management (Internal / external) Confluence,...
  - Programming Q&As (External) Stack overflow,...
  - Code Review Tools (Internal / external) gerrit, crucible,...
  - Container registries (internal / external) docker hub
  - Extension portals (external) rubygems.org, vs marketplace
  - Collaborative Code repositories (external) GitHub
  - Digital Distribution and Updates (external) App Stores, Steam,...
- Key Design Assumptions

- User-driven Content Generation
- Big Data Processing and Management
  - Issue: a lot of data is needed to be processed
- (Real-Time) Data Analysis
  - Analysis Paralysis -> too much data, you cannot find something useful
  - need assistance to see what is there
- Scalability
  - pricing concerns
  - architecture dependant
- High Availability (24/7)
  - or only in core hours
  - but then it should be stable

# • Common Misconceptions

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- We are in a perpetual beta, so we just start with the development and do the system design as we go
  - WRONG, though a well-rounded system architecture of the "core" system and its user-machine workflows is key
- $\circ$  If we built it, they will come
  - if our system is cool, someone will use it
    - WRONG a strategy for every initial user group is needed
  - Scaling has to be considered from the very beginning of the system design
    - WRONG depends on the system design
    - if you go server-less you have the scaling given already
    - if you go on premise there needs to be more thought, but it depends on how much people will use the system
- CICs utility and its ability to keep users engaged is related to using the right technology framework and libraries
  - WRONG effectiveness depends on the ability of CIS to keep users engaged, also about content moderation, social aspects, privacy, security -> to a degree independent of the technology
  - e.g.: Whatsapp belongs to Facebook; Facebook has privacy problems but still some people do not leave because more people use Whatsapp and this is the reason they do not want to leave (network effect)
  - Black Swan moments: Twitter -> Mastodon (because of Musk)

# • Success and Risk Factors

- Success
  - Choosing the right type of CIS
  - Appropriate set of CI design patterns
    - e.g. Youtube got rid of down-vote button (only for video creators)
  - Provide low friction, easy to use means on contributing content
    - e.g. one-click-mechanisms
  - effective feedback mechanisms which make users aware about activities of other users
- Risk

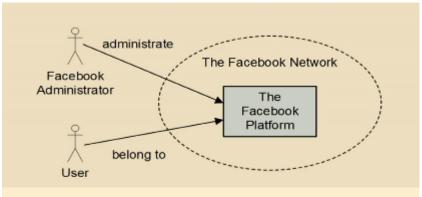
- CIS will not be used if it is not integrated in user workflow
  - if it is too complicated, people will not use it
  - design workflows according to natural flows
- neglecting the user-base side
  - too strict too loose content moderation
- cannibalization of user activity by other CIS
  - all people are somewhere already
  - platforms are trying to steal each other's user based
  - consider UX and UI
  - handling of security and privacy of user data
    - people are more sensitive now to privacy

#### • Challenges

- Designing the right functional architecture
  - requirement elicitation of users needs and optimization potential
  - getting the basic workflows right
- Perpetual beta
  - continuous delivery
- Fostering an active community of contributors
  - users are scarce resource competition
  - engagement (incentives, motivation)
- Scaling
  - Big data and Machine Learning
  - Cloud computing
  - Global software dev
    - team around the globe always someone that is live and working
  - Hyperscaler

# • Centralized CIS vs Decentralized CIS

- Centralized
  - One Platform
  - One Provider
  - central admin, dev and content curation
  - Data in one single system
  - e.g. Youtube,...

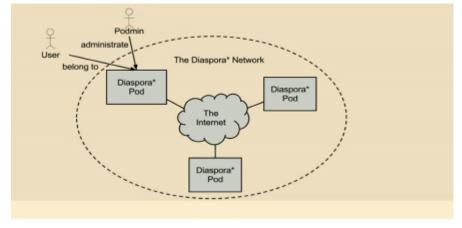


- Decentralized and federated CIS
  - Most are open source

- Different nodes where instances of the systems are deployed
- Challenge:
  - A lot of different operators with different setups (server hardware)
  - quality differs widely
  - Examples: all FOSS
    - Mastodon (Twitter)
      - microblogging
      - nodes = instances (with own policies for privacy, content, moderation, ....)
      - ruby on rails back, react.js front, PostgreSQL, redis (caching)
    - PeerTube (Youtube)
      - content via web torrent
      - Postgres, redis, Express/NodeJS
    - Pixelfed (Instagram)
      - image sharing
      - tech: php, nodeJS, MariaDB / PostgreSQL, Redis
    - GNU Social

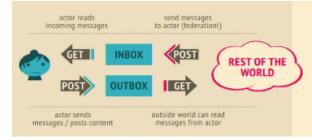
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- microblogging
- tech: php, OStatus, XMPP
- Diaspora (Facebook)
  - social networking service + personal web server (Unicorn)
  - diaspora network is build out of a network of individual diaspora system instances (pods)
  - tech: ruby on rails, unicorn, backbone.js



- ActivityPub Protocol
  - Open Protocol
  - Based on Activity Stream and linked Data
  - Main integrative protocol for platforms in the Fediverse
  - Does
    - Communicate, follow, like with users and content on other instances / platforms that support ActivityPub

- Does NOT
  - Discovery: no mechanisms for this -> need to use WebFinger URI e.g.
  - Simple: layered integration of W3C specs leads to verbose responses; difficult in handling
  - Certification: Platform decides if/how they follow the protocol (out of spec behaviour)



- Trade-Off Centralized / Distributed CIS
  - Going centralized or distributed comes with trade-off
  - Always one central node required
    - for quality control
    - finding other nodes
    - etc
  - Pros (centralized)
    - Constant quality of service

    - Single point of access
    - More resources for system maintenance, security, evolution
    - Accountable entity (privacy issue, lawsuit)
    - Effective information exchange due to recommender systems
  - Cons (centralized)
    - single point of failure (privacy, security, governance)
    - prone to censorship and systematic infiltration by governments
    - often closed / proprietary system code
    - influence concentrated in one organization
  - Pros (Decentralized)

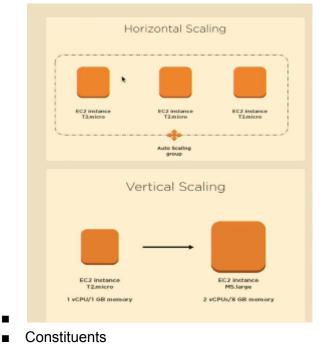
- Multiple points of access
  - e.g. different pods
    - More robust
      - e.g. if a pod is hacked then the others a maybe still safe
- often open source
- Easy to host new instances
  - if developers considered it (was not the case with mastodon)
  - Individual nodes cost less
- Cons (Decentralized)
  - quality of service depends on individual node
    - software updates
    - hardware specs
    - firewall systems
    - who moderates the content (stricter looser)

- each node is responsible for its maintenance and data security
- less effective info exchange because of fragmentation of user base
- little to no recommender systems
- user contributions stored on an individual node
- for decentralized systems the CIS can also be a publish/subscribe implementation

#### Technology Stack

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- Front End
  - Web client
    - Angular JS
    - Ruby on Rails (RESTful, MVC pattern, bundler maintains consistent environment)
  - Desktop client
    - Electron (Chromium browser engine + node.js)
  - App client
  - Wearable client
    - e.g. activity tracker, smartwatch
- Back End
  - Spring Framework / Spring boot
- Hyperscaler
  - cloud computing system
  - Can handle very small and very large volumes of data / computing load / traffic
    - Example: AWS, Azure
  - Horizontal Scaling scaling out
    - Virtual machines, more storage, memory, networking
    - Vertical Scaling scaling up
      - Upgrade capacity with better hardware
  - hyperscalers are expensive



- Computing
  - Virtual Servers
  - Machine learning
  - Analytics
  - Serverless
- Storage
  - managed databases NoSQL
  - hyperscalable databases AWS aurora
  - object storage aws s3
  - backups
- Networking
  - Content Deliver Network (CDN), Load Balancing
  - Virutal Private Clouds
  - Gateways and Service Orchestrators (REST, Microservices, API-Gateways)
- Security & Compliance often overlooked
  - certifications (C5 europe/germany)
  - firewalls, DDoS/Traffic Protection, Detection Services, Access / Identity Management
  - Governance, Auditing and Reporting Services
  - compliance is more important -> we certify the hyperscaler, if your application is completely on the hyperscaler, than the application is also compliant
    - think finance, health or government organizations
    - e.g. hetzner in germany, aws,...
- Architecture Concerns

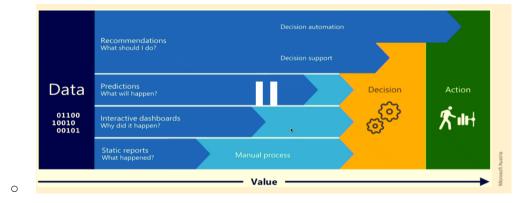
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- New solution design and development
  - design and implementation strategy -> reliability requirements
  - design for business continuity
  - design for performance objectives
    - inbound / outbound processing
    - deployment strategy
      - how to handle source code, deployment,...
- Resilience

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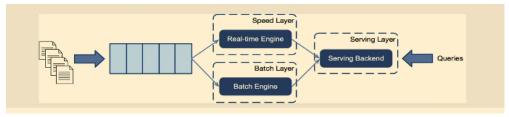
- multi-tiered architecture
- high availability and/or fault-tolerance
- Decoupled granular Service Organization
- Resilient Storage (Decade+)
  - different variants
  - use pricing calculators who much and when
- High-Performance
  - hot or cold storage
  - elastic and scalable computing, storage and network workload handling
- Security and Compliance
  - secured application tiers and networks

- mechanisms for resource access and data security
- 0
- Cost-Handling and Cost-Optimization
  - identification, selection, implementation and review of cost-effective compute, storage and networking solutions
  - design implement review controls
- From data to intelligence to decisions to action

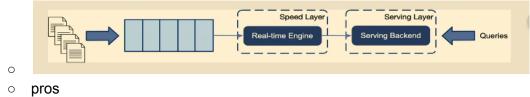


# • Big Data Processing: Lambda Architecture

- different kind of data
  - old data batch layer
  - new data = real time speed layer
  - Combination of old and new service layer



- Pros
  - batch layer manages historical data at least something can be served
  - balance between of reliability and speed
  - good scalability
- Cons
  - Coding overhead due to involvement of comprehensive processing
  - Reprocessing every path cycle not suited for certain scenarios
  - Data may be difficult to migrate/reorganize
- Kappa Architecture



- suited for system that depend on hot, online data and no cold storage (batch layer)
- suited for horizontal scalable systems
- pre-processing is only if code changes
- fixed memory deployment
- cons
  - lack of batch layer increases risk of errors during data processing or database updates / reconciliation
  - more expensive
- for data where there is a little error because later data is used; newest data is the most important

# • Separation of Data Storage and Processing

- Collect all data
- store all raw data
  - storage technology
    - relational database management system
    - in-memory database system / caching
    - graph databases
      - graph structures for semantic queries
      - can be used together with relational database
    - BLOB /object storage
      - storing massive amounts of unstructured data like images, video, docs, audio
      - e.g. AWS Amazon S3
      - e.g. use for client-centric web-applications
- process and analyse data
  - use analytic engines to perform analysis on collected and stored data
    - batch queries, interactive queries, real-time analysis, machine learning
    - Apache Kafka, Azure ML
- apply and provide results:
- Trade-oFF Analysis Hyperscaler Example laaS and Serverless
  - ∘ laaS
  - TODO
- CI Design Patterns
  - Tagging
    - tagged ruby-on-tails + 141276 post + 13888 muc + 12377 tags + 4831 Mega + 1466 Tags Canon 40d 17-40 sunset Take raban penak malaysia mountain relax reflection miss home town out of town clouds
    - Problem: Information is dispersed and not grouped
    - Solution: It enables users to categorizes content on their own
  - Rating

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Subscribe	5,841	1,160 FOLLOWING	1,738,113 FOLLOWERS	y Follow

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• User-generated Collections